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**Post-Romanow Commission Report
Daily Tracking Report:
December 1 to 12**

PN 5268
Nightly Tracking from December 1 to 12, 2002: Health Care Reform

H1011-020070/001/CY

Prepared for:
Health Canada

Prepared by:
Environics Research Group

Memorandum

CONFIDENTIAL

To: Renee Harden
Communications
Health Canada

From: Chris Baker
Environics Research Group

Date: December 2, 2002

Re: Post-Romanow Commission Report Daily Tracking Report - Results for
December 1, 2002

Environics Research Groups is pleased to present you with this public opinion research tracking report on Canadian attitudes toward the Romanow Commission Report after its release. The following results are based on one set of research data:

- Daily results (based on 227 interviews with adult Canadians conducted during the day of December 1st),

When speaking nationally, these results are accurate to within +/-6.6 percent, at a 95 percent level of confidence.

On the first day of the survey, we find that a majority of Canadians feel that the Government needs to focus on health and health-related issues. Although they hold the principle of universality, inherent in the health care system, to be important at all costs, they recognize that the system is in need of some bolstering. Interestingly, Canadians appear confident that systemic problems are the result of mismanagement, although they do believe that additional funds are part of the solution.

There is increasing awareness of the Romanow Commission and of the recommendations that have come out of this endeavour. There is a perception that these recommendations will address the larger problems in the system and will assist the system in improving overall.

Although neither level of government is seen as clearly taking a leadership position on this issue, Canadians express a strong desire for federal-provincial co-operation to resolve this file. There is a strong preference for accountability and predictability in any new arrangement.

Although Canadians are willing to tolerate private-for-profit providers within the health care system, there is a strong preference that patients are not directly charged for these services.

The Policy Environment

In the immediate post-release environment, health care issues dominate as the most important issue facing Canada that governments should be concerned with (59% currently versus 25% in the October FOCUS CANADA Report). There is a perception that the system is not doing well (54% fair, 21% poor overall) but there is hope that the system can improve with the assistance of the right plan and resources.

Most Important Issue (%)	
	<i>Daily: Dec. 1</i>
Health	59
Other	37
None	1
DK/NA	4
<i>Q.1 Thinking about the issues facing Canada today, which ONE would you say the Government of Canada should focus on most?</i>	

Status of Health Care System in Canada (%)	
	<i>Daily: Dec. 1</i>
Excellent	3
Very good	22
Fair	54
Poor	12
Very poor	9
DK/NA	-
<i>Q. 2. Overall, how would you rate the state of the health care system in Canada today? Is it excellent, very good, fair, poor or very poor?</i>	

Can the Quality of Health Care Improve (%)	
	<i>Daily: Dec. 1</i>
Yes	92
No	8
DK/NA	-
<i>Q. 3. If "poor" or "very poor" in Q.2 Ask: Do you think that, with the right plan and enough resources, it is possible to improve the quality of health care?</i>	

Canadian Attitudes Toward Efforts to Address Health Care Problems

A majority (63%) of the population perceives the problems with the health care system as stemming from waste and mismanagement, and simultaneously feels that putting more money into the system would be one way of repairing many

problems. Canadians are not confident about either their provincial or federal leadership on this file. However, hope remains that, even if the problems are not immediately addressed, the system will prevail.

Attitudes Toward Efforts to Address Health Care Problems (%)	
<i>Daily: Dec. 1</i>	
	Agree
The problem with the health care system is that there is too much waste and mismanagement of the money that is already there	63
Simply putting more money into health care WOULD go a long way to solving a lot of the problems with the system.	54
Lately, my PROVINCIAL government HAS BEEN showing some real leadership on health care reform	33
Lately, the FEDERAL government HAS BEEN showing some real leadership on health care reform	31
If the problems with Canada's health care system are not addressed right now, the system won't be there for the next generation of Canadians.	11
<i>Q.4 Using a scale of 1 to 7, where 7 means you strongly agree, 1 means you strongly disagree and the mid-point 4 means you neither agree nor disagree, please tell me if you agree or disagree with the following statements. How about...?</i> <i>Note: The "agree" category was created by collapsing responses of 5,6,and 7.</i>	

Universality

The universality of the system cannot be compromised, regardless of the financial costs, according to three-quarters of Canadians.

Universality of Health Care System as a Function of Cost (%)	
<i>Daily: Dec. 1</i>	
	%
Universality regardless of cost	74
Universality too costly to expect from system	24
DK/NA	2
<i>Q. 5. Some people say that [ROTATE] ensuring that health care is universally available to everyone, regardless of their ability to pay, is so important that we must do everything we can to protect these principles. Other people say that [ROTATE] ensuring universal access, regardless of ability to pay, is simply too costly and we can no longer afford to expect so much from the health care system. Which point of view best reflects your own?</i>	

Awareness of the Romanow Commission

A majority of 57% of Canadians recall at least something about the Commission of the Future of Health Care in the media. This compares to only 30% who could recall media mentions of the Commission prior to the report release.

Awareness of the Commission (%)	
	<i>Daily: Dec. 1</i>
A lot	22
Something	35
Not too much	24
Nothing at all	19
DK/NA	-
<i>Q. 6. Have you seen, read or heard a lot, something, not too much, or nothing at all about the Commission on the Future of Health Care, chaired by Roy Romanow?</i>	

Perceptions of the Recommendations

A majority of Canadians support the recommendations that have come out of the Romanow Commission and are confident that the reforms will make a difference in improving health care (90% overall, 44% significant improvement). Seven in ten Canadians or more are confident that the reforms will make a significant difference in 10 of 12 areas. Six in ten (59%) feel that the recommendations will address the larger issues, rather than the specific issues such as doctor and nurse shortages (36%).

Support of the Recommendations of the Romanow Commission (%)	
	<i>Daily: Dec. 1</i>
Strongly support	24
Somewhat support	40
Somewhat oppose	8
Strongly oppose	7
DK/NA	21
<i>Q. 7. From what you know, do you support or oppose the recommendations that Mr. Romanow has made to reform the health care system? Would that be strongly or somewhat?</i>	

Extent to Which Reforms will make a Difference to Improve Health Care (%)	
<i>Dec. 1</i>	
	Significant Difference
Ensuring money transferred to the provinces from the federal government for health care services is used ONLY for that purpose.	88
Increasing the focus on healthy living and preventing illness.	88
Providing money to increase the availability of diagnostic services and reduce waiting times for tests such as MRIs and CAT-scans.	86
Committing to long term PREDICTABLE federal funding to the provinces for health care.	82
Providing 24 hour-a-day, 7 day a week access to a team of health care professionals.	82
Funding for home care services following a hospital stay.	80
Setting aside money to improve access to health care in rural and remote areas.	80
Funding for home care services to support terminally ill patients.	79
Establishing a Health Council where the public, health care professionals and government officials, can have a say on the future of health care.	73
Introducing a publicly funded program to cover drug expenses for those who cannot afford to pay.	72
Developing electronic health records that will allow Canadians individual access to their own health information, while protecting the privacy of that information.	67
Developing a Health Covenant that would declare what Canadians can expect from their governments and the health care system.	64
<i>Q.8 The Royal Commission on The Future of Health Care in Canada has come forward with a series of recommendations to reform health care. I'd like you to tell me the extent to which you think each of these proposed reforms, if implemented, would make a difference to improving health care. Please use a scale of 1 to 7, where 7 means it will make a significant difference, 1 means it will make no difference at all and the mid-point 4 means it will make some difference. How about . . . ?</i> <i>Note: The "significant difference" category was created by collapsing responses of 5,6,and 7.</i>	

Improvement to the Health Care System as a Result of Recommendations (%)	
	Daily: Dec. 1
Significant improvement	44
Some improvement	46
Not much of an improvement	6
No improvement at all	-
DK/NA	4

Q. 9. If most or all of the Royal Commission's recommendations were implemented, how much of an improvement do you think they would make to the health care system? Do you think they would make a significant improvement, some, not much or no improvement at all?

Do the Recommendations Address Real Issues (%)	
	Daily: Dec. 1
The recommendations will not address the real issues of doctor and nurse shortages and waiting times.	36
The recommendations will address the larger problem	59
DK/NA	4

Q. 10. Some people say that these recommendations won't address the real issues of doctor and nurse shortages and waiting times. Others say that shortages of health professionals and the issue of waiting times are only symptoms of a larger problem that these recommendations WILL address. Which view is closer to your own?

Federal-Provincial Cooperation

There is an emphasis on federal-provincial cooperation and accountability among Canadians. For example, two-thirds of Canadians (66%) feel that the federal government needs the cooperation of the provinces before making any additional investment to the system. Further, there is a perception that the federal government can insist that money transferred to the provinces for health care be spent on health care (73%) and that the provinces should have to account for this money (71%).

Federal Government Must Increase Funding Regardless of Cooperation (%)	
	Daily: Dec. 1
Federal government should not make additional investments without provincial co-operation	32
Federal government must increase funding, regardless of provincial agreement	66
DK/NA	3
Q. 11. Some people say that if the federal government can't get cooperation from the provinces to implement some of the recommendations, they should not make ANY additional investments in the system. Other people say that the federal government MUST increase funding to the system, irrespective of whether or not they have the agreement of the provinces on how the funds should be used. Which view is closer to your own?	

Federal Government Involvement in Provincial Transfer Payments (%)	
	Dec. 1
	Strongly support
Insisting that funds transferred for the purposes of health care be spent on health care services and nothing else	73
Requiring that the provinces issue an annual report on how they are spending these funds	71
Withholding funds unless the province agrees to have their services meet minimal national standards	49
Specifying very clearly that certain funds must be spent on very specific types of health services – that is, only giving funds if the province agrees to spend them in on certain kind of health care services	35
Q.15 As you may also know, right now the federal government transfers funds to the provinces, who have the responsibility to deliver health care services. There has been some talk recently about whether or not the federal government should have a say in how the money they transfer to the provinces is spent. As far as you are concerned, would you support or oppose the federal government? Would that be strongly or somewhat? (READ AND ROTATE)	

Federal Input Into Additional Provincial Funding (%)	
	<i>Daily: Dec. 1</i>
Monitor but with no say in how money is spent	41
Insist that new money be spent in specific areas	57
DK/NA	3
<i>Q. 16. Some people say that, because the delivery of health care is a provincial responsibility, the federal government should be able to monitor and report on what the provinces are doing, but that they should not tell the provinces how to spend the money. Other people say that since the federal government funds health care with money from Canadian taxpayers, it should insist that any additional funding that goes to the provinces be used to support specific agreed-upon changes to the health care system. Which view is closer to your own?</i>	

Provincial-Federal Cooperation on Health Care Issues (%)	
	<i>Daily: Dec. 1</i>
Encourage your provincial government to WORK WITH the federal government to implement changes to the health care system;	56
Encourage your provincial government to NEGOTIATE WITH the federal government but not to implement any parts they might disagree with;	24
Encourage your provincial government to ACT INDEPENDENTLY of the federal government in reforming the health care system in your province or territory.	18
DK/NA	2
<i>Q. 18. If you had your way, would you...</i>	

Federal Contribution to Health Care

Almost one-half of Canadians (48%) feel that the proposed increase in federal funding to the health care system is reasonable; another one-quarter (24%) feel that this amount is not enough to guarantee the kind of health care that Canadians want. Only 15% say that the recommended amount is too high given other spending priorities.

Federal Contribution to Health Care (%)	
	<i>Daily: Dec. 1</i>
A reasonable amount	48
Not enough to guarantee the health care Canadians want	24
Too much given other spending priorities	15
DK/NA	13
Q. 12. The Romanow Commission has also recommended that the federal contribution to health care should increase, over time, by almost \$7 billion per year. Does that amount strike you as a REASONABLE amount considering everything; NOT ENOUGH to guarantee the kind of health care Canadians want, or TOO MUCH given other spending priorities?	

Private Health Care Clinic Issues

Although a majority (58%) of Canadians supports the Romanow stand against private-for-profit clinics, a slim majority of Canadians (51%) would prefer to see more private health care clinics if patients are not charged directly for their visits. There is little enthusiasm for closing existing clinics.

Perceptions of Private Health Clinics Offering Diagnostic and Surgical Services (%)	
	<i>Daily: Dec. 1</i>
More of these clinics but ONLY if they are funded through the system so patients DO NOT pay a fee.	51
More of these clinics and allowing them to charge a fee	25
Limiting these clinics to the ones that exist now and not allowing any more.	16
Shutting down all of these types of clinics.	4
DK/NA	4
Q. 13. Right now, in some provinces, there are health clinics offering diagnostic and surgical services through the private sector. If you had your way, would you like see . . . ?	

Restricting Private-for-Profit Involvement in the Health Care System (%)	
	<i>Daily: Dec. 1</i>
Strongly agree	29
Somewhat agree	29
Somewhat disagree	25
Strongly disagree	12
DK/NA	5
Q. 14. The Romanow Commission has taken a strong stand AGAINST more private-FOR-PROFIT sector involvement in the health care system. Overall do you agree or disagree with this position? Would that be strongly or somewhat?	

Time Frame to Implement Recommendations

Two-thirds of Canadians (67%) are willing to wait between four months and a year for these recommendations to be implemented.

Reasonable Time Frame to Implement Recommendations (%)	
	<i>Daily: Dec. 1</i>
A month	6
Two months	3
Three months	9
4-6 months	37
6-12 months	30
A year or more	13
DK/NA	1
Q. 17. If governments do agree to implement some or all of the recommendations from the Romanow Report, what do YOU think is a REASONABLE timeframe for them to come up with an action plan?	

Memorandum

CONFIDENTIAL

To: Renee Harden
Communications
Health Canada

From: Chris Baker
Environics Research Group

Date: December 3, 2002

Re: Post-Romanow Commission Report Daily Tracking Report – Cumulative
Results to December 2, 2002

Environics Research Groups is pleased to present you with this public opinion research tracking report on Canadian attitudes toward the Romanow Commission Report after its release. The following results are based on two sets of research data:

- Daily results (based on 227 interviews with adult Canadians conducted during the day of December 1st);
- Daily results (based on 203 interviews) with adult Canadians conducted during the day of December 2nd

When speaking nationally, these results are accurate to within +/-6.6 percent, and +/-7.0, respectively, at a 95 percent level of confidence.¹ One should exercise caution in the interpretation of trends based on two days alone, given the margins of error.

On the second day of the survey, we find that an even larger majority of Canadians feel that the Government needs to focus on health and health-related issues. Although they hold the principle of universality to be important at all costs, they recognize that the system is in need of some bolstering. Interestingly, Canadians appear confident that systemic problems are the result of mismanagement, although they do believe that additional funds are part of the solution.

There is decreasing awareness of the Romanow Commission and of the recommendations that have come out of this endeavour. Although less

¹ Due to daily weighting and re-weighting of data, those data for previous days may change by approximately one percent. We will note these changes when they are significant.

supportive of the recommendations overall, there is still a perception that these recommendations will address the larger problems in the system and will assist the system in improving overall.

Although neither level of government is seen as clearly taking a leadership position on this issue, perceptions of each level of government as taking more responsibility are growing. Canadians still express a strong desire for federal-provincial co-operation to resolve this file and accountability and predictability are still at the forefront of any new arrangement.

Canadians still show willingness to tolerate private-for-profit providers within the health care system, with a strong preference against direct fees charged to patients.

The Policy Environment

Health issues increasingly dominate the minds of Canadians as the most important issue facing Canada that governments should be concerned with (up 3 points overnight). Perceptions of the health care system remain stable, although there have been slight overnight shifts. Optimism in the possibility of system improvements remains high.

Most Important Issue (%)			
	<i>Daily: Dec. 1</i>	<i>Daily: Dec. 2</i>	<i>+/- Change</i>
Health	59	62	+3
Other	37	31	-6
None	1	4	+3
DK/NA	4	4	-
<i>Q.1 Thinking about the issues facing Canada today, which ONE would you say the Government of Canada should focus on most?</i>			

Status of Health Care System in Canada (%)			
	<i>Daily: Dec. 1</i>	<i>Daily: Dec. 2</i>	<i>Change</i>
	%	%	+/-
Excellent	3	2	-1
Very good	22	25	+3
Fair	54	50	-4
Poor	12	13	+1
Very poor	9	9	-
DK/NA	-	1	+1
<i>Q. 2. Overall, how would you rate the state of the health care system in Canada today? Is it excellent, very good, fair, poor or very poor?</i>			

Can the Quality of Health Care Improve (%)			
	Daily: Dec. 1	Daily: Dec.2	Change
	%	%	+/-
Yes	92	91	-1
No	8	9	+1
DK/NA	-	-	-
Q. 3. If "poor" or "very poor" in Q.2 Ask: Do you think that, with the right plan and enough resources, it is possible to improve the quality of health care?			

Canadian Attitudes Toward Efforts to Address Health Care Problems

The second day of polling finds that Canadians have growing confidence in the leadership demonstrated by their provincial government (+5 points) and the federal government (+5 points) in this area. A majority of the population still feels that the problems with Canada's health care system must be addressed now in order to preserve this legacy for future generations. Majorities increasingly feel that waste and mismanagement, as well as a need for more money in the system, are two primary efforts that will help our health care system.

Attitudes Toward Efforts to Address Health Care Problems (% Agree)			
	Daily: Dec. 1	Daily: Dec. 2	Change
	%	%	+/-
If the problems with Canada's health care system are not addressed right now, the system won't be there for the next generation of Canadians.*	78	78	-
The problem with the health care system is that there is too much waste and mismanagement of the money that is already there	63	64	+1
Simply putting more money into health care WOULD go a long way to solving a lot of the problems with the system.	54	60	+6
Lately, my PROVINCIAL government HAS BEEN showing some real leadership on health care reform	33	38	+5
Lately, the FEDERAL government HAS BEEN showing some real leadership on health care reform	31	36	+5
Q.4 Using a scale of 1 to 7, where 7 means you strongly agree, 1 means you strongly disagree and the mid-point 4 means you neither agree nor disagree, please tell me if you agree or disagree with the following statements. How about...?			
Note: The "agree" category was created by collapsing responses of 5,6,and 7.			
* Please note that the Dec. 1 report incorrectly reported the data for this item- both numbers are now correctly reported.			

Universality

Canadians do not budge on the issue of health care system universality in the second day of polling.

Universality of Health Care System as a Function of Cost (%)			
	Daily: Dec. 1	Daily: Dec 2	Change
	%	%	+/-
Universality regardless of cost	74	73	-1
Universality too costly to expect from system	24	24	-
DK/NA	2	3	+1
Q. 5. Some people say that [ROTATE] ensuring that health care is universally available to everyone, regardless of their ability to pay, is so important that we must do everything we can to protect these principles. Other people say that [ROTATE] ensuring universal access, regardless of ability to pay, is simply too costly and we can no longer afford to expect so much from the health care system. Which point of view best reflects your own?			

Awareness of the Romanow Commission

Although almost six in ten (58%) Canadians say that they have heard at least something about the Romanow Commission (no significant change), the proportion of those who say that they have heard nothing at all has increased six points on this second day of polling.

Awareness of the Commission (%)			
	Daily: Dec. 1	Daily: Dec. 2	Change
	%	%	+/-
A lot	22	22	-
Something	35	36	+1
Not too much	24	17	-7
Nothing at all	19	25	+6
DK/NA	-	-	-
Q. 6. Have you seen, read or heard a lot, something, not too much, or nothing at all about the Commission on the Future of Health Care, chaired by Roy Romanow?			

Perceptions of the Recommendations

Although a majority of Canadians (60%) still support the recommendations that have come out of the Romanow Commission and are increasingly confident that the reforms will make a difference in improving health care (89% overall, decrease of four points in those who say that these recommendations will make a significant improvement), there has been an eight point increase in the proportions of those express soft opposition to these recommendations. The proportions of those who feel that the recommendations will make a significant difference in 12 specific areas have increased overall.

It appears, also, that there is growing confusion over whether the recommendations will address the real issues of doctor and nurse shortages (45%, up 9 points since Dec. 1) or whether they are addressing the larger problems (45%, down 14 points).

Support of the Recommendations of the Romanow Commission (%)			
	Daily: Dec. 1	Daily: Dec. 2	Change
	%	%	+/-
Strongly support	24	23	-1
Somewhat support	40	37	-3
Somewhat oppose	8	16	+8
Strongly oppose	7	7	-
DK/NA	21	18	-3
Q. 7. From what you know, do you support or oppose the recommendations that Mr. Romanow has made to reform the health care system? Would that be strongly or somewhat?			

Extent to Which Reforms will make a Difference to Improve Health Care (% Significant Difference)			
	Daily: Dec. 1	Daily: Dec. 2	Change
	%	%	+/-
Providing money to increase the availability of diagnostic services and reduce waiting times for tests such as MRIs and CAT-scans.	86	91	+5
Setting aside money to improve access to health care in rural and remote areas.	80	87	+7
Committing to long term PREDICTABLE federal funding to the provinces for health care.	82	86	+4
Providing 24 hour-a-day, 7 day a week access to a team of health care professionals.	82	84	+2
Funding for home care services to support terminally ill patients.	79	84	+5
Ensuring money transferred to the provinces from the federal government for health care services is used ONLY for that purpose.	88	83	-5
Increasing the focus on healthy living and preventing illness.	88	81	-7
Funding for home care services following a hospital stay.	80	78	-2
Introducing a publicly funded program to cover drug expenses for those who cannot afford to pay.	72	76	+4
Developing electronic health records that will allow Canadians individual access to their own health information, while protecting the privacy of that information.	67	75	+8
Establishing a Health Council where the public, health care professionals and government officials, can have a say on the future of health care.	73	73	-
Developing a Health Covenant that would declare what Canadians can expect from their governments and the health care system.	64	69	+5
<i>Q.8 The Royal Commission on The Future of Health Care in Canada has come forward with a series of recommendations to reform health care. I'd like you to tell me the extent to which you think each of these proposed reforms, if implemented, would make a difference to improving health care. Please use a scale of 1 to 7, where 7 means it will make a significant difference, 1 means it will make no difference at all and the mid-point 4 means it will make some difference. How about . . . ?</i> <i>Note: The "significant difference" category was created by collapsing responses of 5,6,and 7.</i>			

Improvement to the Health Care System as a Result of Recommendations (%)			
	<i>Daily: Dec. 1</i>	<i>Daily: Dec. 2</i>	<i>Change</i>
	%	%	+/-
Significant improvement	44	40	-4
Some improvement	46	49	+3
Not much of an improvement	6	4	-2
No improvement at all	-	3	+3
DK/NA	4	4	-

Q. 9. If most or all of the Royal Commission's recommendations were implemented, how much of an improvement do you think they would make to the health care system? Do you think they would make a significant improvement, some, not much or no improvement at all?

Do the Recommendations Address Real Issues (%)			
	<i>Daily: Dec. 1</i>	<i>Daily: Dec. 2</i>	<i>Change</i>
	%	%	+/-
The recommendations will not address the real issues of doctor and nurse shortages and waiting times.	36	45	+9
The recommendations will address the larger problem	59	45	-14
DK/NA	4	9	+5

Q. 10. Some people say that these recommendations won't address the real issues of doctor and nurse shortages and waiting times. Others say that shortages of health professionals and the issue of waiting times are only symptoms of a larger problem that these recommendations WILL address. Which view is closer to your own?

Federal-Provincial Cooperation

There is an emphasis on federal-provincial cooperation and accountability among Canadians. For example, more than seven in ten Canadians (71%, up five points) say that the federal government needs the cooperation of the provinces before making any additional investments to the system. There are decreasing perceptions, however, that the federal government can insist that money transferred to the provinces for health care be spent on health care (down five points since Dec.1) and that the provinces should have to account for this money (down four points since Dec.1). Only a minority of Canadians believes that the federal government should withhold funds from provinces who fail to meet minimum health care standards (35%, down 10 points).

Federal Government Must Increase Funding Regardless of Cooperation (%)			
	<i>Daily: Dec. 1</i>	<i>Daily: Dec. 2</i>	<i>Change</i>
	%	%	+/-
Federal government should not make additional investments without provincial co-operation	32	25	-7
Federal government must increase funding, regardless of provincial agreement	66	71	+5
DK/NA	3	4	+1
<i>Q. 11. Some people say that if the federal government can't get cooperation from the provinces to implement some of the recommendations, they should not make ANY additional investments in the system. Other people say that the federal government MUST increase funding to the system, irrespective of whether or not they have the agreement of the provinces on how the funds should be used. Which view is closer to your own?</i>			

Federal Government Involvement in Provincial Transfer Payments (% Strongly Support)			
	<i>Daily: Dec. 1</i>	<i>Daily: Dec. 2</i>	<i>Change</i>
	%	%	+/-
Insisting that funds transferred for the purposes of health care be spent on health care services and nothing else	73	68	-5
Requiring that the provinces issue an annual report on how they are spending these funds	71	67	-4
Withholding funds unless the province agrees to have their services meet minimal national standards	45	35	-10
Specifying very clearly that certain funds must be spent on very specific types of health services – that is, only giving funds if the province agrees to spend them in on certain kind of health care services	35	30	-5
<i>Q. 15 As you may also know, right now the federal government transfers funds to the provinces, who have the responsibility to deliver health care services. There has been some talk recently about whether or not the federal government should have a say in how the money they transfer to the provinces is spent. As far as you are concerned, would you support or oppose the federal government? Would that be strongly or somewhat? (READ AND ROTATE)</i>			

Federal Input Into Additional Provincial Funding (%)			
	<i>Daily: Dec. 1</i>	<i>Daily: Dec. 2</i>	<i>Change</i>
Monitor but with no say in how money is spent	41	43	+2
Insist that new money be spent in specific areas	57	54	-3
DK/NA	3	3	-
<i>Q. 16. Some people say that, because the delivery of health care is a provincial responsibility, the federal government should be able to monitor and report on what the provinces are doing, but that they should not tell the provinces how to spend the money. Other people say that since the federal government funds health care with money from Canadian taxpayers, it should insist that any additional funding that goes to the provinces be used to support specific agreed-upon changes to the health care system. Which view is closer to your own?</i>			

Provincial-Federal Cooperation on Health Care Issues (%)			
	<i>Daily: Dec. 1</i>	<i>Daily: Dec. 2</i>	<i>Change +/-</i>
Encourage your provincial government to WORK WITH the federal government to implement changes to the health care system;	56	53	-3
Encourage your provincial government to NEGOTIATE WITH the federal government but not to implement any parts they might disagree with;	24	30	+6
Encourage your provincial government to ACT INDEPENDENTLY of the federal government in reforming the health care system in your province or territory.	18	16	-2
DK/NA	2	2	-
<i>Q. 18. If you had your way, would you...</i>			

Federal Contribution to Health Care

The proportion of Canadians (52%, up four points) who feel that the proposed amount of additional federal funding to the health care system is reasonable is on the increase.

Federal Contribution to Health Care (%)			
	<i>Daily: Dec. 1</i>	<i>Daily: Dec. 2</i>	<i>Change</i>
A reasonable amount	48	52	+4
Not enough to guarantee the health care Canadians want	24	23	-1
Too much given other spending priorities	15	15	-
DK/NA	13	11	-2
<i>Q. 12. The Romanow Commission has also recommended that the federal contribution to health care should increase, over time, by almost \$7 billion per year. Does that amount strike you as a REASONABLE amount considering everything; NOT ENOUGH to guarantee the kind of health care Canadians want, or TOO MUCH given other spending priorities?</i>			

Private Health Care Clinic Issues

Although a majority (59%) of Canadians supports the Romanow stand against private-for-profit clinics, strong support in this area has decreased three points overnight. The proportion of Canadians (49%, down two points) who would prefer to see more private health care clinics if patients are not charged directly for their visits has also decreased somewhat. On this second day of tracking, we see an increase of five points in those who would like to see existing private health clinics closed.

Perceptions of Private Health Clinics Offering Diagnostic and Surgical Services (%)			
	Daily: Dec. 1	Daily: Dec. 2	Change +/-
More of these clinics but ONLY if they are funded through the system so patients DO NOT pay a fee.	51	49	-2
More of these clinics and allowing them to charge a fee	25	24	-1
Limiting these clinics to the ones that exist now and not allowing any more.	16	14	-2
Shutting down all of these types of clinics.	4	9	+5
DK/NA	4	3	-1
Q. 13. Right now, in some provinces, there are health clinics offering diagnostic and surgical services through the private sector. If you had your way, would you like see . . . ?			

Restricting Private-for-Profit Involvement in the Health Care System (%)			
	Daily: Dec. 1	Daily: Dec. 2	Change
	%	%	+/-
Strongly agree	29	26	-3
Somewhat agree	29	33	+4
Somewhat disagree	25	18	-7
Strongly disagree	12	16	+4
DK/NA	5	6	+1
Q. 14. The Romanow Commission has taken a strong stand AGAINST more private-FOR-PROFIT sector involvement in the health care system. Overall do you agree or disagree with this position? Would that be strongly or somewhat?			

Time Frame to Implement Recommendations

The largest proportion of Canadians still say that they are willing to wait between four months and a year for these recommendations to be implemented. There is a four point decrease in those who would like to see recommendations implemented in between four and six months, an eight point increase in those who would like to see these recommendations implemented in between six months and a year, and a one point increase in those who would like to see the recommendations implemented in a year or more.

Reasonable Time Frame to Implement Recommendations (%)			
	Daily: Dec. 1	Daily: Dec. 2	Change
	%	%	+/-
A month	6	8	+2
Two months	3	6	+3
Three months	9	6	-3
4-6 months	37	33	-4
6-12 months	30	23	-7
A year or more	13	21	+8
DK/NA	1	2	+1
Q. 17. If governments do agree to implement some or all of the recommendations from the Romanow Report, what do YOU think is a REASONABLE timeframe for them to come up with an action plan?			

Memorandum

CONFIDENTIAL

To: Renée Harden
Communications
Health Canada

From: Chris Baker
Environics Research Group

Date: December 4, 2002

Re: Post-Romanow Commission Report Daily Tracking Report – Cumulative
Results to December 3, 2002

Environics Research Group is pleased to present you with this public opinion research tracking report on Canadian attitudes toward the Romanow Commission Report after its release. The following results are based on three sets of research data:

- Daily results (based on 203 interviews) with adult Canadians conducted during the evening of December 2nd
- Daily results (based on 204 interviews) with adult Canadians conducted during the evening of December 3rd
- Three-day results (based on 634 interviews) with adult Canadians conducted between December 1st and 3rd.

When speaking nationally, the daily results are accurate to within +/-6.6 percent at a 95 percent level of confidence.¹ The three-day results are considered accurate to within +/-4.0 percent at the same level of confidence.

Overview

Over the last three days, desire for a government focus on health care and health care issues has dominated the minds of Canadians. Fears about the status of the health care system and concerns that the inherent problems within the system must be addressed immediately have stayed constant.

A majority of Canadians (54% have seen, read or heard at least something) are aware of the Romanow Commission and remain supportive of the overall

¹ Due to daily weighting and re-weighting of data, those data for previous days may change by approximately one percent. We will note these changes when they are significant.

recommendations from this Commission. As well, after three days, there is still an overriding perception that these recommendations will address the larger problems in the system and will improve the system overall. Ensuring that money transferred to the provinces from the federal government for health care services is used only for that purpose comes out solidly on top in the list of recommendations.

Canadians still express a strong desire for federal-provincial co-operation to resolve this file and accountability and predictability are still at the forefront of any new arrangement. However, there is a persistent belief that, whether an agreement with the provinces is achieved or not, the federal government must be prepared to commit more funds to this area. The survey results also indicate that the provinces may be pulling away from the federal government in terms of the perceived leadership they are showing on the health care file.

Two-thirds of Canadians expect that the Romanow recommendations will be implemented within four to twelve months.

The Policy Environment

Although we see health issues as the dominant issue for a majority of Canadians (58% overall), particularly in Quebec (79%), there could be the start of a downward trend in the overnight survey (down seven points). Perceptions of the health care system remain stable, with Albertans indicating the most optimism overall (39% very good), although there have been slight overnight shifts. Optimism in the possibility of system improvements has remained consistently high over the previous three days.

Most Important Issue (%)				
	<i>Daily: Dec. 2</i>	<i>Daily: Dec. 3</i>	<i>+/- Change</i>	<i>3-Day Results</i>
Health	62	55	-7	58
Other	31	38	+7	35
None	4	3	-1	2
DK/NA	4	4	-	4
<i>Q.1 Thinking about the issues facing Canada today, which ONE would you say the Government of Canada should focus on most?</i>				

Status of Health Care System in Canada (%)				
	<i>Daily: Dec. 2</i>	<i>Daily: Dec. 3</i>	<i>Change</i>	<i>3-Day Results</i>
	%	%	+/-	%
Excellent	2	2	-	2
Very good	25	23	-2	24
Fair	50	55	+5	53
Poor	13	15	+2	13
Very poor	9	4	-5	7
DK/NA	1	1	-	1
<i>Q. 2. Overall, how would you rate the state of the health care system in Canada today? Is it excellent, very good, fair, poor or very poor?</i>				

Can the Quality of Health Care Improve (%)				
	Daily: Dec. 2	Daily: Dec.3	Change	3-Day Results
	%	%	+/-	%
Yes	91	92	+1	92
No	9	4	-5	7
DK/NA	-	3	+3	1
Q. 3. If "poor" or "very poor" in Q.2 Ask: Do you think that, with the right plan and enough resources, it is possible to improve the quality of health care?				

Canadian Attitudes Toward Efforts to Address Health Care Problems

The priority that Canadians give to health care problems has remained the same over this polling period. Almost eight in ten overall (77%) say that we need to address our health care problems immediately and two-thirds overall still feel that waste and mismanagement in the system is the main issue (64%). However, the increase in confidence in provincial and federal leadership that was evident on the previous day has plummeted; provincial leadership is down three points while federal leadership is down nine points. There is currently a four-point gap in impressions of provincial and federal leadership in the three-day results.

Attitudes Toward Efforts to Address Health Care Problems (% Agree)				
	Daily: Dec. 2	Daily: Dec. 3	Change	3-Day Results
	%	%	+/-	%
If the problems with Canada's health care system are not addressed right now, the system won't be there for the next generation of Canadians.	78	74	-4	77
The problem with the health care system is that there is too much waste and mismanagement of the money that is already there	64	66	+2	64
Simply putting more money into health care WOULD go a long way to solving a lot of the problems with the system.	60	51	-9	55
Lately, my PROVINCIAL government HAS BEEN showing some real leadership on health care reform	38	35	-3	35
Lately, the FEDERAL government HAS BEEN showing some real leadership on health care reform	36	27	-9	31
Q.4 Using a scale of 1 to 7, where 7 means you strongly agree, 1 means you strongly disagree and the mid-point 4 means you neither agree nor disagree, please tell me if you agree or disagree with the following statements. How about...? Note: The "agree" category was created by collapsing responses of 5,6,and 7.				

Universality

Three-quarters of Canadians hold the universality of our health care system as an important precept over the three days of polling.

Universality of Health Care System as a Function of Cost (%)				
	Daily: Dec. 2	Daily: Dec 3	Change	3-Day Results
	%	%	+/-	%
Universality regardless of cost	73	71	-2	73
Universality too costly to expect from system	24	22	-2	23
DK/NA	3	7	+4	4
Q. 5. Some people say that [ROTATE] ensuring that health care is universally available to everyone, regardless of their ability to pay, is so important that we must do everything we can to protect these principles. Other people say that [ROTATE] ensuring universal access, regardless of ability to pay, is simply too costly and we can no longer afford to expect so much from the health care system. Which point of view best reflects your own?				

Awareness of the Romanow Commission

It appears that awareness of the Romanow Commission is starting to decrease. However, in the three-day results, a majority of Canadians (54%) report that they have seen, read or heard at least something about the Commission.

Awareness of the Commission (%)				
	Daily: Dec. 2	Daily: Dec. 3	Change	3-Day Results
	%	%	+/-	%
A lot	22	19	-3	21
Something	36	28	-8	33
Not too much	17	23	+6	22
Nothing at all	25	29	+4	24
DK/NA	-	-	-	-
Q. 6. Have you seen, read or heard a lot, something, not too much, or nothing at all about the Commission on the Future of Health Care, chaired by Roy Romanow?				

Perceptions of the Recommendations

Majorities of Canadians have supported the recommendations from the Commission (63% overall) from the first day of polling and this trend continues today, with an increase in tentative support and a decrease in opposition in the overnight results. There has always been strong belief across this polling period that the health care system will be improved as a result of the recommendations – a majority of 89 percent overall endorse this belief.

Although the positioning of the reforms, in terms of the significant difference that they will make, has remained relatively constant over this polling period, perceptions of the differences that would be made by the Health Covenant (down ten points), the Health Council (down 12 points) and the electronic health records (down 18 points) have decreased dramatically overnight.

Overall, a majority of Canadians feel that the recommendations will address the larger problems within the health care system (51% overall) rather than the issues of doctor and nurse shortages and waiting times (42% overall).

Support for the Recommendations of the Romanow Commission (%)				
	<i>Daily: Dec. 2</i>	<i>Daily: Dec. 3</i>	<i>Change</i>	<i>3-Day Results</i>
	%	%	+/-	%
Strongly support	23	21	-2	23
Somewhat support	37	45	+8	40
Somewhat oppose	16	9	-7	11
Strongly oppose	7	5	-2	7
DK/NA	18	19	+1	19
<i>Q. 7. From what you know, do you support or oppose the recommendations that Mr. Romanow has made to reform the health care system? Would that be strongly or somewhat?</i>				

Extent to Which Reforms will make a Difference to Improve Health Care (% Significant Difference)				
	Daily: Dec. 2	Daily: Dec. 3	Change	3-Day Results
	%	%	+/-	%
Ensuring money transferred to the provinces from the federal government for health care services is used ONLY for that purpose.	83	87	+4	86
Providing money to increase the availability of diagnostic services and reduce waiting times for tests such as MRIs and CAT-scans.	91	86	-5	88
Committing to long term PREDICTABLE federal funding to the provinces for health care.	86	85	-1	84
Increasing the focus on healthy living and preventing illness.	81	83	+2	84
Funding for home care services to support terminally ill patients.	84	82	-2	82
Setting aside money to improve access to health care in rural and remote areas.	87	81	-6	83
Providing 24 hour-a-day, 7 day a week access to a team of health care professionals.	84	77	-7	81
Funding for home care services following a hospital stay.	78	77	-1	78
Introducing a publicly funded program to cover drug expenses for those who cannot afford to pay.	76	75	-1	74
Developing a Health Covenant that would declare what Canadians can expect from their governments and the health care system.	69	63	-6	65
Establishing a Health Council where the public, health care professionals and government officials, can have a say on the future of health care.	73	61	-12	69
Developing electronic health records that will allow Canadians individual access to their own health information, while protecting the privacy of that information.	75	57	-18	66
<i>Q.8 The Royal Commission on The Future of Health Care in Canada has come forward with a series of recommendations to reform health care. I'd like you to tell me the extent to which you think each of these proposed reforms, if implemented, would make a difference to improving health care. Please use a scale of 1 to 7, where 7 means it will make a significant difference, 1 means it will make no difference at all and the mid-point 4 means it will make some difference. How about . . . ?</i> <i>Note: The "significant difference" category was created by collapsing responses of 5,6,and 7.</i>				

Improvement to the Health Care System as a Result of Recommendations (%)				
	Daily: Dec. 2	Daily: Dec. 3	Change	3-Day Results
	%	%	+/-	%
Significant improvement	40	39	-1	41
Some improvement	49	48	-1	48
Not much of an improvement	4	8	+4	6
No improvement at all	3	2	-1	2
DK/NA	4	4	-	4

Q. 9. If most or all of the Royal Commission's recommendations were implemented, how much of an improvement do you think they would make to the health care system? Do you think they would make a significant improvement, some, not much or no improvement at all?

What Will Recommendations Achieve? (%)				
	Daily: Dec. 2	Daily: Dec. 3	Change	3-Day Results
	%	%	+/-	%
The recommendations will not address the real issues of doctor and nurse shortages and waiting times.	45	44	-1	42
The recommendations will address the larger problem	45	48	+3	51
DK/NA	9	8	-1	7

Q. 10. Some people say that these recommendations won't address the real issues of doctor and nurse shortages and waiting times. Others say that shortages of health professionals and the issue of waiting times are only symptoms of a larger problem that these recommendations WILL address. Which view is closer to your own?

Federal-Provincial Cooperation

This three-day period has highlighted the emphasis that Canadians place on federal-provincial cooperation and accountability. There has been a strong rebound in the proportion of Canadians who believe that increased federal funding must come with a federal-provincial agreement (up 14 points in the overnight results), however, this view remains the minority position. Almost two-thirds of Canadians (64%) say that the federal government must increase funding regardless of agreement with the provinces.

While there is strong agreement that accountability is necessary for a new funding arrangement, there is ambivalence about withholding funds or directly indicating where the provinces must spend money.

Federal Government Must Increase Funding Regardless of Cooperation (%)				
	<i>Daily: Dec. 2</i>	<i>Daily: Dec. 3</i>	<i>Change</i>	<i>3-Day Results</i>
	%	%	+/-	%
Federal government should not make additional investments without provincial co-operation	25	39	+14	32
Federal government must increase funding, regardless of provincial agreement	71	56	-15	64
DK/NA	4	6	+2	4
<i>Q. 11. Some people say that if the federal government can't get cooperation from the provinces to implement some of the recommendations, they should not make ANY additional investments in the system. Other people say that the federal government MUST increase funding to the system, irrespective of whether or not they have the agreement of the provinces on how the funds should be used. Which view is closer to your own?</i>				

Federal Government Involvement in Provincial Transfer Payments (% Strongly Support)				
	<i>Daily: Dec 2</i>	<i>Daily: Dec 3</i>	<i>Change</i>	<i>3-Day Results</i>
	%	%	+/-	%
Insisting that funds transferred for the purposes of health care be spent on health care services and nothing else	68	75	+7	73
Requiring that the provinces issue an annual report on how they are spending these funds	67	68	+1	69
Withholding funds unless the province agrees to have their services meet minimal national standards	35	47	+12	43
Specifying very clearly that certain funds must be spent on very specific types of health services – that is, only giving funds if the province agrees to spend them in on certain kind of health care services	30	36	+6	33
<i>Q.15 As you may also know, right now the federal government transfers funds to the provinces, who have the responsibility to deliver health care services. There has been some talk recently about whether or not the federal government should have a say in how the money they transfer to the provinces is spent. As far as you are concerned, would you support or oppose the federal government? Would that be strongly or somewhat? (READ AND ROTATE)</i>				

Federal Input Into Additional Provincial Funding (%)				
	Daily: Dec. 2	Daily: Dec. 3	Change	3-Day Results
	%	%	+/-	%
Monitor but with no say in how money is spent	43	35	-8	39
Insist that new money be spent in specific areas	54	61	+7	57
DK/NA	3	4	+1	3
Q. 16. Some people say that, because the delivery of health care is a provincial responsibility, the federal government should be able to monitor and report on what the provinces are doing, but that they should not tell the provinces how to spend the money. Other people say that since the federal government funds health care with money from Canadian taxpayers, it should insist that any additional funding that goes to the provinces be used to support specific agreed-upon changes to the health care system. Which view is closer to your own?				

Provincial-Federal Cooperation on Health Care Issues (%)				
	Daily: Dec. 2	Daily: Dec. 3	Change	3-Day Results
	%	%	+/-	%
Encourage your provincial government to WORK WITH the federal government to implement changes to the health care system;	53	58	+5	56
Encourage your provincial government to NEGOTIATE WITH the federal government but not to implement any parts they might disagree with;	30	27	-3	27
Encourage your provincial government to ACT INDEPENDENTLY of the federal government in reforming the health care system in your province or territory.	16	14	-2	16
DK/NA	2	1	-1	2
Q. 18. If you had your way, would you...				

Federal Contribution to Health Care

The proportion of Canadians who feel that the proposed amount of additional federal funding to the health care system is reasonable is on the increase (54%, up six points since the start of surveying). Perceptions that this amount is not sufficient has dropped three points to 20 percent in the overnight results.

Federal Contribution to Health Care (%)				
	<i>Daily: Dec. 2</i>	<i>Daily: Dec. 3</i>	<i>Change</i>	<i>3-Day Results</i>
	%	%	+/-	%
A reasonable amount	52	54	+2	51
Not enough to guarantee the health care Canadians want	23	20	-3	22
Too much given other spending priorities	15	16	+1	15
DK/NA	11	11	-	11
Q. 12. The Romanow Commission has also recommended that the federal contribution to health care should increase, over time, by almost \$7 billion per year. Does that amount strike you as a REASONABLE amount considering everything; NOT ENOUGH to guarantee the kind of health care Canadians want, or TOO MUCH given other spending priorities?				

Private Health Care Clinic Issues

Although a majority of Canadians (56%) supports the stand against private-for-profit clinics in the Romanow Report, overall support has decreased by three points overnight. The proportion of Canadians who would prefer to see more private health care clinics if patients are not charged directly for their visits continues to decrease (46%, down three points overnight). The proportion who prefer to see these clinics charge patients directly has increased eight points to 32 percent in the overnight results.

Restricting Private-for-Profit Involvement in the Health Care System (%)				
	<i>Daily: Dec. 2</i>	<i>Daily: Dec. 3</i>	<i>Change</i>	<i>3-Day Results</i>
	%	%	+/-	%
Strongly agree	26	27	+1	28
Somewhat agree	33	29	-4	30
Somewhat disagree	18	24	+6	23
Strongly disagree	16	16	-	15
DK/NA	6	4	-2	5
Q. 14. The Romanow Commission has taken a strong stand AGAINST more private-FOR-PROFIT sector involvement in the health care system. Overall do you agree or disagree with this position? Would that be strongly or somewhat?				

Perceptions of Private Health Clinics Offering Diagnostic and Surgical Services (%)				
	Daily: Dec. 2	Daily: Dec. 3	Change	3-Day Results
	%	%	+/-	%
More of these clinics but ONLY if they are funded through the system so patients DO NOT pay a fee.	49	46	-3	49
More of these clinics and allowing them to charge a fee	24	32	+8	27
Limiting these clinics to the ones that exist now and not allowing any more.	14	15	+1	15
Shutting down all of these types of clinics.	9	4	-5	6
DK/NA	3	2	-1	3
Q. 13. Right now, in some provinces, there are health clinics offering diagnostic and surgical services through the private sector. If you had your way, would you like see . . . ?				

Time Frame to Implement Recommendations

There is a growing expectation among Canadians that it will take a longer period of time to implement the report recommendations than earlier thought. A majority of Canadians are now willing to wait between four months and a year for these recommendations to be implemented (65%, up 15 points in the overnight results).

Reasonable Time Frame to Implement Recommendations (%)				
	Daily: Dec. 2	Daily: Dec. 3	Change	3-Day Results
	%	%	+/-	%
A month	8	6	-2	7
Two months	6	2	-4	3
Three months	6	8	+2	8
4-6 months	33	30	-3	34
6-12 months	23	35	+12	29
A year or more	21	16	-5	17
DK/NA	2	2	-	2
Q. 17. If governments do agree to implement some or all of the recommendations from the Romanow Report, what do YOU think is a REASONABLE timeframe for them to come up with an action plan?				

Memorandum

CONFIDENTIAL

To: Renee Harden
Communications
Health Canada

From: Chris Baker
Environics Research Group

Date: December 5, 2002

Re: Post-Romanow Commission Report Daily Tracking Report – Cumulative Results
to December 4, 2002

Environics Research Group is pleased to present you with this public opinion research tracking report on Canadian attitudes toward the Romanow Commission Report after its release. The following results are based on two sets of research data:

- Daily results (based on 202 interviews with adult Canadians conducted during the day of December 4th);
- Three-day results (based on 609 interviews) with adult Canadians conducted during the day of December 3rd

When speaking nationally, the daily results are accurate to within +/-7.0 percent, at a 95 percent level of confidence.¹ The three-day results are considered accurate to within +/-4.0 percent at the same level of confidence.

Overview

Although decreasing somewhat, a desire for a government focus on health care and health care issues still dominates the minds of Canadians. Although perceptions of the health care system remain lukewarm on this fourth day of tracking, optimism that problems within the system can be appropriately addressed continues to remain high.

Fluctuations in the awareness of the Romanow Commission are beginning to appear; there is an overnight increase of seven points in those who say that they have heard, read or seen a lot about this Commission. There is still an overriding perception that these recommendations will address the larger problems in the system and will assist

¹ Due to daily weighting and re-weighting of data, those data for previous days may change by approximately one percent. We will note these changes when they are significant.

the system in improving overall. When it comes to perceptions of the extent to which reforms will make a difference to improve health care, ensuring that money transferred to the provinces from the federal government for health care services is used only for that purpose declines slightly and the issue of providing money to increase the availability of diagnostic services has increased in prominence.

Perceptions of leadership at both the federal and provincial level remain low; however, perceptions of federal leadership are in decline while perceptions of provincial leadership have seen a slight increase. A trend showing decreasing emphasis on federal-provincial co-operation and accountability may be developing.

As seen from the beginning of the survey, a majority of Canadians say that it is reasonable to wait for between four months and a year before the governments come up with an action plan on the recommendations from the Romanow report.

The Policy Environment

Health issues retain their prominence in the previous three-day period. Although down three points, a majority across the country (55%), and particularly in Quebec (74%), still see these issues as the ones that the Government of Canada should most focus on. However, the overnight importance placed on health issues has decreased seven points for the second night running. Perceptions of the health care system have been very consistent throughout this tracking period, as evidenced by the minimal changes in the three-day numbers. Optimism in the possibility of system improvements has remained consistently high over the previous three days, and indeed, throughout the entirety of this survey thus far.

Most Important Issue (%)				
	<i>Daily: Dec 4</i>		<i>3-day: Dec. 2-4</i>	
	%	+/-	%	+/-
Health	48	-7	55	-3
Other	45	+7	38	+3
None	4	+1	4	+2
DK/NA	2	-2	3	-1
<i>Q.1 Thinking about the issues facing Canada today, which ONE would you say the Government of Canada should focus on most?</i>				

Status of Health Care System in Canada (%)				
	Daily: Dec 4		3-day: Dec. 2-4	
	%	+/-	%	+/-
Excellent	4	+2	2	-
Very good	19	-4	23	-1
Fair	56	+1	54	+1
Poor	15	-	14	+1
Very poor	7	+3	6	-1
DK/NA	1	-	1	-
Q. 2. Overall, how would you rate the state of the health care system in Canada today? Is it excellent, very good, fair, poor or very poor?				

Can the Quality of Health Care Improve (%)				
	Daily: Dec 4		3-day: Dec. 2-4	
	%	+/-	%	+/-
Yes	95	+3	93	+1
No	1	-3	5	-2
DK/NA	4	+1	2	+1
Q. 3. If "poor" or "very poor" in Q.2 Ask: Do you think that, with the right plan and enough resources, it is possible to improve the quality of health care?				

Canadian Attitudes Toward Efforts to Address Health Care Problems

Attitudes toward the efforts to address problems in the health care system remain consistent on the fourth day of tracking. The gap between perceptions of federal and provincial leadership on this file continues to grow over this period, as seen in the two point decrease on federal leadership but a one point increase on the provincial side. Residents of Saskatchewan (40%) are most likely, and Quebecers (20%) the least likely, to agree that there is federal leadership on this issue.

With regard to the issue that the federal government is not paying its fair share, two-thirds (68%) agree with this statement.²

² This question was added to the tracking survey on December 4th.

Attitudes Toward Efforts to Address Health Care Problems (% Agree)				
	<i>Daily: Dec 4</i>		<i>3-day: Dec. 2-4</i>	
	%	+/-	%	+/-
If the problems with Canada's health care system are not addressed right now, the system won't be there for the next generation of Canadians.	77	+3	76	-1
The problem with the health care system is that there is too much waste and mismanagement of the money that is already there	69	+3	66	+2
The real problem with the healthcare system is that the federal government is not paying its fair share.	68	-	68	-
Simply putting more money into health care WOULD go a long way to solving a lot of the problems with the system.	52	+1	54	-1
Lately, my PROVINCIAL government HAS BEEN showing some real leadership on health care reform	36	+1	36	+1
Lately, the FEDERAL government HAS BEEN showing some real leadership on health care reform	25	-2	30	-1
<i>Q.4 Using a scale of 1 to 7, where 7 means you strongly agree, 1 means you strongly disagree and the mid-point 4 means you neither agree nor disagree, please tell me if you agree or disagree with the following statements. How about...?</i> <i>Note: The "agree" category was created by collapsing responses of 5,6,and 7.</i>				

Universality

The principle of universality has come out strongly from the first day of polling; the most recent numbers indicate a four point overnight increase on perceptions that we need to protect this principle. Over the full period of the survey, Ontarians (80%) come out strongest on this issue.

Universality of Health Care System as a Function of Cost (%)				
	Daily: Dec 4		3-day: Dec. 2-4	
	%	+/-	%	+/-
Universality regardless of cost	75	+4	73	-
Universality too costly to expect from system	22	-	23	-1
DK/NA	3	-4	4	-
Q. 5. Some people say that [ROTATE] ensuring that health care is universally available to everyone, regardless of their ability to pay, is so important that we must do everything we can to protect these principles. Other people say that [ROTATE] ensuring universal access, regardless of ability to pay, is simply too costly and we can no longer afford to expect so much from the health care system. Which point of view best reflects your own?				

Awareness of the Romanow Commission

There are fluctuations in awareness of the Romanow Commission, with a seven point overnight increase in those who say that they have heard a lot about this Commission (26%). Although awareness continues to decrease in the three-day numbers, a majority of Canadians (51%) have seen, read or heard at least something about the Commission.

Awareness of the Commission (%)				
	Daily: Dec 4		3-day: Dec. 2-4	
	%	+/-	%	+/-
A lot	26	+7	22	+1
Something	22	-6	29	-4
Not too much	25	+2	22	-
Nothing at all	27	-2	27	+3
DK/NA	1	+1	*	-
Q. 6. Have you seen, read or heard a lot, something, not too much, or nothing at all about the Commission on the Future of Health Care, chaired by Roy Romanow?				

Perceptions of the Recommendations

Majorities of Canadians continue to support the recommendations from the Commission (61% overnight). The belief that the health care system will be improved as a result of the recommendations is held by 88 percent as of December 4th; however, over the most recent three-day tracking period, there has been a decline of five points.

The contribution of these reforms, in terms of the significant differences that they will make, has remained relatively constant. However, perceptions of the differences that would be made by providing money to increase the availability of diagnostic services and reduce waiting times for tests such as MRIs and CAT-scans (up five points overnight), the Health Council (up seven points) and the electronic health records (up six points) have increased dramatically overnight. The trend toward Canadians saying that the recommendations will address the larger problems rather than the real issues such as doctor and nurse shortages continues.

Support of the Recommendations of the Romanow Commission (%)				
	<i>Daily: Dec 4</i>		<i>3-day: Dec. 2-4</i>	
	%	+/-	%	+/-
Strongly support	20	-1	22	-1
Somewhat support	41	-4	40	-
Somewhat oppose	15	+6	14	+3
Strongly oppose	5	-	6	-1
DK/NA	19	-	18	-1
<i>Q. 7. From what you know, do you support or oppose the recommendations that Mr. Romanow has made to reform the health care system? Would that be strongly or somewhat?</i>				

Extent to Which Reforms will make a Difference to Improve Health Care (% Significant Difference)				
	<i>Daily: Dec 4</i>		<i>3-day: Dec. 2-4</i>	
	%	+/-	%	+/-
Providing money to increase the availability of diagnostic services and reduce waiting times for tests such as MRIs and CAT-scans.	91	+5	89	+1
Ensuring money transferred to the provinces from the federal government for health care services is used ONLY for that purpose.	87	-	86	-
Committing to long term PREDICTABLE federal funding to the provinces for health care.	83	-2	85	+1
Funding for home care services to support terminally ill patients.	83	+1	83	+1
Increasing the focus on healthy living and preventing illness.	82	-1	82	-2
Setting aside money to improve access to health care in rural and remote areas.	82	+1	83	-
Providing 24 hour-a-day, 7 day a week access to a team of health care professionals.	80	+3	80	-1

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Introducing a publicly funded program to cover drug expenses for those who cannot afford to pay.	77	+2	76	+2
Funding for home care services following a hospital stay.	72	-5	76	-2
Establishing a Health Council where the public, health care professionals and government officials, can have a say on the future of health care.	68	+7	67	-2
Developing a Health Covenant that would declare what Canadians can expect from their governments and the health care system.	65	+2	66	+1
Developing electronic health records that will allow Canadians individual access to their own health information, while protecting the privacy of that information.	63	+6	65	-1

Q.8 The Royal Commission on The Future of Health Care in Canada has come forward with a series of recommendations to reform health care. I'd like you to tell me the extent to which you think each of these proposed reforms, if implemented, would make a difference to improving health care. Please use a scale of 1 to 7, where 7 means it will make a significant difference, 1 means it will make no difference at all and the mid-point 4 means it will make some difference. How about . . . ?

Note: The "significant difference" category was created by collapsing responses of 5,6,and 7.

Improvement to the Health Care System as a Result of Recommendations (%)

	Daily: Dec 4		3-day: Dec. 2-4	
	%	+/-	%	+/-
Significant improvement	36	-3	38	-3
Some improvement	52	+4	50	+2
Not much of an improvement	6	-2	6	-
No improvement at all	*	-2	2	-
DK/NA	5	+1	4	-

Q. 9. If most or all of the Royal Commission's recommendations were implemented, how much of an improvement do you think they would make to the health care system? Do you think they would make a significant improvement, some, not much or no improvement at all?

What Will the Recommendations Achieve (%)

	Daily: Dec 4		3-day: Dec. 2-4	
	%	+/-	%	+/-
The recommendations will not address the real issues of doctor and nurse shortages and waiting times.	42	-2	44	+2
The recommendations will address the larger problem	50	+2	48	-3
DK/NA	7	-1	8	+1

Q. 10. Some people say that these recommendations won't address the real issues of doctor and nurse shortages and waiting times. Others say that shortages of health professionals and the issue of waiting times are only symptoms of a larger problem that these recommendations WILL address. Which view is closer to your own?

Federal Contribution to Health Care

Perceptions of the amount of the federal funding proposed in the Commission report as reasonable remain stable in the three-day numbers (51%), although there is a six-point decrease in the overnight numbers (48%).

Federal Contribution to Health Care (%)				
	Daily: Dec 4		3-day: Dec. 2-4	
	%	+/-	%	+/-
A reasonable amount	48	-6	51	-
Not enough to guarantee the health care Canadians want	26	+6	23	+1
Too much given other spending priorities	16	-	15	-
DK/NA	10	-1	10	-1
Q. 12. The Romanow Commission has also recommended that the federal contribution to health care should increase, over time, by almost \$7 billion per year. Does that amount strike you as a REASONABLE amount considering everything; NOT ENOUGH to guarantee the kind of health care Canadians want, or TOO MUCH given other spending priorities?				

Private Health Care Clinic Issues

Majorities (60%) continue to support the Romanow stand against private-for-profit clinics, with strong support in this area increasing five points overnight. Strongest support is seen in Saskatchewan (39% strongly agree) and weakest support is found in Manitoba and British Columbia (20% each). The proportion of Canadians who would prefer to see more private health care clinics if patients are not charged directly for their visits has increased somewhat in the overnight numbers (50%, up four points), but remains stable in the three day numbers (49%, no change).

Restricting Private-for-Profit Involvement in the Health Care System (%)				
	Daily: Dec 4		3-day: Dec. 2-4	
	%	+/-	%	+/-
Strongly agree	32	+5	29	+1
Somewhat agree	28	-1	30	-
Somewhat disagree	21	-3	21	-2
Strongly disagree	16	-	16	+1
DK/NA	3	-1	4	-1
Q. 14. The Romanow Commission has taken a strong stand AGAINST more private-FOR-PROFIT sector involvement in the health care system. Overall do you agree or disagree with this position? Would that be strongly or somewhat?				

Perceptions of Private Health Clinics Offering Diagnostic and Surgical Services (%)				
	Daily: Dec 4		3-day: Dec. 2-4	
	%	+/-	%	+/-
More of these clinics but ONLY if they are funded through the system so patients DO NOT pay a fee.	50	+4	49	-
More of these clinics and allowing them to charge a fee	31	-1	29	+2
Limiting these clinics to the ones that exist now and not allowing any more.	12	-3	14	-1
Shutting down all of these types of clinics.	5	+1	6	-
DK/NA	2	-	2	-1
Q. 13. Right now, in some provinces, there are health clinics offering diagnostic and surgical services through the private sector. If you had your way, would you like see . . . ?				

Time Frame to Implement Recommendations

Consistent throughout the last four days, the largest proportion of Canadians still say that they are willing to wait between four months and a year for these recommendations to be implemented.

Reasonable Time Frame to Implement Recommendations (%)				
	Daily: Dec 4		3-day: Dec. 2-4	
	%	+/-	%	+/-
A month	5	-1	6	-1
Two months	6	+4	5	+2
Three months	11	+3	8	-
4-6 months	32	+2	32	-2
6-12 months	28	+7	29	-
A year or more	15	-1	18	+1
DK/NA	2	-	2	-
Q. 17. If governments do agree to implement some or all of the recommendations from the Romanow Report, what do YOU think is a REASONABLE timeframe for them to come up with an action plan?				

Memorandum

CONFIDENTIAL

To: Renee Harden
Communications
Health Canada

From: Chris Baker
Environics Research Group

Date: December 6, 2002

Re: Post-Romanow Commission Report Daily Tracking Report – Cumulative Results
to December 5, 2002

Environics Research Group is pleased to present you with this public opinion research tracking report on Canadian attitudes toward the Romanow Commission Report after its release. The following results are based on two sets of research data:

- Daily results (based on 201 interviews) with adult Canadians conducted during the day of December 5th;
- Three-day results (based on 607 interviews) with adult Canadians conducted during the days of December 3rd to 5th
- Cumulative results (based on 1037 interviews) to December 5th, 2002.

When speaking nationally, the daily results are accurate to within +/-7.0 percent, at a 95 percent level of confidence.¹ The three-day results are considered accurate to within +/-4.0 percent and the cumulative results to 3.1 percent, at the same level of confidence.

¹ Due to daily weighting and re-weighting of data, those data for previous days may change by approximately one percent. We will note these changes when they are significant.

Overview

A desire for a government focus on health care and health care issues still dominates the minds of Canadians, increasing overnight to 56 percent. Perceptions of the health care system remain lukewarm and appear to be developing some volatility, but optimism that problems within the system can be appropriately addressed continues to remain high.

Fluctuations in the awareness of the Romanow Commission continue to appear; there is an overnight increase of seven points in those who say that they have heard, read or seen something about this Commission, but a decrease of five points in those who have seem read or heard a lot. There is still an overriding perception that these recommendations will address the larger problems in the system and will assist the system in improving overall. There have been dramatic overnight fluctuations in perceptions of funding in relation to federal-provincial cooperation. There is a 13 point decrease in those who say that the federal government should not make additional investments without provincial cooperation and a 14 point increase in those who say that funding must be increased regardless of provincial cooperation.

As seen from the beginning of the survey, a majority of Canadians say that it is reasonable to wait for between four months and a year before the governments come up with an action plan on the recommendations from the Romanow report. However, the overnight numbers indicate some volatility in those who say that between four and six months is reasonable.

The Policy Environment

Health issues are still important to Canadians over the previous three-day period; it remains a majority issue for 56 percent of Canadians. Perceptions of the health care system have been very consistent throughout this tracking period, as evidenced by the minimal changes in the three-day numbers. Optimism in the possibility of system improvements has remained consistently high over the previous three days, and indeed, throughout the entirety of this survey thus far. However, there appears to be some volatility developing in the perceptions of the status of the health care system itself - we see a ten point decrease in the overnight numbers among those who see the system as fair.

Most Important Issue (%)			
	Daily: Dec 5	3-day: Dec. 3-5	Cumulative
	%	%	%
Health	56	53	56
Other	42	41	38
None	1	3	2
DK/NA	1	3	3
Q.1 Thinking about the issues facing Canada today, which ONE would you say the Government of Canada should focus on most?			

Status of Health Care System in Canada (%)			
	Daily: Dec 5	3-day: Dec. 3-5	Cumulative
	%	%	%
Excellent	4	3	3
Very good	22	21	22
Fair	46	53	53
Poor	21	17	15
Very poor	7	6	7
DK/NA	*	*	1
Q. 2. Overall, how would you rate the state of the health care system in Canada today? Is it excellent, very good, fair, poor or very poor?			

Can the Quality of Health Care Improve (%)			
	Daily: Dec 5	3-day: Dec. 3-5	Cumulative
	%	%	%
Yes	92	93	93
No	8	5	6
DK/NA	-	2	1
Q. 3. If "poor" or "very poor" in Q.2 Ask: Do you think that, with the right plan and enough resources, it is possible to improve the quality of health care?			

Canadian Attitudes Toward Efforts to Address Health Care Problems

Attitudes toward the efforts to address problems in the health care system remain consistent on the fifth day of tracking. The gap between perceptions of federal and provincial leadership on this file continues to grow over this period; there is an overnight five point decrease in perceptions of provincial leadership (31%) without a corresponding change in the federal numbers, and a six-point gap in perceptions of federal versus provincial leadership. Overall, while the federal numbers have decreased four points (26%) the provincial numbers have decreased two points (34%).

The concept of simply putting more money in the system is less well-received in the overnight results; 58 percent endorse this view, a decrease of six points, increasing the perception that waste is a problem.

With regard to the issue that the federal government is not paying its fair share, two-thirds (65%) still agree with this statement.²

Attitudes Toward Efforts to Address Health Care Problems (% Agree)			
	<i>Daily: Dec 5</i>	<i>3-day: Dec. 3-5</i>	<i>Cumulative</i>
	<i>%</i>	<i>%</i>	<i>%</i>
If the problems with Canada's health care system are not addressed right now, the system won't be there for the next generation of Canadians.	78	76	77
The problem with the health care system is that there is too much waste and mismanagement of the money that is already there	69	67	65
The real problem with the healthcare system is that the federal government is not paying its fair share.	65	66	66
Simply putting more money into health care WOULD go a long way to solving a lot of the problems with the system.	58	54	55
Lately, my PROVINCIAL government HAS BEEN showing some real leadership on health care reform	31	34	35
Lately, the FEDERAL government HAS BEEN showing some real leadership on health care reform	25	26	29
Q.4 Using a scale of 1 to 7, where 7 means you strongly agree, 1 means you strongly disagree and the mid-point 4 means you neither agree nor disagree, please tell me if you agree or disagree with the following statements. How about...? Note: The "agree" category was created by collapsing responses of 5,6,and 7.			

² This question was added to the tracking survey on December 4th.

Universality

The principle of universality has come out strongly from the first day of polling; the most recent numbers indicate a four point overnight decrease on perceptions that we need to protect this principle, but a stable trend overall.

Universality of Health Care System as a Function of Cost (%)			
	Daily: Dec 5	3-day: Dec. 3-5	Cumulative
	%	%	%
Universality regardless of cost	71	73	73
Universality too costly to expect from system	24	23	23
DK/NA	4	5	4
Q. 5. Some people say that [ROTATE] ensuring that health care is universally available to everyone, regardless of their ability to pay, is so important that we must do everything we can to protect these principles. Other people say that [ROTATE] ensuring universal access, regardless of ability to pay, is simply too costly and we can no longer afford to expect so much from the health care system. Which point of view best reflects your own?			

Awareness of the Romanow Commission

The three-day trend (26%, down three points overall), and the overnight trend (29%, up seven points) both indicate some fluctuations on the perceptions of those who have seen, read or heard something about the Romanow Commission. As well, there is a decrease of five points overnight in those who say that they have seen, read or heard a lot about the Commission (21%, down five points). Even with these fluctuations, one-half (50%) of Canadians say that they have seen, read or heard at least something about the Commission.

Awareness of the Commission (%)			
	Daily: Dec 5	3-day: Dec. 3-5	Cumulative
	%	%	%
A lot	21	22	22
Something	29	26	30
Not too much	23	24	23
Nothing at all	27	28	25
DK/NA	-	*	*
Q. 6. Have you seen, read or heard a lot, something, not too much, or nothing at all about the Commission on the Future of Health Care, chaired by Roy Romanow?			

Perceptions of the Recommendations

Majorities of Canadians continue to support the recommendations from the Commission (65% overnight). The belief that the health care system will be improved as a result of the recommendations is remaining stable over the previous three-days; however, overnight numbers show volatility. There is a five-point increase in those who say that these recommendations will make a significant improvement to the system and a correspondent decrease in those who see these recommendations as only providing soft improvement.

The contribution of these reforms, in terms of the significant differences that they will make, still remains constant on the fifth day of the survey, with seven in ten or more (over three three-day period) saying that 10 of 12 recommendations will make a significant difference to improve health care. Overnight numbers show fluctuations in the perceptions of Canadians toward the Health Council (+9 points), funding for home care services following a hospital stay (+7), funding for home care services for terminally ill patients (+6), and the publicly-funded drug program (-7). The trend toward Canadians saying that the recommendations will address the larger problems rather than immediate issues, such as doctor and nurse shortages, continues.

Support of the Recommendations of the Romanow Commission (%)			
	<i>Daily: Dec 5</i>	<i>3-day: Dec. 3-5</i>	<i>Cumulative</i>
	%	%	%
Strongly support	22	21	23
Somewhat support	43	43	41
Somewhat oppose	7	11	11
Strongly oppose	7	5	6
DK/NA	20	20	19
<i>Q. 7. From what you know, do you support or oppose the recommendations that Mr. Romanow has made to reform the health care system? Would that be strongly or somewhat?</i>			

Extent to Which Reforms will make a Difference to Improve Health Care (% Significant Difference)			
	<i>Daily: Dec 5</i>	<i>3-day: Dec. 3-5</i>	<i>Cumulative</i>
	%	%	%
Providing money to increase the availability of diagnostic services and reduce waiting times for tests such as MRIs and CAT-scans.	91	89	89
Funding for home care services to support terminally ill patients.	89	84	84
Ensuring money transferred to the provinces from the federal government for health care services is used ONLY for that purpose.	87	87	86
Setting aside money to improve access to health care in rural and remote areas.	85	83	83
Committing to long term PREDICTABLE federal funding to the provinces for health care.	81	83	84
Increasing the focus on healthy living and preventing illness.	81	82	83
Funding for home care services following a hospital stay.	79	76	77
Providing 24 hour-a-day, 7 day a week access to a team of health care professionals.	77	78	80
Establishing a Health Council where the public, health care professionals and government officials, can have a say on the future of health care.	77	69	70
Introducing a publicly funded program to cover drug expenses for those who cannot afford to pay.	70	74	74
Developing a Health Covenant that would declare what Canadians can expect from their governments and the health care system.	68	66	66
Developing electronic health records that will allow Canadians individual access to their own health information, while protecting the privacy of that information.	65	62	66
<i>Q.8 The Royal Commission on The Future of Health Care in Canada has come forward with a series of recommendations to reform health care. I'd like you to tell me the extent to which you think each of these proposed reforms, if implemented, would make a difference to improving health care. Please use a scale of 1 to 7, where 7 means it will make a significant difference, 1 means it will make no difference at all and the mid-point 4 means it will make some difference. How about . . . ?</i> <i>Note: The "significant difference" category was created by collapsing responses of 5,6,and 7.</i>			

Improvement to the Health Care System as a Result of Recommendations (%)			
	Daily: Dec 5	3-day: Dec. 3-5	Cumulative
	%	%	%
Significant improvement	41	39	40
Some improvement	47	49	48
Not much of an improvement	4	6	6
No improvement at all	4	2	2
DK/NA	4	4	4
Q. 9. If most or all of the Royal Commission's recommendations were implemented, how much of an improvement do you think they would make to the health care system? Do you think they would make a significant improvement, some, not much or no improvement at all?			

What Will the Recommendations Achieve (%)			
	Daily: Dec 5	3-day: Dec. 3-5	Cumulative
	%	%	%
The recommendations will not address the real issues of doctor and nurse shortages and waiting times.	43	43	42
The recommendations will address the larger problem	51	50	51
DK/NA	6	7	7
Q. 10. Some people say that these recommendations won't address the real issues of doctor and nurse shortages and waiting times. Others say that shortages of health professionals and the issue of waiting times are only symptoms of a larger problem that these recommendations WILL address. Which view is closer to your own?			

Federal-Provincial Cooperation

Although there is no change in the three-day trend, those who say that the federal government should not make additional investments without provincial cooperation has decreased by 13 points overnight, while the proportion who say that the federal government must increase funding whether or not they have provincial agreement has increased by 14 points.

In the same way, while the three-day trend for the federal involvement in provincial transfer payments and federal-provincial cooperation on health care issues remains stable, the overnight numbers are showing volatility. There is an overnight six-point increase in those who say that the federal government should require that the provinces issue an annual report on how they are spending funds (70%) and an eight-point decrease in those who say that the federal government can withhold funds unless the province meets their minimal standards (37%). In a similar way, there is an overnight six-point decrease in those who want to see federal-provincial negotiation and a four point overnight increase in those who would like to see independent provincial actions on this file.

Federal Government Must Increase Funding Regardless of Cooperation (%)			
	Daily: Dec 5	3-day: Dec. 3-5	Cumulative
	%	%	%
Federal government should not make additional investments without provincial co-operation	25	34	32
Federal government must increase funding, regardless of provincial agreement	73	62	64
DK/NA	1	3	4
Q. 11. Some people say that if the federal government can't get cooperation from the provinces to implement some of the recommendations, they should not make ANY additional investments in the system. Other people say that the federal government MUST increase funding to the system, irrespective of whether or not they have the agreement of the provinces on how the funds should be used. Which view is closer to your own?			

Federal Government Involvement in Provincial Transfer Payments (% Strongly Support)			
	Daily: Dec 5	3-day: Dec. 3-5	Cumulative
	%	%	%
Insisting that funds transferred for the purposes of health care be spent on health care services and nothing else	77	77	75
Requiring that the provinces issue an annual report on how they are spending these funds	70	67	68
Withholding funds unless the province agrees to have their services meet minimal national standards	37	43	42
Specifying very clearly that certain funds must be spent on very specific types of health services – that is, only giving funds if the province agrees to spend them in on certain kind of health care services	32	33	33
Q.15 As you may also know, right now the federal government transfers funds to the provinces, who have the responsibility to deliver health care services. There has been some talk recently about whether or not the federal government should have a say in how the money they transfer to the provinces is spent. As far as you are concerned, would you support or oppose the federal government? Would that be strongly or somewhat? (READ AND ROTATE)			

Federal Input Into Additional Provincial Funding (%)			
	Daily: Dec 5	3-day: Dec. 3-5	Cumulative
	%	%	%
Monitor but with no say in how money is spent	36	36	38
Insist that new money be spent in specific areas	58	60	58
DK/NA	6	4	4
Q. 16. Some people say that, because the delivery of health care is a provincial responsibility, the federal government should be able to monitor and report on what the provinces are doing, but that they should not tell the provinces how to spend the money. Other people say that since the federal government funds health care with money from Canadian taxpayers, it should insist that any additional funding that goes to the provinces be used to support specific agreed-upon changes to the health care system. Which view is closer to your own?			

Provincial-Federal Cooperation on Health Care Issues (%)			
	Daily: Dec 5	3-day: Dec. 3-5	Cumulative
	%	%	%
Encourage your provincial government to WORK WITH the federal government to implement changes to the health care system;	51	53	54
Encourage your provincial government to NEGOTIATE WITH the federal government but not to implement any parts they might disagree with;	26	29	27
Encourage your provincial government to ACT INDEPENDENTLY of the federal government in reforming the health care system in your province or territory.	20	16	16
DK/NA	3	2	2
Q. 18. If you had your way, would you...			

Federal Contribution to Health Care

Perceptions of the amount of the federal funding proposed in the Commission report as reasonable remain stable in the three-day numbers (51%), with a three-point increase in the overnight numbers (51%). Of interest, there is also a three-point increase in the proportions of those who say that an increase of \$7 billion is not enough to guarantee the health care that Canadians want.

Federal Contribution to Health Care (%)			
	Daily: Dec 5	3-day: Dec. 3-5	Cumulative
	%	%	%
A reasonable amount	51	51	50
Not enough to guarantee the health care Canadians want	23	24	23
Too much given other spending priorities	15	16	15
DK/NA	11	10	11
Q. 12. The Romanow Commission has also recommended that the federal contribution to health care should increase, over time, by almost \$7 billion per year. Does that amount strike you as a REASONABLE amount considering everything; NOT ENOUGH to guarantee the kind of health care Canadians want, or TOO MUCH given other spending priorities?			

Private Health Care Clinic Issues

We are seeing volatility in the three-day trend for those who agree with the Romanow stand against more private-for-profit sector involvement in the health care system. Those who strongly agree have increased three points, while soft agreement has decreased by three points. Overnight numbers indicate that while strong agreement to this issue has increased four points, soft agreement to this issue has decreased six points.

The trend toward a majority endorsement of more clinics only if they are funded through the system at no direct cost to the patient continues to remain steady in the three-day numbers. In the overnight numbers, there has been a seven-point decrease in the proportion who agree that there should be more of these clinics only if they charge a fee.

Restricting Private-for-Profit Involvement in the Health Care System (%)			
	Daily: Dec 5	3-day: Dec. 3-5	Cumulative
	%	%	%
Strongly agree	36	32	30
Somewhat agree	22	27	28
Somewhat disagree	24	23	23
Strongly disagree	15	15	15
DK/NA	3	3	4
Q. 14. The Romanow Commission has taken a strong stand AGAINST more private-FOR-PROFIT sector involvement in the health care system. Overall do you agree or disagree with this position? Would that be strongly or somewhat?			

Perceptions of Private Health Clinics Offering Diagnostic and Surgical Services (%)			
	Daily: Dec 5	3-day: Dec. 3-5	Cumulative
	%	%	%
More of these clinics but ONLY if they are funded through the system so patients DO NOT pay a fee.	53	50	50
More of these clinics and allowing them to charge a fee	24	29	28
Limiting these clinics to the ones that exist now and not allowing any more.	15	14	14
Shutting down all of these types of clinics.	6	5	5
DK/NA	2	2	3
Q. 13. Right now, in some provinces, there are health clinics offering diagnostic and surgical services through the private sector. If you had your way, would you like see ...?			

Time Frame to Implement Recommendations

Although the three-day trend indicates stability, where a majority of Canadians (77%) still say that they are willing to wait between four months and a year for these recommendations to be implemented, there is some fluctuation seen in the overnight numbers. Although one-quarter of Canadians say that they see between four and six months as a reasonable time in which to implement the recommendations, this proportion has dropped six points overnight.

Reasonable Time Frame to Implement Recommendations (%)			
	Daily: Dec 5	3-day: Dec. 3-5	Cumulative
	%	%	%
A month	7	6	7
Two months	3	4	4
Three months	13	10	9
4-6 months	24	29	32
6-12 months	31	31	29
A year or more	22	17	17
DK/NA	-	2	2
Q. 17. If governments do agree to implement some or all of the recommendations from the Romanow Report, what do YOU think is a REASONABLE timeframe for them to come up with an action plan?			

Memorandum

CONFIDENTIAL

To: Renee Harden
Communications
Health Canada

From: Chris Baker
Environics Research Group

Date: December 7, 2002

Re: Post-Romanow Commission Report Daily Tracking Report – Cumulative Results
to December 6, 2002

Environics Research Group is pleased to present you with this public opinion research tracking report on Canadian attitudes toward the Romanow Commission Report after its release. The following results are based on three sets of research data:

- Daily results (based on 201 interviews) with adult Canadians conducted during the day of December 6th;
- Three-day results (based on 604 interviews) with adult Canadians conducted during the days of December 4th to 6th
- Cumulative results (based on 1238 interviews) to December 6th, 2002.

When speaking nationally, the daily results are accurate to within +/-7.0 percent, at a 95 percent level of confidence.¹ The three-day results are considered accurate to within +/- 4.0 percent and the cumulative results to +/-2.8 percent, at the same level of confidence.

Overview

One issue that we see coming out quite clearly is the stand taken by Canadians with regard to federal-provincial cooperation on health care spending and standards. It is clear that Canadians would like to see federal-provincial cooperation on this file. A majority prefer cooperation between the two levels of government, and only one-quarter want to see negotiation combined with opting-out provisions. Only one in five would prefer that the provinces act independently of the federal government in reforming the health care system.

¹ Due to daily weighting and re-weighting of data, those data for previous days may change by approximately one percent. We will note these changes when they are significant.

However, regardless of whether or not a consensus is reached, Canadians would still like to see more federal money given to the provinces. A two-thirds majority say that the federal government must increase funding to the system, irrespective of whether or not they have the agreement of the provinces on how the funds should be used. Only three in ten say that funding increases are contingent on additional investments. Furthermore, there is little support for the idea of withholding transfer payments if the provinces do not meet minimal standards or only giving funds if the province agrees to spend them on certain kinds of health care services. Provincial accountability, although important, appears to have limits.

On this sixth day of tracking, we see that there are several stable trends. Canadians see health care as important, they see the system as in generally fair shape, and even those who see the system as poor or very poor are positive about the possibility of improving the quality of the system. There is general awareness of the Romanow Commission and overall support of the principle of universality in our health care system, regardless of the cost. Canadians generally support the recommendations that have come out of the Romanow Commission, believe in their utility in addressing the larger problems of the health care system, and see 10 of 12 reforms as making a significant difference to the system.

Further, perceptions of the time frame within which an action plan can be created - four months or greater - have remained fairly consistent over this period. As well, Canadians feel that the \$7 billion per year that was recommended by the Commission is a reasonable increase. Perceptions of private health care clinics have also remained stable, with a majority of Canadians agreeing with the Romanow stand against private-for-profit sector involvement and supporting private clinics only if they are funded through the health care system and without direct cost to patients.

The Policy Environment

Although overall, cumulative totals (55%) and three-day totals (50%) indicate that a majority of Canadians see health issues as the most important currently, overnight numbers indicate that other issues are gaining in importance (49% other vs. 46% health). Consistent throughout the survey, Quebecers (71%) are most likely and Albertans (41%) least likely to cite health care as the most important issue.

Numbers from the six day span (52% fair) and the previous three-day period (50%) indicate that there is a majority perception of a health care system in fair shape, with strong positive views slightly outweighing strong negative views. Consistently throughout this survey, more than nine in ten of those Canadians who say that the health care system is poor or very poor (90% overnight, 92% in the previous three days, 92% in total), are positive about the possibility to improve the quality of this system.

Most Important Issue (%)			
	<i>Daily: Dec 6</i>	<i>3-day: Dec. 4-6</i>	<i>Cumulative</i>
	%	%	%
Health	46	50	55
Other	49	45	40
None	3	3	3
DK/NA	2	2	3
<i>Q.1 Thinking about the issues facing Canada today, which ONE would you say the Government of Canada should focus on most?</i>			

Status of Health Care System in Canada (%)			
	<i>Daily: Dec 6</i>	<i>3-day: Dec. 4-6</i>	<i>Cumulative</i>
	%	%	%
Excellent	3	4	3
Very good	26	22	23
Fair	49	50	52
Poor	14	17	15
Very poor	7	7	7
DK/NA	1	1	1
<i>Q. 2. Overall, how would you rate the state of the health care system in Canada today? Is it excellent, very good, fair, poor or very poor?</i>			

Can the Quality of Health Care Improve (%)			
	<i>Daily: Dec 6</i>	<i>3-day: Dec. 4-6</i>	<i>Cumulative</i>
	%	%	%
Yes	90	92	92
No	7	5	6
DK/NA	3	2	2
<i>Q. 3. If "poor" or "very poor" in Q.2 Ask: Do you think that, with the right plan and enough resources, it is possible to improve the quality of health care?</i>			

Canadian Attitudes Toward Efforts to Address Health Care Problems

Attitudes toward the efforts to address problems in the health care system continue to remain stable. The divide between perceptions of federal and provincial leadership on this file continues to grow over this period; there is a six point difference overall, but an eight point difference in the three-day and overnight numbers. Federal government leadership is endorsed most strongly in the Atlantic Provinces (35%) and least strongly in Quebec (20%). Provincial government leadership is endorsed most strongly in the Atlantic Provinces, Manitoba and Alberta (each 41%) and least strongly in British Columbia (29%).

Attitudes Toward Efforts to Address Health Care Problems (% Agree)			
	<i>Daily: Dec 6</i>	<i>3-day: Dec. 4-6</i>	<i>Cumulative</i>
	<i>%</i>	<i>%</i>	<i>%</i>
If the problems with Canada's health care system are not addressed right now, the system won't be there for the next generation of Canadians.	76	77	77
The problem with the health care system is that there is too much waste and mismanagement of the money that is already there	71	69	66
The real problem with the healthcare system is that the federal government is not paying its fair share.	58	63	63
Simply putting more money into health care WOULD go a long way to solving a lot of the problems with the system.	52	54	55
Lately, my PROVINCIAL government HAS BEEN showing some real leadership on health care reform	29	32	34
Lately, the FEDERAL government HAS BEEN showing some real leadership on health care reform	21	24	28
<i>Q.4 Using a scale of 1 to 7, where 7 means you strongly agree, 1 means you strongly disagree and the mid-point 4 means you neither agree nor disagree, please tell me if you agree or disagree with the following statements. How about...?</i> <i>Note: The "agree" category was created by collapsing responses of 5,6,and 7.</i>			

Universality

There is little fluctuation in perceptions of Canadians toward the principle of universal health care. Seven in ten Canadians as of December 6th (70%) say that we must do everything we can to protect this principle.

Universality of Health Care System as a Function of Cost (%)			
	Daily: Dec 6	3-day: Dec. 4-6	Cumulative
	%	%	%
Universality regardless of cost	70	72	73
Universality too costly to expect from system	28	25	24
DK/NA	2	3	3
Q. 5. Some people say that [ROTATE] ensuring that health care is universally available to everyone, regardless of their ability to pay, is so important that we must do everything we can to protect these principles. Other people say that [ROTATE] ensuring universal access, regardless of ability to pay, is simply too costly and we can no longer afford to expect so much from the health care system. Which point of view best reflects your own?			

Awareness of the Romanow Commission

Even with minor fluctuations throughout the polling period, Canadians are generally aware of the Romanow Commission; fully 52 percent overall and within the last three days, and 59 percent overnight, have heard, read or seen something about the Commission.

Awareness of the Commission (%)			
	Daily: Dec 6	3-day: Dec. 4-6	Cumulative
	%	%	%
A lot	26	24	23
Something	33	28	30
Not too much	19	23	22
Nothing at all	22	26	25
DK/NA	-	*	*
Q. 6. Have you seen, read or heard a lot, something, not too much, or nothing at all about the Commission on the Future of Health Care, chaired by Roy Romanow?			

Perceptions of the Recommendations

Overnight support for the recommendations has dropped five points, from 65 percent to 60 percent. However, the three-day and cumulative numbers indicate a steady trend in the majority support for the Romanow recommendations. In addition, the belief that the health care system will be improved as a result of the recommendations remains stable;

89 percent overnight and in the prior three-days, and 88% overall, endorse this belief. There is little change in the belief that, although the recommendations will not address the issues of doctor and nurse shortages or waiting times, they will address the larger problems within the system.

There is little change in Canadians' views toward the extent to which specific reforms will make a difference to improve health care. The relative positioning of each reform remains the same or similar, with the most movement, as has been seen throughout this polling period, in those items that are least endorsed. Although there is little movement in the three-day and cumulative numbers, overnight numbers indicate that establishing a Health Council (down nine points) and developing a Health Covenant (down nine points) are seen as among the least likely to make a significant difference.

Support of the Recommendations of the Romanow Commission (%)			
	<i>Daily: Dec 6</i>	<i>3-day: Dec. 4-6</i>	<i>Cumulative</i>
	%	%	%
Strongly support	20	21	23
Somewhat support	40	41	41
Somewhat oppose	12	11	11
Strongly oppose	9	7	6
DK/NA	20	20	19
<i>Q. 7. From what you know, do you support or oppose the recommendations that Mr. Romanow has made to reform the health care system? Would that be strongly or somewhat?</i>			

Extent to Which Reforms will make a Difference to Improve Health Care (% Significant Difference)			
	Daily: Dec 6	3-day: Dec. 4-6	Total
	%	%	%
Providing money to increase the availability of diagnostic services and reduce waiting times for tests such as MRIs and CAT-scans.	91	91	89
Ensuring money transferred to the provinces from the federal government for health care services is used ONLY for that purpose.	87	87	86
Funding for home care services to support terminally ill patients.	85	85	84
Increasing the focus on healthy living and preventing illness.	82	82	83
Setting aside money to improve access to health care in rural and remote areas.	80	82	82
Providing 24 hour-a-day, 7 day a week access to a team of health care professionals.	79	79	80
Committing to long term PREDICTABLE federal funding to the provinces for health care.	78	81	83
Funding for home care services following a hospital stay.	78	76	78
Introducing a publicly funded program to cover drug expenses for those who cannot afford to pay.	70	73	74
Establishing a Health Council where the public, health care professionals and government officials, can have a say on the future of health care.	68	71	70
Developing electronic health records that will allow Canadians individual access to their own health information, while protecting the privacy of that information.	61	63	65
Developing a Health Covenant that would declare what Canadians can expect from their governments and the health care system.	59	64	65
<i>Q.8 The Royal Commission on The Future of Health Care in Canada has come forward with a series of recommendations to reform health care. I'd like you to tell me the extent to which you think each of these proposed reforms, if implemented, would make a difference to improving health care. Please use a scale of 1 to 7, where 7 means it will make a significant difference, 1 means it will make no difference at all and the mid-point 4 means it will make some difference. How about . . . ?</i> <i>Note: The "significant difference" category was created by collapsing responses of 5,6,and 7.</i>			

Improvement to the Health Care System as a Result of Recommendations (%)			
	Daily: Dec 6	3-day: Dec. 4-6	Cumulative
	%	%	%
Significant improvement	35	38	39
Some improvement	54	51	49
Not much of an improvement	5	5	6
No improvement at all	3	2	2
DK/NA	4	4	4
Q. 9. If most or all of the Royal Commission's recommendations were implemented, how much of an improvement do you think they would make to the health care system? Do you think they would make a significant improvement, some, not much or no improvement at all?			

What Will the Recommendations Achieve (%)			
	Daily: Dec 6	3-day: Dec. 4-6	Cumulative
	%	%	%
The recommendations will not address the real issues of doctor and nurse shortages and waiting times.	44	43	42
The recommendations will address the larger problem	47	50	50
DK/NA	8	7	7
Q. 10. Some people say that these recommendations won't address the real issues of doctor and nurse shortages and waiting times. Others say that shortages of health professionals and the issue of waiting times are only symptoms of a larger problem that these recommendations WILL address. Which view is closer to your own?			

Federal-Provincial Cooperation

It is clear that Canadians would like to see federal-provincial cooperation on this file. While a majority (51% overnight and over the prior three days, 54% overall) want to see cooperation between the two levels of government, only one-quarter (26% overnight, 28% in three-days, 27% overall) want to see provinces negotiate with the federal government and retain the right to opt out of any portion of an agreement. Only one in five (21% overnight, 19% in three-days, 17% overall) would prefer that the provinces act independently of the federal government in reforming the health care system.

However, in the face of an inability to work cooperatively, Canadians would still like to see the additional money given to the provinces. A two-thirds majority (68% overnight, 67% in three days, 65% overall) say that the federal government must increase funding to the system, irrespective of whether or not they have the agreement of the provinces on how the funds should be used. Of interest, Quebecers (71%) are most likely and Atlantic Canadians (51%) least likely to agree with this concept. Only three in ten (29% overnight, 31% in three days prior, 32% cumulative) say that funding should be

contingent on federal-provincial cooperation. There is little support for the idea of withholding transfer payments if the provinces do not meet minimal standards (39% overnight, 40% three-day total, 41% overall) or only giving funds if the province agrees to spend it on certain kinds of health care services (30% overnight, 31% three-day totals, 32% cumulative total). Provincial accountability, although important, appears to have limits.

Federal Government Must Increase Funding Regardless of Cooperation (%)			
	<i>Daily: Dec 6</i>	<i>3-day: Dec. 4-6</i>	<i>Cumulative</i>
	%	%	%
Federal government should not make additional investments without provincial co-operation	29	31	32
Federal government must increase funding, regardless of provincial agreement	68	67	65
DK/NA	3	2	3
<i>Q. 11. Some people say that if the federal government can't get cooperation from the provinces to implement some of the recommendations, they should not make ANY additional investments in the system. Other people say that the federal government MUST increase funding to the system, irrespective of whether or not they have the agreement of the provinces on how the funds should be used. Which view is closer to your own?</i>			

Federal Government Involvement in Provincial Transfer Payments (% Strongly Support)			
	<i>Daily: Dec 6</i>	<i>3-day: Dec. 4-6</i>	<i>Cumulative</i>
	%	%	%
Insisting that funds transferred for the purposes of health care be spent on health care services and nothing else	78	78	75
Requiring that the provinces issue an annual report on how they are spending these funds	67	67	68
Withholding funds unless the province agrees to have their services meet minimal national standards	39	40	41
Specifying very clearly that certain funds must be spent on very specific types of health services – that is, only giving funds if the province agrees to spend them on certain kind of health care services	30	31	32
<i>Q.15 As you may also know, right now the federal government transfers funds to the provinces, who have the responsibility to deliver health care services. There has been some talk recently about whether or not the federal government should have a say in how the money they transfer to the provinces is spent. As far as you are concerned, would you support or oppose the federal government? Would that be strongly or somewhat? (READ AND ROTATE)</i>			

Federal Input Into Additional Provincial Funding (%)			
	Daily: Dec 6	3-day: Dec. 4-6	Cumulative
	%	%	%
Monitor but with no say in how money is spent	45	39	39
Insist that new money be spent in specific areas	51	56	57
DK/NA	4	5	4
Q. 16. Some people say that, because the delivery of health care is a provincial responsibility, the federal government should be able to monitor and report on what the provinces are doing, but that they should not tell the provinces how to spend the money. Other people say that since the federal government funds health care with money from Canadian taxpayers, it should insist that any additional funding that goes to the provinces be used to support specific agreed-upon changes to the health care system. Which view is closer to your own?			

Provincial-Federal Cooperation on Health Care Issues (%)			
	Daily: Dec 6	3-day: Dec. 4-6	Cumulative
	%	%	%
Encourage your provincial government to WORK WITH the federal government to implement changes to the health care system;	51	51	54
Encourage your provincial government to NEGOTIATE WITH the federal government but not to implement any parts they might disagree with;	26	28	27
Encourage your provincial government to ACT INDEPENDENTLY of the federal government in reforming the health care system in your province or territory.	21	19	17
DK/NA	2	2	2
Q. 18. If you had your way, would you...			

Federal Contribution to Health Care

Perceptions of the amount of the federal funding proposed in the Commission report as reasonable remain stable in the three-day and cumulative numbers (51%), with another three-point increase in the overnight numbers (54%).

Federal Contribution to Health Care (%)			
	Daily: Dec 6	3-day: Dec. 4-6	Cumulative
	%	%	%
A reasonable amount	54	51	51
Not enough to guarantee the health care Canadians want	19	23	23
Too much given other spending priorities	17	16	16
DK/NA	9	10	11
Q. 12. The Romanow Commission has also recommended that the federal contribution to health care should increase, over time, by almost \$7 billion per year. Does that amount strike you as a REASONABLE amount considering everything; NOT ENOUGH to guarantee the kind of health care Canadians want, or TOO MUCH given other spending priorities?			

Private Health Care Clinic Issues

Although there is volatility in the intensity of agreement with the Romanow stand against more private-for-profit sector involvement in the health care system, in general, there is majority agreement with this concept.

Attitudes toward increasing the number of health clinics offering diagnostic and surgical services through the private sector remains consistent; Canadians would support increasing the number of these clinics only if clients did not pay a fee for their use.

Restricting Private-for-Profit Involvement in the Health Care System (%)			
	<i>Daily: Dec 6</i>	<i>3-day: Dec. 4-6</i>	<i>Cumulative</i>
	%	%	%
Strongly agree	26	31	29
Somewhat agree	27	26	28
Somewhat disagree	25	23	23
Strongly disagree	19	17	16
DK/NA	4	3	4
Q. 14. The Romanow Commission has taken a strong stand AGAINST more private-FOR-PROFIT sector involvement in the health care system. Overall do you agree or disagree with this position? Would that be strongly or somewhat?			

Perceptions of Private Health Clinics Offering Diagnostic and Surgical Services (%)			
	<i>Daily: Dec 6</i>	<i>3-day: Dec. 4-6</i>	<i>Cumulative</i>
	%	%	%
More of these clinics but ONLY if they are funded through the system so patients DO NOT pay a fee.	56	53	51
More of these clinics and allowing them to charge a fee	28	27	28
Limiting these clinics to the ones that exist now and not allowing any more.	10	12	14
Shutting down all of these types of clinics.	6	6	6
DK/NA	-	1	2
Q. 13. Right now, in some provinces, there are health clinics offering diagnostic and surgical services through the private sector. If you had your way, would you like see . . . ?			

Time Frame to Implement Recommendations

Although they remain a majority, the proportion of Canadians who say that they are willing to wait four months or more for an action plan on the recommendations from the Commission be in slight decline (71% overnight, 74% three-day total, 77% cumulative total).

Reasonable Time Frame to Implement Recommendations (%)			
	Daily: Dec 6	3-day: Dec. 4-6	Cumulative
	%	%	%
A month	5	6	6
Two months	7	6	4
Three months	13	12	10
4-6 months	23	27	30
6-12 months	28	28	29
A year or more	20	19	18
DK/NA	4	2	2
Q. 17. If governments do agree to implement some or all of the recommendations from the Romanow Report, what do YOU think is a REASONABLE timeframe for them to come up with an action plan?			

Memorandum

CONFIDENTIAL

To: Renee Harden
Communications
Health Canada

From: Chris Baker
Environics Research Group

Date: December 8, 2002

Re: Post-Romanow Commission Report Daily Tracking Report – Cumulative Results
to December 7, 2002

Environics Research Group is pleased to present you with this public opinion research tracking report on Canadian attitudes toward the Romanow Commission Report after its release. The following results are based on three sets of research data:

- Daily results (based on 201 interviews) with adult Canadians conducted during the day of December 7th;
- Three-day results (based on 603 interviews) with adult Canadians conducted during the days of December 5th to 7th
- Cumulative results (based on 1,439 interviews) to December 7th, 2002.

When speaking nationally, the daily results are accurate to within +/-7.0 percent, at a 95 percent level of confidence.¹ The three-day results are considered accurate to within +/-4.0 percent and the cumulative results to +/-2.6 percent, at the same level of confidence.

Overview

Health care remains the dominant issue and awareness of the Commission remains relatively stable. Even though there is a sense of immediacy that drives Canadian perceptions of the health care system, there is confidence that the report recommendations will make a significant difference to our system. The commitment to universality and federal-provincial cooperation is also evident in these results. A view is emerging that the federal government confine itself to a more general policy setting role while the provinces are seen to be on the front line of the implementation of these reforms. While there is a sense of urgency about the system, Canadians do not want an

¹ Due to daily weighting and re-weighting of data, those data for previous days may change by approximately one percent. We will note these changes when they are significant.

action plan developed in haste. That said, a strong majority of Canadians feel that the implementation plan should be ready within the next 12 months.

The Policy Environment

Despite a brief decline noted in yesterday's report, health care has reasserted itself as the issue of greatest concern to Canadians (56% overnight, 55% cumulative). Consistent throughout the survey, Quebecers (72%) are most likely and Albertans (43%) least likely to cite health care as the most important issue.

A majority perception that the health care system is in fair shape, with strong positive views slightly outweighing strong negative views, continues. Although there has been some slippage, a strong majority of Canadians who say that the health care system is poor or very poor remain positive about the possibility to improve the quality of this system (88% overnight, 90% in the previous three days, 92% in total).

Most Important Issue (%)			
	<i>Daily: Dec 7</i>	<i>3-day: Dec. 5-7</i>	<i>Cumulative</i>
	%	%	%
Health	56	52	55
Other	40	43	40
None	2	3	3
DK/NA	2	2	3
<i>Q.1 Thinking about the issues facing Canada today, which ONE would you say the Government of Canada should focus on most?</i>			

Status of Health Care System in Canada (%)			
	<i>Daily: Dec 7</i>	<i>3-day: Dec. 5-7</i>	<i>Cumulative</i>
	%	%	%
Excellent	4	4	3
Very good	24	24	23
Fair	51	48	52
Poor	14	16	15
Very poor	6	7	7
DK/NA	1	1	1
<i>Q. 2. Overall, how would you rate the state of the health care system in Canada today? Is it excellent, very good, fair, poor or very poor?</i>			

Can the Quality of Health Care Improve (%)			
	<i>Daily: Dec 7</i>	<i>3-day: Dec. 5-7</i>	<i>Cumulative</i>
	%	%	%
Yes	88	90	92
No	10	8	7
DK/NA	2	2	2
<i>Q. 3. If "poor" or "very poor" in Q.2 Ask: Do you think that, with the right plan and enough resources, it is possible to improve the quality of health care?</i>			

Canadian Attitudes Toward Efforts to Address Health Care Problems

Although the sense of immediacy and concern over waste predominate, attitudes toward the efforts to address problems in the health care system continue to remain stable. Although the federal-provincial gap in perceived leadership has narrowed to only two points in the overnight results, the provinces maintain a six-point lead in the cumulative numbers. Federal government leadership is endorsed most strongly in the Atlantic Provinces (35%) and Toronto (37%) and least strongly in Quebec (22%). Provincial government leadership is endorsed most strongly in Manitoba (42%) and Alberta (41%) and least strongly in British Columbia (28%).

Attitudes Toward Efforts to Address Health Care Problems (% Agree)			
	<i>Daily: Dec 7</i>	<i>3-day: Dec. 5-7</i>	<i>Cumulative</i>
	%	%	%
If the problems with Canada's health care system are not addressed right now, the system won't be there for the next generation of Canadians.	75	76	76
The problem with the health care system is that there is too much waste and mismanagement of the money that is already there	67	69	66
The real problem with the healthcare system is that the federal government is not paying its fair share.	59	60	62
Simply putting more money into health care WOULD go a long way to solving a lot of the problems with the system.	52	54	54
Lately, my PROVINCIAL government HAS BEEN showing some real leadership on health care reform	32	31	34
Lately, the FEDERAL government HAS BEEN showing some real leadership on health care reform	30	26	28
<i>Q.4 Using a scale of 1 to 7, where 7 means you strongly agree, 1 means you strongly disagree and the mid-point 4 means you neither agree nor disagree, please tell me if you agree or disagree with the following statements. How about...? Note: The "agree" category was created by collapsing responses of 5,6,and 7.</i>			

Universality

There has been a sharp increase in support for the principle of universality in the overnight numbers (77%).

Universality of Health Care System as a Function of Cost (%)			
	Daily: Dec 7	3-day: Dec. 5-7	Cumulative
	%	%	%
Universality regardless of cost	77	73	73
Universality too costly to expect from system	21	24	24
DK/NA	2	3	3
Q. 5. Some people say that [ROTATE] ensuring that health care is universally available to everyone, regardless of their ability to pay, is so important that we must do everything we can to protect these principles. Other people say that [ROTATE] ensuring universal access, regardless of ability to pay, is simply too costly and we can no longer afford to expect so much from the health care system. Which point of view best reflects your own?			

Awareness of the Romanow Commission

Canadians are generally aware of the Romanow Commission. Despite some fluctuations in the overnight numbers (50% aware, down 9 points), a majority consistently states that they have heard a lot (23%) or at least something (30%) about the Commission.

Awareness of the Commission (%)			
	Daily: Dec 7	3-day: Dec. 5-7	Cumulative
	%	%	%
A lot	21	23	23
Something	29	30	30
Not too much	21	21	22
Nothing at all	28	26	25
DK/NA	1	*	*
Q. 6. Have you seen, read or heard a lot, something, not too much, or nothing at all about the Commission on the Future of Health Care, chaired by Roy Romanow?			

Perceptions of the Recommendations

As with awareness of the Commission, overnight support for the Commission recommendations remains volatile in the overnight numbers (70%, up 10 points). However, the three-day and cumulative numbers indicate a steadier trend in majority support for the Romanow recommendations. In addition, the belief that the health care system will be improved as a result of the recommendations remains stable; nine-in-ten

Canadians endorse this belief. There may be a growing perception that the Commission recommendations focus on larger issues related to the system than addressing the issues of waiting times and the shortage of doctors and nurses.

There is little change in Canadians' views toward the extent to which specific reforms will make a difference to improve health care. The relative positioning of each reform remains the same or similar, with the most movement, as has been seen throughout this polling period, in those items that are least endorsed.

Support of the Recommendations of the Romanow Commission (%)			
	<i>Daily: Dec 7</i>	<i>3-day: Dec. 5-7</i>	<i>Cumulative</i>
	%	%	%
Strongly support	24	22	23
Somewhat support	46	43	41
Somewhat oppose	11	10	11
Strongly oppose	5	7	6
DK/NA	14	18	19
<i>Q. 7. From what you know, do you support or oppose the recommendations that Mr. Romanow has made to reform the health care system? Would that be strongly or somewhat?</i>			

Extent to Which Reforms will make a Difference to Improve Health Care (% Significant Difference)			
	Daily: Dec 7	3-day: Dec. 5-7	Cumulative
	%	%	%
Providing money to increase the availability of diagnostic services and reduce waiting times for tests such as MRIs and CAT-scans.	89	90	89
Ensuring money transferred to the provinces from the federal government for health care services is used ONLY for that purpose.	87	87	87
Funding for home care services to support terminally ill patients.	84	84	84
Increasing the focus on healthy living and preventing illness.	86	82	83
Setting aside money to improve access to health care in rural and remote areas.	84	83	82
Providing 24 hour-a-day, 7 day a week access to a team of health care professionals.	79	79	80
Committing to long term PREDICTABLE federal funding to the provinces for health care.	82	80	83
Funding for home care services following a hospital stay.	76	78	77
Introducing a publicly funded program to cover drug expenses for those who cannot afford to pay.	72	71	73
Establishing a Health Council where the public, health care professionals and government officials, can have a say on the future of health care.	74	73	70
Developing electronic health records that will allow Canadians individual access to their own health information, while protecting the privacy of that information.	63	63	65
Developing a Health Covenant that would declare what Canadians can expect from their governments and the health care system.	65	65	64
<i>Q.8 The Royal Commission on The Future of Health Care in Canada has come forward with a series of recommendations to reform health care. I'd like you to tell me the extent to which you think each of these proposed reforms, if implemented, would make a difference to improving health care. Please use a scale of 1 to 7, where 7 means it will make a significant difference, 1 means it will make no difference at all and the mid-point 4 means it will make some difference. How about . . . ?</i> <i>Note: The "significant difference" category was created by collapsing responses of 5,6,and 7.</i>			

Improvement to the Health Care System as a Result of Recommendations (%)			
	Daily: Dec 7	3-day: Dec. 5-7	Cumulative
	%	%	%
Significant improvement	44	40	40
Some improvement	48	50	49
Not much of an improvement	5	5	6
No improvement at all	*	2	2
DK/NA	2	3	4
Q. 9. If most or all of the Royal Commission's recommendations were implemented, how much of an improvement do you think they would make to the health care system? Do you think they would make a significant improvement, some, not much or no improvement at all?			

What Will the Recommendations Achieve (%)			
	Daily: Dec 7	3-day: Dec. 5-7	Cumulative
	%	%	%
The recommendations will not address the real issues of doctor and nurse shortages and waiting times.	30	41	39
The recommendations will address the larger problem	64	52	54
DK/NA	6	7	7
Q. 10. Some people say that these recommendations won't address the real issues of doctor and nurse shortages and waiting times. Others say that shortages of health professionals and the issue of waiting times are only symptoms of a larger problem that these recommendations WILL address. Which view is closer to your own?			

Federal-Provincial Cooperation

It is clear that Canadians would like to see federal-provincial cooperation on this file. A majority (56% overnight and 54% overall) prefer cooperation between the two levels of government, while slightly less than three-in-ten (31% overnight, 27% in the three-day results, 28% overall) want to see provinces negotiate with the federal government and retain the right to opt out of any portion of an agreement. The proportion of those who want to see the provinces act independently of the federal government in reforming the health care system has dropped by nine points overnight (12%).

Whether or not a consensus is achieved, Canadians would still like to see the additional money given to the provinces for health care. Although support for a unilateral transfer of funds has dropped by 10 points overnight (58%), almost two-thirds of those represented in the cumulative numbers (64%) say that the federal government must increase funding to the system, irrespective of whether or not they have the agreement of the provinces on how the funds should be used. There continues to be little support for the idea of withholding transfer payments if the provinces do not meet minimal

standards (37% overnight, 38% three-day total, 41% overall). Although a substantial majority of Canadians (74% overall) agree that any new money be spent on health care, only a minority (25% overnight, 31% cumulative) agrees that the specific use of this money be part of any new funding arrangement.

Federal Government Must Increase Funding Regardless of Cooperation (%)			
	<i>Daily: Dec 7</i>	<i>3-day: Dec. 5-7</i>	<i>Cumulative</i>
	%	%	%
Federal government should not make additional investments without provincial co-operation	38	30	32
Federal government must increase funding, regardless of provincial agreement	58	67	64
DK/NA	4	3	4
<i>Q. 11. Some people say that if the federal government can't get cooperation from the provinces to implement some of the recommendations, they should not make ANY additional investments in the system. Other people say that the federal government MUST increase funding to the system, irrespective of whether or not they have the agreement of the provinces on how the funds should be used. Which view is closer to your own?</i>			

Federal Government Involvement in Provincial Transfer Payments (% Strongly Support)			
	<i>Daily: Dec 7</i>	<i>3-day: Dec. 5-7</i>	<i>Cumulative</i>
	%	%	%
Insisting that funds transferred for the purposes of health care be spent on health care services and nothing else	68	75	74
Requiring that the provinces issue an annual report on how they are spending these funds	66	68	68
Withholding funds unless the province agrees to have their services meet minimal national standards	37	38	41
Specifying very clearly that certain funds must be spent on very specific types of health services – that is, only giving funds if the province agrees to spend them on certain kind of health care services	25	29	31
<i>Q.15 As you may also know, right now the federal government transfers funds to the provinces, who have the responsibility to deliver health care services. There has been some talk recently about whether or not the federal government should have a say in how the money they transfer to the provinces is spent. As far as you are concerned, would you support or oppose the federal government? Would that be strongly or somewhat? (READ AND ROTATE)</i>			

Federal Input Into Additional Provincial Funding (%)			
	Daily: Dec 7	3-day: Dec. 5-7	Cumulative
	%	%	%
Monitor but with no say in how money is spent	42	41	39
Insist that new money be spent in specific areas	57	55	57
DK/NA	1	4	4
Q. 16. Some people say that, because the delivery of health care is a provincial responsibility, the federal government should be able to monitor and report on what the provinces are doing, but that they should not tell the provinces how to spend the money. Other people say that since the federal government funds health care with money from Canadian taxpayers, it should insist that any additional funding that goes to the provinces be used to support specific agreed-upon changes to the health care system. Which view is closer to your own?			

Provincial-Federal Cooperation on Health Care Issues (%)			
	Daily: Dec 7	3-day: Dec. 5-7	Cumulative
	%	%	%
Encourage your provincial government to WORK WITH the federal government to implement changes to the health care system;	56	53	54
Encourage your provincial government to NEGOTIATE WITH the federal government but not to implement any parts they might disagree with;	31	27	28
Encourage your provincial government to ACT INDEPENDENTLY of the federal government in reforming the health care system in your province or territory.	12	18	17
DK/NA	1	2	2
Q. 18. If you had your way, would you...			

Federal Contribution to Health Care

It appears that there is increasing belief that the funding proposed by the Commission is being seen as reasonable. Currently, 52 percent of Canadians agree with this view (56% overnight).

Federal Contribution to Health Care (%)			
	Daily: Dec 7	3-day: Dec. 5-7	Cumulative
	%	%	%
A reasonable amount	56	54	52
Not enough to guarantee the health care Canadians want	22	21	23
Too much given other spending priorities	12	14	15
DK/NA	10	10	10
Q. 12. The Romanow Commission has also recommended that the federal contribution to health care should increase, over time, by almost \$7 billion per year. Does that amount strike you as a REASONABLE amount considering everything; NOT ENOUGH to guarantee the kind of health care Canadians want, or TOO MUCH given other spending priorities?			

Private Health Care Clinic Issues

The Romanow stand against more private-for-profit sector involvement in the health care system receives stable majority support (58% cumulative). Attitudes toward increasing the number of health clinics offering diagnostic and surgical services through the private sector remains consistent; Canadians would support increasing the number of these clinics only if clients did not pay a fee for their use.

Restricting Private-for-Profit Involvement in the Health Care System (%)			
	<i>Daily: Dec 7</i>	<i>3-day: Dec. 5-7</i>	<i>Cumulative</i>
	%	%	%
Strongly agree	32	31	30
Somewhat agree	29	26	28
Somewhat disagree	20	23	23
Strongly disagree	16	17	16
DK/NA	4	3	4
<i>Q. 14. The Romanow Commission has taken a strong stand AGAINST more private-FOR-PROFIT sector involvement in the health care system. Overall do you agree or disagree with this position? Would that be strongly or somewhat?</i>			

Perceptions of Private Health Clinics Offering Diagnostic and Surgical Services (%)			
	<i>Daily: Dec 7</i>	<i>3-day: Dec. 5-7</i>	<i>Cumulative</i>
	%	%	%
More of these clinics but ONLY if they are funded through the system so patients DO NOT pay a fee.	52	53	51
More of these clinics and allowing them to charge a fee	23	25	23
Limiting these clinics to the ones that exist now and not allowing any more.	10	13	14
Shutting down all of these types of clinics.	10	7	6
DK/NA	1	1	2
<i>Q. 13. Right now, in some provinces, there are health clinics offering diagnostic and surgical services through the private sector. If you had your way, would you like see . . . ?</i>			

Time Frame to Implement Recommendations

Despite some fluctuations in the overnight numbers, a majority of Canadians believe that an action plan on the report recommendations can be achieved within four to 12 months (58% cumulative, 53% overnight). While one-quarter believe that this plan can be achieved within three months or less (24%), one-fifth (19%) believe that it will take a year or more.

Reasonable Time Frame to Implement Recommendations (%)			
	<i>Daily: Dec 7</i>	<i>3-day: Dec. 5-7</i>	<i>Cumulative</i>
	%	%	%
A month	9	7	7
Two months	5	5	4
Three months	10	12	10
4-6 months	24	23	29
6-12 months	29	29	29
A year or more	19	20	18
DK/NA	3	2	2
<i>Q. 17. If governments do agree to implement some or all of the recommendations from the Romanow Report, what do YOU think is a REASONABLE timeframe for them to come up with an action plan?</i>			

Memorandum

CONFIDENTIAL

To: Renée Harden
Communications
Health Canada

From: Chris Baker
Environics Research Group

Date: December 9, 2002

Re: Post-Romanow Commission Report Daily Tracking Report – Cumulative Results
to December 8, 2002

Environics Research Group is pleased to present you with this public opinion research tracking report on Canadian attitudes toward the Romanow Commission Report after its release. The following results are based on three sets of research data:

- Daily results (based on 202 interviews) with adult Canadians conducted during the day of December 8th;
- Three-day results (based on 606 interviews) with adult Canadians conducted during the days of December 6th to 8th
- Cumulative results (based on 1,641 interviews) to December 8th, 2002.

When speaking nationally, the daily results are accurate to within +/-7.0 percent, at a 95 percent level of confidence.¹ The three-day results are considered accurate to within +/-4.0 percent and the cumulative results to +/-2.5 percent, at the same level of confidence.

Overview

In the ninth day of polling, Canadians are still seized with the issue of health care, aware of the Commission, supportive of its recommendations and their potential for systemic improvement, rather than their ability to address specific issues such as doctor and nurse shortages. The determination to preserve the universality in our health care system also continues to be seen.

The commitment to federal-provincial cooperation is also evident in these results. That being said, overnight numbers seem to suggest that Canadians are becoming more

¹ Due to daily weighting and re-weighting of data, those data for previous days may change by approximately one percent. We will note these changes when they are significant.

tolerant of the idea of attaching conditions to the federal transfer payments - for the first time, we see majority support for this idea. While there is a sense of urgency about the health care system, Canadians do not want an action plan developed in haste. That said, a strong majority of Canadians feel that the implementation plan should be ready within the next 12 months.

The Policy Environment

Health care continues to assert itself as the issue of greatest concern to Canadians (51% overnight, 54% cumulative). Consistent throughout the survey, Quebecers (71%), especially those in Montreal (72%), are the most likely and Albertans (42%) the least likely to cite health care as the most important issue.

There has been a six-point overnight decrease (45%) in the proportion of Canadians who see the health care system in fair shape; however, consistent with the trend throughout this polling period, strong positive views slightly outweigh strong negative views. After a slight decrease yesterday, we see that nine in ten Canadians who see the status of the health care system as poor or very poor (92%, up four points), are still hopeful about the possibilities for improvement.

Most Important Issue (%)				
	<i>Daily: Dec 8</i>	<i>3-day: Dec. 6-8</i>	<i>7-day: Dec. 2-8</i>	<i>Cumulative</i>
	%	%	%	%
Health	51	51	53	54
Other	42	43	41	40
None	2	3	3	3
DK/NA	5	3	3	3
<i>Q.1 Thinking about the issues facing Canada today, which ONE would you say the Government of Canada should focus on most?</i>				

Status of Health Care System in Canada (%)				
	<i>Daily: Dec 8</i>	<i>3-day: Dec. 6-8</i>	<i>7-day: Dec. 2-8</i>	<i>Cumulative</i>
	%	%	%	%
Excellent	4	4	3	3
Very good	28	26	24	24
Fair	45	48	50	51
Poor	16	15	15	15
Very poor	6	6	6	7
DK/NA	1	1	1	1
<i>Q. 2. Overall, how would you rate the state of the health care system in Canada today? Is it excellent, very good, fair, poor or very poor?</i>				

Can the Quality of Health Care Improve (%)				
	Daily: Dec 8	3-day: Dec. 6-8	7-day: Dec. 2-8	Cumulative
	%	%	%	%
Yes	92	90	92	92
No	8	9	7	7
DK/NA	-	2	2	1
Q. 3. If "poor" or "very poor" in Q.2 Ask: Do you think that, with the right plan and enough resources, it is possible to improve the quality of health care?				

Canadian Attitudes Toward Efforts to Address Health Care Problems

Although the sense of immediacy and concern over waste predominates (72% overnight, five point increase), attitudes toward the efforts to address problems in the health care system continue to remain stable. Although the federal-provincial gap in perceived leadership has narrowed to only one point in the overnight results, the provinces maintain a five-point lead in the cumulative numbers. Federal government leadership is endorsed most strongly in the Saskatchewan (32%) and Toronto (37%) and least strongly in Quebec (23%). Provincial government leadership is endorsed most strongly in Manitoba (42%) and least strongly in British Columbia (28%).

Attitudes Toward Efforts to Address Health Care Problems (% Agree)				
	Daily: Dec 8	3-day: Dec. 6-8	7-day: Dec. 2-8	Cumulative
	%	%	%	%
If the problems with Canada's health care system are not addressed right now, the system won't be there for the next generation of Canadians.	78	76	76	77
The problem with the health care system is that there is too much waste and mismanagement of the money that is already there	72	70	68	67
The real problem with the healthcare system is that the federal government is not paying its fair share.	62	59	62	62
Simply putting more money into health care WOULD go a long way to solving a lot of the problems with the system.	57	53	55	55
Lately, my PROVINCIAL government HAS BEEN showing some real leadership on health care reform	29	30	33	33
Lately, the FEDERAL government HAS BEEN showing some real leadership on health care reform	28	26	28	28
Q.4 Using a scale of 1 to 7, where 7 means you strongly agree, 1 means you strongly disagree and the mid-point 4 means you neither agree nor disagree, please tell me if you agree or disagree with the following statements. How about...?				
Note: The "agree" category was created by collapsing responses of 5,6,and 7.				

Universality

Three-quarters of Canadians (77% overnight, 74% cumulative) hold the principle of universality to be important, regardless of cost to the health care system.

Universality of Health Care System as a Function of Cost (%)				
	Daily: Dec 8	3-day: Dec. 6-8	7-day: Dec. 2-8	Cumulative
	%	%	%	%
Universality regardless of cost	77	75	74	74
Universality too costly to expect from system	20	23	23	23
DK/NA	3	2	3	3
Q. 5. Some people say that [ROTATE] ensuring that health care is universally available to everyone, regardless of their ability to pay, is so important that we must do everything we can to protect these principles. Other people say that [ROTATE] ensuring universal access, regardless of ability to pay, is simply too costly and we can no longer afford to expect so much from the health care system. Which point of view best reflects your own?				

Awareness of the Romanow Commission

Despite some fluctuations in the overnight numbers (53% aware, up three points), a majority consistently states that they have heard a lot (24%) or at least something (29%) about the Commission.

Awareness of the Commission (%)				
	Daily: Dec 8	3-day: Dec. 6-8	7-day: Dec. 2-8	Cumulative
	%	%	%	%
A lot	24	24	23	23
Something	29	30	29	30
Not too much	22	20	21	22
Nothing at all	25	25	26	25
DK/NA	*	1	*	*
Q. 6. Have you seen, read or heard a lot, something, not too much, or nothing at all about the Commission on the Future of Health Care, chaired by Roy Romanow?				

Perceptions of the Recommendations

Although support in the previous three days has decreased by four points, support for the recommendations from the Romanow Commission continues to receive support from two-thirds of Canadians (68% overnight, 63% cumulative). In addition, the belief that the health care system will be improved as a result of the recommendations remains stable; nine-in-ten Canadians endorse this belief. There has been a nine point overnight decrease (55%) in the proportion who feel that the Commission recommendations focus on larger issues related to the system than addressing the

issues of waiting times and the shortage of doctors and nurses; however, the three-and seven-day trends appear relatively stable.

There is little change in Canadians' views toward the extent to which specific reforms will make a difference to improve health care. The relative positioning of each reform remains the same or similar, with the most movement, as has been seen throughout this polling period, in those items that are least endorsed.

Support of the Recommendations of the Romanow Commission (%)				
	<i>Daily: Dec 8</i>	<i>3-day: Dec. 6-8</i>	<i>7-day: Dec. 2-8</i>	<i>Cumulative</i>
	%	%	%	%
Strongly support	26	24	23	23
Somewhat support	32	39	40	40
Somewhat oppose	10	11	11	11
Strongly oppose	7	7	6	6
DK/NA	24	19	19	19
<i>Q. 7. From what you know, do you support or oppose the recommendations that Mr. Romanow has made to reform the health care system? Would that be strongly or somewhat?</i>				

Extent to Which Reforms will make a Difference to Improve Health Care (% Significant Difference)				
	<i>Daily: Dec 8</i>	<i>3-day: Dec. 6-8</i>	<i>7-day: Dec. 2-8</i>	<i>Cumulative</i>
	%	%	%	%
Providing money to increase the availability of diagnostic services and reduce waiting times for tests such as MRIs and CAT-scans.	89	90	90	89
Funding for home care services to support terminally ill patients.	89	86	85	85
Ensuring money transferred to the provinces from the federal government for health care services is used ONLY for that purpose.	87	87	87	87
Setting aside money to improve access to health care in rural and remote areas.	87	84	84	83
Increasing the focus on healthy living and preventing illness.	86	84	83	84
Providing 24 hour-a-day, 7 day a week access to a team of health care professionals.	84	82	80	81
Committing to long term PREDICTABLE federal funding to the provinces for health care.	82	80	82	82
Funding for home care services following a hospital stay.	75	76	77	77
Introducing a publicly funded program to cover drug expenses for those who cannot afford to pay.	73	71	73	73
Establishing a Health Council where the public, health care professionals and government officials, can have a say on the future of health care.	71	71	70	71
Developing a Health Covenant that would declare what Canadians can expect from their governments and the health care system.	67	64	65	65
Developing electronic health records that will allow Canadians individual access to their own health information, while protecting the privacy of that information.	56	60	63	63
<i>Q.8 The Royal Commission on The Future of Health Care in Canada has come forward with a series of recommendations to reform health care. I'd like you to tell me the extent to which you think each of these proposed reforms, if implemented, would make a difference to improving health care. Please use a scale of 1 to 7, where 7 means it will make a significant difference, 1 means it will make no difference at all and the mid-point 4 means it will make some difference. How about . . . ?</i> <i>Note: The "significant difference" category was created by collapsing responses of 5,6,and 7.</i>				

Improvement to the Health Care System as a Result of Recommendations (%)				
	Daily: Dec 8	3-day: Dec. 6-8	7-day: Dec. 2-8	Cumulative
	%	%	%	%
Significant improvement	45	41	40	41
Some improvement	48	50	49	49
Not much of an improvement	4	5	5	6
No improvement at all	2	2	2	2
DK/NA	1	2	3	3

Q. 9. If most or all of the Royal Commission's recommendations were implemented, how much of an improvement do you think they would make to the health care system? Do you think they would make a significant improvement, some, not much or no improvement at all?

What Will the Recommendations Achieve (%)				
	Daily: Dec 8	3-day: Dec. 6-8	7-day: Dec. 2-8	Cumulative
	%	%	%	%
The recommendations will not address the real issues of doctor and nurse shortages and waiting times.	38	37	41	40
The recommendations will address the larger problem	55	56	52	53
DK/NA	7	7	8	7

Q. 10. Some people say that these recommendations won't address the real issues of doctor and nurse shortages and waiting times. Others say that shortages of health professionals and the issue of waiting times are only symptoms of a larger problem that these recommendations WILL address. Which view is closer to your own?

Federal-Provincial Cooperation

The desire for federal-provincial cooperation on this file continues to be seen on the eighth day of polling, with some fluctuations in the extent to which Canadians prefer cooperation on national standards for health care. There has been a nine-point overnight increase in the proportions of those who prefer to see the provincial and federal governments work together to implement changes (67%) and an 11 point overnight decrease in those who want to see provinces negotiate with the federal government and retain the right to opt out of any portion of an agreement (20%). The proportion of those who want to see the provinces act independently of the federal government in reforming the health care system remains stable (13%, down one point).

Canadians would still like to see additional money given to the provinces for health care, but they may be warming up to the concept of attaching conditions to this money. There is majority support (58%) for an increase in federal government funding to the system, irrespective of whether or not they have the agreement of the provinces on how the funds should be used. Simultaneously, however, there is increased support (53% overnight, 16 point increase) for the concept of withholding funds unless the provinces agree to have their services meet minimal national standards. While eight in ten (79% overnight, nine point increase) agree that any new money be spent on health care,

there has been a nine point increase (34% overnight, 32% cumulative) in the proportion who agree that the specific use of this money be part of any new funding arrangement.

Federal Government Must Increase Funding Regardless of Cooperation (%)				
	<i>Daily: Dec 8</i>	<i>3-day: Dec. 6-8</i>	<i>7-day: Dec. 2-8</i>	<i>Cumulative</i>
	%	%	%	%
Federal government should not make additional investments without provincial co-operation	38	35	33	33
Federal government must increase funding, regardless of provincial agreement	58	62	63	63
DK/NA	3	4	4	4
<i>Q. 11. Some people say that if the federal government can't get cooperation from the provinces to implement some of the recommendations, they should not make ANY additional investments in the system. Other people say that the federal government MUST increase funding to the system, irrespective of whether or not they have the agreement of the provinces on how the funds should be used. Which view is closer to your own?</i>				

Federal Government Involvement in Provincial Transfer Payments (% Strongly Support)				
	<i>Daily: Dec 8</i>	<i>3-day: Dec. 6-8</i>	<i>7-day: Dec. 2-8</i>	<i>Cumulative</i>
	%	%	%	%
Insisting that funds transferred for the purposes of health care be spent on health care services and nothing else	79	75	75	75
Requiring that the provinces issue an annual report on how they are spending these funds	73	69	68	68
Withholding funds unless the province agrees to have their services meet minimal national standards	53	43	42	42
Specifying very clearly that certain funds must be spent on very specific types of health services – that is, only giving funds if the province agrees to spend them in on certain kind of health care services	34	30	31	32
<i>Q.15 As you may also know, right now the federal government transfers funds to the provinces, who have the responsibility to deliver health care services. There has been some talk recently about whether or not the federal government should have a say in how the money they transfer to the provinces is spent. As far as you are concerned, would you support or oppose the federal government? Would that be strongly or somewhat? (REAL AND ROTATE)</i>				

Federal Input Into Additional Provincial Funding (%)				
	<i>Daily: Dec 8</i>	<i>3-day: Dec. 6-8</i>	<i>7-day: Dec. 2-8</i>	<i>Cumulative</i>
	%	%		%
Monitor but with no say in how money is spent	43	43	40	40
Insist that new money be spent in specific areas	55	54	57	57
DK/NA	2	3	4	3
Q. 16. Some people say that, because the delivery of health care is a provincial responsibility, the federal government should be able to monitor and report on what the provinces are doing, but that they should not tell the provinces how to spend the money. Other people say that since the federal government funds health care with money from Canadian taxpayers, it should insist that any additional funding that goes to the provinces be used to support specific agreed-upon changes to the health care system. Which view is closer to your own?				

Provincial-Federal Cooperation on Health Care Issues (%)				
	<i>Daily: Dec 8</i>	<i>3-day: Dec. 6-8</i>	<i>7-day: Dec. 2-8</i>	<i>Cumulative</i>
	%	%	%	%
Encourage your provincial government to WORK WITH the federal government to implement changes to the health care system;	67	58	55	56
Encourage your provincial government to NEGOTIATE WITH the federal government but not to implement any parts they might disagree with;	20	25	27	27
Encourage your provincial government to ACT INDEPENDENTLY of the federal government in reforming the health care system in your province or territory.	13	15	16	16
DK/NA	*	1	1	2
Q. 18. If you had your way, would you...				

Federal Contribution to Health Care

Fifty-eight percent of Canadians (53% cumulative) say that, considering everything, the proposed increase to federal health care contributions is reasonable. This view appears to be gaining public support, just as perceptions that this proposed amount is insufficient is on the wane.

Federal Contribution to Health Care (%)				
	Daily: Dec 8	3-day: Dec. 6-8	7-day: Dec. 2-8	Cumulative
	%	%	%	%
A reasonable amount	58	57	54	53
Not enough to guarantee the health care Canadians want	9	17	20	21
Too much given other spending priorities	22	17	16	16
DK/NA	11	10	10	11
Q. 12. The Romanow Commission has also recommended that the federal contribution to health care should increase, over time, by almost \$7 billion per year. Does that amount strike you as a REASONABLE amount considering everything; NOT ENOUGH to guarantee the kind of health care Canadians want, or TOO MUCH given other spending priorities?				

Private Health Care Clinic Issues

The Romanow stand against more private-for-profit sector involvement in the health care system continues to receive majority support (59% cumulative). Attitudes toward increasing the number of health clinics offering diagnostic and surgical services through the private sector remains consistent; Canadians would support increasing the number of these clinics only if clients did not pay a direct fee for their use. However, attitudes toward allowing clinics to charge a fee appear to be slightly increasing – an increase of four points in the cumulative totals (27%).

Restricting Private-for-Profit Involvement in the Health Care System (%)				
	Daily: Dec 8	3-day: Dec. 6-8	7-day: Dec. 2-8	Cumulative
	%	%	%	%
Strongly agree	30	29	30	30
Somewhat agree	31	29	29	29
Somewhat disagree	26	24	23	23
Strongly disagree	10	15	15	15
DK/NA	2	3	4	4
Q. 14. The Romanow Commission has taken a strong stand AGAINST more private-FOR-PROFIT sector involvement in the health care system. Overall do you agree or disagree with this position? Would that be strongly or somewhat?				

Perceptions of Private Health Clinics Offering Diagnostic and Surgical Services (%)				
	Daily: Dec 8	3-day: Dec. 6-8	7-day: Dec. 2-8	Cumulative
	%	%	%	%
More of these clinics but ONLY if they are funded through the system so patients DO NOT pay a fee.	51	53	51	51
More of these clinics and allowing them to charge a fee	25	25	27	27
Limiting these clinics to the ones that exist now and not allowing any more.	12	13	13	14
Shutting down all of these types of clinics.	7	8	7	6
DK/NA	5	2	2	2
Q. 13. Right now, in some provinces, there are health clinics offering diagnostic and surgical services through the private sector. If you had your way, would you like see . . . ?				

Time Frame to Implement Recommendations

As we see from the beginning of this survey, Canadians are fairly consistent in their belief that an action plan on the report recommendations can be achieved within four to 12 months (60% cumulative, 68% overnight).

Reasonable Time Frame to Implement Recommendations (%)				
	Daily: Dec 8	3-day: Dec. 6-8	7-day: Dec. 2-8	Cumulative
	%	%	%	%
A month	5	7	7	7
Two months	2	4	4	4
Three months	8	11	10	10
4-6 months	40	29	30	31
6-12 months	28	29	29	29
A year or more	14	17	18	17
DK/NA	3	3	2	2
Q. 17. If governments do agree to implement some or all of the recommendations from the Romanow Report, what do YOU think is a REASONABLE timeframe for them to come up with an action plan?				

Memorandum

CONFIDENTIAL

To: Renée Harden
Communications
Health Canada

From: Chris Baker
Environics Research Group

Date: December 10, 2002

Re: Post-Romanow Commission Report Daily Tracking Report – Cumulative Results
to December 9, 2002

Environics Research Group is pleased to present you with this public opinion research tracking report on Canadian attitudes toward the Romanow Commission Report after its release. The following results are based on three sets of research data:

- Daily results (based on 200 interviews) with adult Canadians conducted during the day of December 9th;
- Three-day results (based on 603 interviews) with adult Canadians conducted during the days of December 7th to 9th
- Cumulative results (based on 1,841 interviews) to December 9th, 2002.

When speaking nationally, the daily results are accurate to within +/-7.0 percent, at a 95 percent level of confidence.¹ The three-day results are considered accurate to within +/-4.0 percent and the cumulative results to +/-2.3 percent, at the same level of confidence.

Overview

On this tenth day of polling, we see some fluctuations in previously stable trends. Canadians remain convinced that our health care system is in fair shape and that it can be improved with the right plan and enough resources. However, they are not as focused on health care as they were previously, as seen in the overnight numbers. They are still convinced that the recommendations from the Commission will make a significant difference, but are less clear on whether these recommendations will address the larger systemic issues or the specific issues such as doctor and nurse shortages.

¹ Due to daily weighting and re-weighting of data, those data for previous days may change by approximately one percent. We will note these changes when they are significant.

The commitment to federal-provincial cooperation is still evident in these results. However, overnight numbers seem to suggest that Canadians are less clear on the issues of insisting that federal funds be spent on health care in specific areas, or assuming that the federal government should have no say in how this money is spent.

Further, although a majority of Canadians still feel that the proposed increases to health care funding are reasonable, there has been an increase in those who say that this amount is not enough to guarantee the health care system that Canadians want.

The Policy Environment

Although three- and seven-day totals indicate that Canadians are seeing health as the most important issue, overnight numbers suggest that the gap may be closing between this issue and others. While 47 percent (down four points) say that health is the most important issue, another 46 percent (up four points) refer to other issues.

Perceptions of the health care system as fair remain stable in the three-day and seven-day numbers; however, fluctuations in the overnight numbers are evident (54%, up nine points). After a slight decrease yesterday, we see that more than nine in ten Canadians who see the status of the health care system as poor or very poor (95%, up three points), are still hopeful about the possibilities for improvement.

Most Important Issue (%)				
	<i>Daily: Dec 9</i>	<i>3-day: Dec. 7-9</i>	<i>7-day: Dec. 3-9</i>	<i>Cumulative</i>
	%	%	%	%
Health	47	51	51	53
Other	46	42	43	41
None	3	3	3	3
DK/NA	4	4	3	3
<i>Q.1 Thinking about the issues facing Canada today, which ONE would you say the Government of Canada should focus on most?</i>				

Status of Health Care System in Canada (%)				
	<i>Daily: Dec 9</i>	<i>3-day: Dec. 7-9</i>	<i>7-day: Dec. 3-9</i>	<i>Cumulative</i>
	%	%	%	%
Excellent	2	4	3	3
Very good	17	24	23	23
Fair	54	49	51	51
Poor	19	16	16	15
Very poor	7	7	6	7
DK/NA	1	1	1	1
<i>Q. 2. Overall, how would you rate the state of the health care system in Canada today? Is it excellent, very good, fair, poor or very poor?</i>				

Can the Quality of Health Care Improve (%)				
	Daily: Dec 9	3-day: Dec. 7-9	7-day: Dec. 3-9	Cumulative
	%	%	%	%
Yes	95	91	92	92
No	5	8	6	7
DK/NA	-	1	2	1
Q. 3. If "poor" or "very poor" in Q.2 Ask: Do you think that, with the right plan and enough resources, it is possible to improve the quality of health care?				

Canadian Attitudes Toward Efforts to Address Health Care Problems

The gap between perceptions of federal and provincial leadership on this file has widened overnight; there is an eight point overnight difference between perceptions of provincial (35%, up six points) and federal leadership (27%, down one point). Federal government leadership is endorsed most strongly in the Saskatchewan (34%), Atlantic Canada (34%) and Toronto (37%) and least strongly in Quebec (22%). Provincial government leadership is endorsed most strongly in Manitoba (41%) and least strongly in British Columbia (29%) and Quebec (29%).

Attitudes Toward Efforts to Address Health Care Problems (% Agree)				
	Daily: Dec 9	3-day: Dec. 7-9	7-day: Dec. 3-9	Cumulative
	%	%	%	%
If the problems with Canada's health care system are not addressed right now, the system won't be there for the next generation of Canadians.	78	76	76	77
The problem with the health care system is that there is too much waste and mismanagement of the money that is already there	70	69	68	67
The real problem with the healthcare system is that the federal government is not paying its fair share.	60	60	62	62
Simply putting more money into health care WOULD go a long way to solving a lot of the problems with the system.	53	53	54	54
Lately, my PROVINCIAL government HAS BEEN showing some real leadership on health care reform	35	32	32	33
Lately, the FEDERAL government HAS BEEN showing some real leadership on health care reform	27	28	26	28
Q.4 Using a scale of 1 to 7, where 7 means you strongly agree, 1 means you strongly disagree and the mid-point 4 means you neither agree nor disagree, please tell me if you agree or disagree with the following statements. How about...?				
Note: The "agree" category was created by collapsing responses of 5,6,and 7.				

Universality

Although the principle of universality in our health care system is still of paramount importance to two-thirds of Canadians (66%), this proportion has decreased 11 points overnight. We see a comparable 11-point increase (31%) in those who say that universal access is too costly and we can no longer afford to expect so much from the health care system.

Universality of Health Care System as a Function of Cost (%)				
	Daily: Dec 9	3-day: Dec. 7-9	7-day: Dec. 3-9	Cumulative
	%	%	%	%
Universality regardless of cost	66	74	73	73
Universality too costly to expect from system	31	24	24	24
DK/NA	2	2	3	3
Q. 5. Some people say that [ROTATE] ensuring that health care is universally available to everyone, regardless of their ability to pay, is so important that we must do everything we can to protect these principles. Other people say that [ROTATE] ensuring universal access, regardless of ability to pay, is simply too costly and we can no longer afford to expect so much from the health care system. Which point of view best reflects your own?				

Awareness of the Romanow Commission

Despite some fluctuations in the overnight numbers (51% aware, down two points), a majority consistently states that they have heard a lot (19%) or at least something (32%) about the Commission.

Awareness of the Commission (%)				
	Daily: Dec 9	3-day: Dec. 7-9	7-day: Dec. 3-9	Cumulative
	%	%	%	%
A lot	19	22	22	22
Something	32	30	28	30
Not too much	23	22	22	22
Nothing at all	26	27	27	25
DK/NA	-	1	*	*
Q. 6. Have you seen, read or heard a lot, something, not too much, or nothing at all about the Commission on the Future of Health Care, chaired by Roy Romanow?				

Perceptions of the Recommendations

As seen consistently throughout this polling period, there is majority support (52% overnight) for the recommendations from the Romanow Commission. In addition, the belief that the health care system will be improved as a result of the recommendations remains stable; nine-in-ten Canadians (92% overnight) endorse this belief. We continue

to see fluctuations in the perceptions of those who say that the recommendations will focus on larger issues related to the system (48%, down seven points) rather than addressing the issues of waiting times and the shortage of doctors and nurses (40%, up two points); however, the three-and seven-day trends still appear relatively stable.

There is little change in Canadians' views toward the extent to which specific reforms will make a difference to improve health care. The relative positioning of each reform remains the same or similar, with the most movement, as has been seen throughout this polling period, in those items that are least endorsed. As an example, developing electronic health records has increased five points overnight.

Support of the Recommendations of the Romanow Commission (%)				
	<i>Daily: Dec 9</i>	<i>3-day: Dec. 7-9</i>	<i>7-day: Dec. 3-9</i>	<i>Cumulative</i>
	%	%	%	%
Strongly support	28	26	23	24
Somewhat support	34	37	40	39
Somewhat oppose	14	12	11	11
Strongly oppose	4	5	6	6
DK/NA	21	19	20	19
<i>Q. 7. From what you know, do you support or oppose the recommendations that Mr. Romanow has made to reform the health care system? Would that be strongly or somewhat?</i>				

Extent to Which Reforms will make a Difference to Improve Health Care (% Significant Difference)				
	<i>Daily: Dec 9</i>	<i>3-day: Dec. 7-9</i>	<i>7-day: Dec. 3-9</i>	<i>Cumulative</i>
	%	%	%	%
Providing money to increase the availability of diagnostic services and reduce waiting times for tests such as MRIs and CAT-scans.	92	90	90	89
Increasing the focus on healthy living and preventing illness.	88	86	84	84
Funding for home care services to support terminally ill patients.	87	87	86	85
Ensuring money transferred to the provinces from the federal government for health care services is used ONLY for that purpose.	85	86	87	86
Providing 24 hour-a-day, 7 day a week access to a team of health care professionals.	82	83	80	81
Committing to long term PREDICTABLE federal funding to the provinces for health care.	82	82	82	82
Funding for home care services following a hospital stay.	82	78	77	78
Setting aside money to improve access to health care in rural and remote areas.	81	84	83	83
Establishing a Health Council where the public, health care professionals and government officials, can have a say on the future of health care.	74	73	70	71
Introducing a publicly funded program to cover drug expenses for those who cannot afford to pay.	72	72	73	73
Developing a Health Covenant that would declare what Canadians can expect from their governments and the health care system.	70	67	65	66
Developing electronic health records that will allow Canadians individual access to their own health information, while protecting the privacy of that information.	61	60	61	63
<i>Q.8 The Royal Commission on The Future of Health Care in Canada has come forward with a series of recommendations to reform health care. I'd like you to tell me the extent to which you think each of these proposed reforms, if implemented, would make a difference to improving health care. Please use a scale of 1 to 7, where 7 means it will make a significant difference, 1 means it will make no difference at all and the mid-point 4 means it will make some difference. How about . . . ?</i> <i>Note: The "significant difference" category was created by collapsing responses of 5,6,and 7.</i>				

Improvement to the Health Care System as a Result of Recommendations (%)				
	Daily: Dec 9	3-day: Dec. 7-9	7-day: Dec. 3-9	Cumulative
	%	%	%	%
Significant improvement	44	44	41	41
Some improvement	48	48	49	49
Not much of an improvement	3	4	5	5
No improvement at all	2	1	2	2
DK/NA	4	2	1	3
Q. 9. If most or all of the Royal Commission's recommendations were implemented, how much of an improvement do you think they would make to the health care system? Do you think they would make a significant improvement, some, not much or no improvement at all?				

What Will the Recommendations Achieve (%)				
	Daily: Dec 9	3-day: Dec. 7-9	7-day: Dec. 3-9	Cumulative
	%	%	%	%
The recommendations will not address the real issues of doctor and nurse shortages and waiting times.	40	36	40	40
The recommendations will address the larger problem	48	56	52	52
DK/NA	11	8	8	8
Q. 10. Some people say that these recommendations won't address the real issues of doctor and nurse shortages and waiting times. Others say that shortages of health professionals and the issue of waiting times are only symptoms of a larger problem that these recommendations WILL address. Which view is closer to your own?				

Federal-Provincial Cooperation

The desire for federal-provincial cooperation on this file continues to be seen on the tenth day of polling, with continuing fluctuations in the extent to which Canadians prefer cooperation on national standards for health care. There has been a five-point overnight decrease in the proportions of those who prefer to see the provincial and federal governments work together to implement changes (62%) and a three-point overnight increase in those who want to see provinces negotiate with the federal government and retain the right to opt out of any portion of an agreement (23%).

Canadians would still like to see additional money given to the provinces for health care, but they may be warming up to the concept of attaching conditions to this money. Seven in ten (69%, up 11 points) prefer an increase in federal government funding to the system, irrespective of whether or not they have the agreement of the provinces on how the funds should be used. There is currently decreased support (41% overnight, 12 point decrease) for the concept of withholding funds unless the provinces agree to have their services meet minimal national standards. However, the gap between those who say that the federal government should insist that federal funds be spent on health care

in specific areas (50%, down five points) and those who say that the federal government should have no say in how the money is spent (45%, up two points) may be narrowing.

Federal Government Must Increase Funding Regardless of Cooperation (%)				
	<i>Daily: Dec 9</i>	<i>3-day: Dec. 7-9</i>	<i>7-day: Dec. 3-9</i>	<i>Cumulative</i>
	%	%	%	%
Federal government should not make additional investments without provincial co-operation	26	34	33	32
Federal government must increase funding, regardless of provincial agreement	69	62	63	64
DK/NA	5	4	4	4
Q. 11. Some people say that if the federal government can't get cooperation from the provinces to implement some of the recommendations, they should not make ANY additional investments in the system. Other people say that the federal government MUST increase funding to the system, irrespective of whether or not they have the agreement of the provinces on how the funds should be used. Which view is closer to your own?				

Federal Government Involvement in Provincial Transfer Payments (% Strongly Support)				
	<i>Daily: Dec 9</i>	<i>3-day: Dec. 7-9</i>	<i>7-day: Dec. 3-9</i>	<i>Cumulative</i>
	%	%	%	%
Insisting that funds transferred for the purposes of health care be spent on health care services and nothing else	85	77	77	76
Requiring that the provinces issue an annual report on how they are spending these funds	72	70	68	69
Withholding funds unless the province agrees to have their services meet minimal national standards	41	44	43	42
Specifying very clearly that certain funds must be spent on very specific types of health services – that is, only giving funds if the province agrees to spend them in on certain kind of health care services	28	29	31	31
Q.15 As you may also know, right now the federal government transfers funds to the provinces, who have the responsibility to deliver health care services. There has been some talk recently about whether or not the federal government should have a say in how the money they transfer to the provinces is spent. As far as you are concerned, would you support or oppose the federal government? Would that be strongly or somewhat? (READ AND ROTATE)				

Federal Input Into Additional Provincial Funding (%)				
	<i>Daily: Dec 9</i>	<i>3-day: Dec. 7-9</i>	<i>7-day: Dec. 3-9</i>	<i>Cumulative</i>
	%	%		%
Monitor but with no say in how money is spent	45	43	40	40
Insist that new money be spent in specific areas	50	54	56	56
DK/NA	5	3	4	4
<i>Q. 16. Some people say that, because the delivery of health care is a provincial responsibility, the federal government should be able to monitor and report on what the provinces are doing, but that they should not tell the provinces how to spend the money. Other people say that since the federal government funds health care with money from Canadian taxpayers, it should insist that any additional funding that goes to the provinces be used to support specific agreed-upon changes to the health care system. Which view is closer to your own?</i>				

Provincial-Federal Cooperation on Health Care Issues (%)				
	<i>Daily: Dec 9</i>	<i>3-day: Dec. 7-9</i>	<i>7-day: Dec. 3-9</i>	<i>Cumulative</i>
	%	%	%	%
Encourage your provincial government to WORK WITH the federal government to implement changes to the health care system;	62	62	57	56
Encourage your provincial government to NEGOTIATE WITH the federal government but not to implement any parts they might disagree with;	23	25	27	26
Encourage your provincial government to ACT INDEPENDENTLY of the federal government in reforming the health care system in your province or territory.	13	13	15	16
DK/NA	2	1	1	2
<i>Q. 18. If you had your way, would you...</i>				

Federal Contribution to Health Care

A majority of Canadians (55% daily, 53% cumulative) continue to say that, considering everything, the proposed increase to federal health care contributions is reasonable. Although these numbers appear relatively stable, there has been a six-point overnight increase in the proportion who say that this contribution is not enough to guarantee the health care that Canadians want (15%), and a six-point decrease in those who say that this amount is too much given other spending priorities (16%).

Federal Contribution to Health Care (%)				
	Daily: Dec 9	3-day: Dec. 7-9	7-day: Dec. 3-9	Cumulative
	%	%	%	%
A reasonable amount	55	57	54	53
Not enough to guarantee the health care Canadians want	15	15	19	20
Too much given other spending priorities	16	16	16	16
DK/NA	14	12	11	11
Q. 12. The Romanow Commission has also recommended that the federal contribution to health care should increase, over time, by almost \$7 billion per year. Does that amount strike you as a REASONABLE amount considering everything; NOT ENOUGH to guarantee the kind of health care Canadians want, or TOO MUCH given other spending priorities?				

Private Health Care Clinic Issues

The Romanow stand against more private-for-profit sector involvement in the health care system continues to receive majority support (59% cumulative). Attitudes toward increasing the number of health clinics offering diagnostic and surgical services through the private sector remains consistent; Canadians would support increasing the number of these clinics only if clients did not pay a direct fee for their use (53% overnight, 51% cumulative). Attitudes toward allowing clinics to charge a fee may have stabilized.

Restricting Private-for-Profit Involvement in the Health Care System (%)				
	Daily: Dec 9	3-day: Dec. 7-9	7-day: Dec. 3-9	Cumulative
	%	%	%	%
Strongly agree	33	31	31	30
Somewhat agree	35	32	29	29
Somewhat disagree	13	20	22	22
Strongly disagree	14	13	15	15
DK/NA	4	3	3	4
Q. 14. The Romanow Commission has taken a strong stand AGAINST more private-FOR-PROFIT sector involvement in the health care system. Overall do you agree or disagree with this position? Would that be strongly or somewhat?				

Perceptions of Private Health Clinics Offering Diagnostic and Surgical Services (%)				
	<i>Daily: Dec 9</i>	<i>3-day: Dec. 7-9</i>	<i>7-day: Dec. 3-9</i>	<i>Cumulative</i>
	%	%	%	%
More of these clinics but ONLY if they are funded through the system so patients DO NOT pay a fee.	53	52	52	51
More of these clinics and allowing them to charge a fee	27	25	27	27
Limiting these clinics to the ones that exist now and not allowing any more.	13	14	13	14
Shutting down all of these types of clinics.	4	7	6	6
DK/NA	3	3	2	2
<i>Q. 13. Right now, in some provinces, there are health clinics offering diagnostic and surgical services through the private sector. If you had your way, would you like see ...?</i>				

Time Frame to Implement Recommendations

Canadians remain consistent in their belief that an action plan on the report recommendations can be achieved within four to 12 months (60% cumulative, 63% overnight).

Reasonable Time Frame to Implement Recommendations (%)				
	<i>Daily: Dec 9</i>	<i>3-day: Dec. 7-9</i>	<i>7-day: Dec. 3-9</i>	<i>Cumulative</i>
	%	%	%	%
A month	6	7	6	7
Two months	4	3	4	4
Three months	9	9	10	10
4-6 months	35	33	30	31
6-12 months	28	29	30	29
A year or more	15	16	17	17
DK/NA	3	3	2	2
<i>Q. 17. If governments do agree to implement some or all of the recommendations from the Romanow Report, what do YOU think is a REASONABLE timeframe for them to come up with an action plan?</i>				

Memorandum

CONFIDENTIAL

To: Renée Harden
Communications
Health Canada

From: Chris Baker
Environics Research Group

Date: December 11, 2002

Re: Post-Romanow Commission Report Daily Tracking Report – Cumulative Results
to December 10, 2002

Environics Research Group is pleased to present you with this public opinion research tracking report on Canadian attitudes toward the Romanow Commission Report after its release. The following results are based on four sets of research data:

- Daily results (based on 201 interviews) with adult Canadians conducted during the day of December 10th;
- Three-day results (based on 603 interviews) with adult Canadians conducted during the days of December 8th to 10th
- Seven-day results (based on 1,408 interviews) with adult Canadians conducted during the days of December 4th to 10th
- Cumulative results (based on 2,042 interviews) to December 10th, 2002.

When speaking nationally, the daily results are accurate to within +/-7.0 percent, at a 95 percent level of confidence.¹ The three-day results are considered accurate to within +/-4.0 percent, the seven-day results to +/- 2.7 and the cumulative results to +/-2.2 percent, at the same level of confidence.

Overview

Canadians remain convinced that our health care system is in fair shape and that it can be improved with the right plan and enough resources. However, they are not as focused on health care as they were previously. As seen in the overnight numbers; other issues are slightly more important at this time. They are still convinced that the recommendations from the Commission will make a significant difference, but we see

¹ Due to daily weighting and re-weighting of data, those data for previous days may change by approximately one percent. We will note these changes when they are significant.

fluctuations in perceptions whether the recommendations will address the larger systemic issues or the specific issues such as doctor and nurse shortages.

The commitment to federal-provincial cooperation is still evident in these results. However, overnight numbers seem to suggest that Canadians are somewhat more focused on accountability and conditional funding than found previously.

Further, although a majority of Canadians still feel that the proposed increases to health care funding are reasonable, there has been a further increase in those who say that this amount is not enough to guarantee the health care system that Canadians want.

The Policy Environment

Although three- and seven-day totals still indicate that Canadians see health as the most important issue, overnight numbers suggest that the focus may have shifted from health (42%, down five points) to other issues (47%, up one point). The gap may be closing between this issue and others.

Perceptions of the health care system as fair remain stable overall. We see that, although still majority, there has been a seven-point decrease in the overnight support of Canadians who see the status of the health care system as poor or very poor, and are still hopeful about the possibilities for improvement (88%).

Most Important Issue (%)				
	<i>Daily: Dec 10</i>	<i>3-day: Dec. 8-10</i>	<i>7-day: Dec. 4-10</i>	<i>Cumulative</i>
	%	%	%	%
Health	42	47	49	52
Other	47	45	44	41
None	5	3	3	3
DK/NA	6	5	3	4
<i>Q.1 Thinking about the issues facing Canada today, which ONE would you say the Government of Canada should focus on most?</i>				

Status of Health Care System in Canada (%)				
	<i>Daily: Dec 10</i>	<i>3-day: Dec. 8-10</i>	<i>7-day: Dec. 4-10</i>	<i>Cumulative</i>
	%	%	%	%
Excellent	2	3	3	3
Very good	22	22	23	23
Fair	52	50	50	51
Poor	15	17	16	15
Very poor	8	7	7	7
DK/NA	1	1	1	1
<i>Q. 2. Overall, how would you rate the state of the health care system in Canada today? Is it excellent, very good, fair, poor or very poor?</i>				

Can the Quality of Health Care Improve (%)				
	Daily: Dec 10	3-day: Dec. 8-10	7-day: Dec. 4-10	Cumulative
	%	%	%	%
Yes	88	92	91	92
No	12	8	7	7
DK/NA	-	-	1	1
Q. 3. If "poor" or "very poor" in Q.2 Ask: Do you think that, with the right plan and enough resources, it is possible to improve the quality of health care?				

Canadian Attitudes Toward Efforts to Address Health Care Problems

The gap between perceptions of federal and provincial leadership on this file has closed overnight; indeed, for the first time in this survey, perceptions of federal leadership (32%, up five points) has surpassed provincial leadership (31%, down four points). While seven in ten Canadians (71%) still agree that problems with the health care system must be addressed right now, this proportion has decreased seven points overnight.

Attitudes Toward Efforts to Address Health Care Problems (% Agree)				
	Daily: Dec 10	3-day: Dec. 8-10	7-day: Dec. 4-10	Cumulative
	%	%	%	%
If the problems with Canada's health care system are not addressed right now, the system won't be there for the next generation of Canadians.	71	76	76	76
The problem with the health care system is that there is too much waste and mismanagement of the money that is already there	69	70	69	68
The real problem with the healthcare system is that the federal government is not paying its fair share.	55	59	61	61
Simply putting more money into health care WOULD go a long way to solving a lot of the problems with the system.	51	54	53	54
Lately, the FEDERAL government HAS BEEN showing some real leadership on health care reform	32	29	27	28
Lately, my PROVINCIAL government HAS BEEN showing some real leadership on health care reform	31	32	32	33
Q.4 Using a scale of 1 to 7, where 7 means you strongly agree, 1 means you strongly disagree and the mid-point 4 means you neither agree nor disagree, please tell me if you agree or disagree with the following statements. How about...?				
Note: The "agree" category was created by collapsing responses of 5,6,and 7.				

Universality

We continue to see overnight fluctuations in Canadians' desire to protect the universality in our health care system. While three-quarters (73%, up seven points) say that this is important, another one-quarter (23%, down eight points) say that we can no longer expect so much from the health care system.

Universality of Health Care System as a Function of Cost (%)				
	Daily: Dec 10	3-day: Dec. 8-10	7-day: Dec. 4-10	Cumulative
	%	%	%	%
Universality regardless of cost	73	72	73	73 ¹
Universality too costly to expect from system	23	25	24	24 ¹
DK/NA	4	3	3	3
Q. 5. Some people say that [ROTATE] ensuring that health care is universally available to everyone, regardless of their ability to pay, is so important that we must do everything we can to protect these principles. Other people say that [ROTATE] ensuring universal access, regardless of ability to pay, is simply too costly and we can no longer afford to expect so much from the health care system. Which point of view best reflects your own?				

Awareness of the Romanow Commission

Awareness of the Romanow Commission continues to be strong; fully 49 percent have heard something (25%) or a lot (24%) about the Commission.

Awareness of the Commission (%)				
	Daily: Dec 10	3-day: Dec. 8-10	7-day: Dec. 4-10	Cumulative
	%	%	%	%
A lot	24	23	23	22
Something	25	29	28	30
Not too much	23	22	22	22
Nothing at all	26	26	26	26
DK/NA	1	*	*	*
Q. 6. Have you seen, read or heard a lot, something, not too much, or nothing at all about the Commission on the Future of Health Care, chaired by Roy Romanow?				

Perceptions of the Recommendations

Majority support for the recommendations from the Romanow Commission continues to be seen (61% overnight). In addition, the belief that the health care system will be improved as a result of the recommendations remains stable; nine-in-ten Canadians (92% overnight) endorse this belief. Canadians are slightly more convinced that the recommendations will focus on larger issues related to the system (50%, up two points)

rather than addressing the issues of waiting times and the shortage of doctors and nurses (41%, up one point).

There is little change in Canadians' views toward the extent to which specific reforms will make a difference to improve health care. The relative positioning of each reform remains the same or similar, with the most movement, as has been seen throughout this polling period, in those items that are least endorsed. Although majorities see these initiatives making a significant contribution, the Health Covenant, Health Council and electronic health records are still least endorsed by Canadians.

Support of the Recommendations of the Romanow Commission (%)				
	<i>Daily: Dec 10</i>	<i>3-day: Dec. 8-10</i>	<i>7-day: Dec. 4-10</i>	<i>Cumulative</i>
	%	%	%	%
Strongly support	28	27	24	24
Somewhat support	33	33	38	39
Somewhat oppose	13	12	12	11
Strongly oppose	4	5	6	6
DK/NA	22	22	20	20
<i>Q. 7. From what you know, do you support or oppose the recommendations that Mr. Romanow has made to reform the health care system? Would that be strongly or somewhat?</i>				

Federal Government Must Increase Funding Regardless of Cooperation (%)				
	Daily: Dec 10	3-day: Dec. 8-10	7-day: Dec. 4-10	Cumulative
	%	%	%	%
Federal government should not make additional investments without provincial co-operation	35	33	33	33
Federal government must increase funding, regardless of provincial agreement	61	63	64	64
DK/NA	4	4	3	4
Q. 11. Some people say that if the federal government can't get cooperation from the provinces to implement some of the recommendations, they should not make ANY additional investments in the system. Other people say that the federal government MUST increase funding to the system, irrespective of whether or not they have the agreement of the provinces on how the funds should be used. Which view is closer to your own?				

Federal Government Involvement in Provincial Transfer Payments (% Strongly Support)				
	Daily: Dec 10	3-day: Dec. 8-10	7-day: Dec. 4-10	Cumulative
	%	%	%	%
Insisting that funds transferred for the purposes of health care be spent on health care services and nothing else	83	82	78	77
Requiring that the provinces issue an annual report on how they are spending these funds	72	72	69	69
Withholding funds unless the province agrees to have their services meet minimal national standards	42	45	42	42
Specifying very clearly that certain funds must be spent on very specific types of health services – that is, only giving funds if the province agrees to spend them in on certain kind of health care services	30	30	30	31
Q.15 As you may also know, right now the federal government transfers funds to the provinces, who have the responsibility to deliver health care services. There has been some talk recently about whether or not the federal government should have a say in how the money they transfer to the provinces is spent. As far as you are concerned, would you support or oppose the federal government? Would that be strongly or somewhat? (READ AND ROTATE)				

Federal Input Into Additional Provincial Funding (%)				
	<i>Daily: Dec 10</i>	<i>3-day: Dec. 8-10</i>	<i>7-day: Dec. 4-10</i>	<i>Cumulative</i>
	%	%		%
Monitor but with no say in how money is spent	43	43	41	41
Insist that new money be spent in specific areas	54	53	55	56
DK/NA	3	3	4	4
Q. 16. Some people say that, because the delivery of health care is a provincial responsibility, the federal government should be able to monitor and report on what the provinces are doing, but that they should not tell the provinces how to spend the money. Other people say that since the federal government funds health care with money from Canadian taxpayers, it should insist that any additional funding that goes to the provinces be used to support specific agreed-upon changes to the health care system. Which view is closer to your own?				

Provincial-Federal Cooperation on Health Care Issues (%)				
	<i>Daily: Dec 10</i>	<i>3-day: Dec. 8-10</i>	<i>7-day: Dec. 4-10</i>	<i>Cumulative</i>
	%	%	%	%
Encourage your provincial government to WORK WITH the federal government to implement changes to the health care system;	65	65	57	57
Encourage your provincial government to NEGOTIATE WITH the federal government but not to implement any parts they might disagree with;	20	21	26	26
Encourage your provincial government to ACT INDEPENDENTLY of the federal government in reforming the health care system in your province or territory.	14	13	16	16
DK/NA	1	1	1	2
Q. 18. If you had your way, would you...				

Proposed Federal Contribution to Health Care

A majority of Canadians (56% daily, 53% cumulative) continue to say that, considering everything, the proposed increase to federal health care contributions is reasonable. Although these numbers appear relatively stable, there has been a six-point overnight increase in the proportion who say that this contribution is not enough to guarantee the health care that Canadians want (21%) and a six-point decrease in the proportion who say that this amount is too much given other spending priorities (10%).

Federal Contribution to Health Care (%)				
	Daily: Dec 10	3-day: Dec. 8-10	7-day: Dec. 4-10	Cumulative
	%	%	%	%
A reasonable amount	56	56	54	53
Not enough to guarantee the health care Canadians want	21	15	20	20
Too much given other spending priorities	10	16	15	15
DK/NA	13	13	11	11
Q. 12. The Romanow Commission has also recommended that the federal contribution to health care should increase, over time, by almost \$7 billion per year. Does that amount strike you as a REASONABLE amount considering everything; NOT ENOUGH to guarantee the kind of health care Canadians want, or TOO MUCH given other spending priorities?				

Private Health Care Clinic Issues

The Romanow stand against more private-for-profit sector involvement in the health care system continues to receive majority support (59% cumulative). Although a plurality of Canadians would support increasing the number of these clinics only if clients did not pay a direct fee for their use (44% overnight), these proportions have decreased nine points overnight.

Restricting Private-for-Profit Involvement in the Health Care System (%)				
	Daily: Dec 10	3-day: Dec. 8-10	7-day: Dec. 4-10	Cumulative
	%	%	%	%
Strongly agree	34	32	31	30
Somewhat agree	24	30	28	29
Somewhat disagree	23	21	22	22
Strongly disagree	14	13	15	15
DK/NA	5	4	4	4
Q. 14. The Romanow Commission has taken a strong stand AGAINST more private-FOR-PROFIT sector involvement in the health care system. Overall do you agree or disagree with this position? Would that be strongly or somewhat?				

Perceptions of Private Health Clinics Offering Diagnostic and Surgical Services (%)				
	<i>Daily: Dec 10</i>	<i>3-day: Dec. 8-10</i>	<i>7-day: Dec. 4-10</i>	<i>Cumulative</i>
	%	%	%	%
More of these clinics but ONLY if they are funded through the system so patients DO NOT pay a fee.	44	49	51	50
More of these clinics and allowing them to charge a fee	28	26	26	27
Limiting these clinics to the ones that exist now and not allowing any more.	18	15	14	14
Shutting down all of these types of clinics.	8	6	6	6
DK/NA	3	4	2	3
<i>Q. 13. Right now, in some provinces, there are health clinics offering diagnostic and surgical services through the private sector. If you had your way, would you like see . . . ?</i>				

Time Frame to Implement Recommendations

Canadians remain consistent in their belief that an action plan on the report recommendations can be achieved within four to 12 months (60% cumulative, 67% overnight).

Reasonable Time Frame to Implement Recommendations (%)				
	<i>Daily: Dec 10</i>	<i>3-day: Dec. 8-10</i>	<i>7-day: Dec. 4-10</i>	<i>Cumulative</i>
	%	%	%	%
A month	8	6	7	7
Two months	5	3	5	4
Three months	13	10	11	10
4-6 months	27	34	29	31
6-12 months	27	28	28	29
A year or more	17	15	17	17
DK/NA	3	3	3	2
<i>Q. 17. If governments do agree to implement some or all of the recommendations from the Romanow Report, what do YOU think is a REASONABLE timeframe for them to come up with an action plan?</i>				

Memorandum

CONFIDENTIAL

To: Renée Harden
Communications
Health Canada

From: Chris Baker
Environics Research Group

Date: December 12, 2002

Re: Post-Romanow Commission Report Daily Tracking Report – Cumulative Results
to December 11, 2002

Environics Research Group is pleased to present you with this public opinion research tracking report on Canadian attitudes toward the Romanow Commission Report after its release. The following results are based on four sets of research data:

- Daily results (based on 201 interviews) with adult Canadians conducted during the evening of December 11th;
- Three-day results (based on 602 interviews) with adult Canadians conducted during the evenings of December 9th to 11th;
- Seven-day results (based on 1,407 interviews) with adult Canadians conducted during the days of December 5th to 11th;
- Cumulative results (based on 2,243 interviews) to December 11th, 2002.

When speaking nationally, the daily results are accurate to within +/-7.0 percent, at a 95 percent level of confidence.¹ The three-day results are considered accurate to within +/-4.0 percent, the seven-day results to +/- 2.7 and the cumulative results to +/-2.1 percent, at the same level of confidence.

Overview

Health care is taking an increasing back seat to other issues as we poll closer to Christmas. Canadians remain convinced that our health care system is in fair shape and that it can be improved with the right plan and enough resources. They are still convinced that the recommendations from the Commission will make a significant difference.

¹ Due to daily weighting and re-weighting of data, those data for previous days may change by approximately one percent. We will note these changes when they are significant.

We are starting to see an increased desire for urgency in repairing the health care system, and increased focus on the waste and mismanagement that is perceived within the system.

The commitment to federal-provincial cooperation is still evident in these results. However, overnight numbers suggest that Canadians are becoming more realistic in their expectations for this kind of cooperation and accountability on the health file.

Further, although a majority of Canadians still feel that the proposed increases to health care funding are reasonable, there are shifts in perceptions of this amount as too little or too much.

The Policy Environment

Overnight totals indicate that the predominance of health issues continues to wane; Canadians are now divided as to whether health (49%) or other (48%) issues should receive government focus.

We see that Canadians increasingly see the health care system as being in fair shape (59%, up seven points), with slightly more strong positive than strong negative perceptions in the cumulative results.

Most Important Issue (%)				
	<i>Daily: Dec 11</i>	<i>3-day: Dec. 9-11</i>	<i>7-day: Dec. 5-11</i>	<i>Cumulative</i>
	%	%	%	%
Health	49	46	49	52
Other	48	47	45	42
None	1	3	3	3
DK/NA	2	4	3	3
<i>Q.1. Thinking about the issues facing Canada today, which ONE would you say the Government of Canada should focus on most?</i>				

Status of Health Care System in Canada (%)				
	<i>Daily: Dec 11</i>	<i>3-day: Dec. 9-11</i>	<i>7-day: Dec. 5-11</i>	<i>Cumulative</i>
	%	%	%	%
Excellent	2	2	3	3
Very good	19	19	23	23
Fair	59	55	50	52
Poor	12	15	16	15
Very poor	8	8	7	7
DK/NA	*	1	1	1
<i>Q. 2. Overall, how would you rate the state of the health care system in Canada today? Is it excellent, very good, fair, poor or very poor?</i>				

There is little change in Canadians' views toward the extent to which specific reforms will make a difference to improve health care. The relative positioning of each reform remains the same or similar, with the most movement, as has been seen throughout this polling period, in those items that receive relatively lower levels of support. Topping the list are concrete and tangible recommendations that will not clutter the system and will further the principle of accountability. For example, the recommendation that federal money transferred to the provinces be used only for health care (92% overnight) is the top of the list. At the bottom of the list are recommendations that are seen as more bureaucratic and less tangible, such as the electronic health records (66% overnight).

Support of the Recommendations of the Romanow Commission (%)				
	<i>Daily: Dec 11</i>	<i>3-day: Dec. 9- 11</i>	<i>7-day: Dec. 5-11</i>	<i>Cumulative</i>
	%	%	%	%
Strongly support	21	26	24	24
Somewhat support	47	38	39	40
Somewhat oppose	8	12	11	11
Strongly oppose	4	4	6	6
DK/NA	20	21	20	20
<i>Q. 7. From what you know, do you support or oppose the recommendations that Mr. Romanow has made to reform the health care system? Would that be strongly or somewhat?</i>				

Federal Contribution to Health Care (%)				
	Daily: Dec 11	3-day: Dec. 9-11	7-day: Dec. 5-11	Cumulative
	%	%	%	%
A reasonable amount	50	54	55	53
Not enough to guarantee the health care Canadians want	20	19	19	20
Too much given other spending priorities	15	13	15	15
DK/NA	15	14	12	11
Q. 12. The Romanow Commission has also recommended that the federal contribution to health care should increase, over time, by almost \$7 billion per year. Does that amount strike you as a REASONABLE amount considering everything; NOT ENOUGH to guarantee the kind of health care Canadians want, or TOO MUCH given other spending priorities?				

Private Health Care Clinic Issues

The Romanow stand against more private-for-profit sector involvement in the health care system continues to receive majority support (59% cumulative). Although there is a substantial number of Canadians who would support increasing the number of these clinics if clients did not have to pay a direct fee for their use, these number remain volatile. For example, the proportion of Canadians who hold this view decreased nine points in Tuesday night's survey to 44 percent. Last night, they increased six points to stand at 50 percent. Although a certain amount of volatility can be expected with the relatively small sample size for the overnight survey, these swings are still considered significant. Interestingly, those who would prefer that the number of these clinics be limited to those that currently exist (12%) have decreased six points overnight.

Restricting Private-for-Profit Involvement in the Health Care System (%)				
	Daily: Dec 11	3-day: Dec. 9-11	7-day: Dec. 5-11	Cumulative
	%	%	%	%
Strongly agree	29	32	31	30
Somewhat agree	31	30	29	29
Somewhat disagree	21	19	22	22
Strongly disagree	17	15	15	15
DK/NA	2	4	3	4
Q. 14. The Romanow Commission has taken a strong stand AGAINST more private-FOR-PROFIT sector involvement in the health care system. Overall do you agree or disagree with this position? Would that be strongly or somewhat?				

Perceptions of Private Health Clinics Offering Diagnostic and Surgical Services (%)				
	<i>Daily: Dec 11</i>	<i>3-day: Dec. 9-11</i>	<i>7-day: Dec. 5-11</i>	<i>Cumulative</i>
	%	%	%	%
More of these clinics but ONLY if they are funded through the system so patients DO NOT pay a fee.	50	49	51	50
More of these clinics and allowing them to charge a fee	31	29	26	27
Limiting these clinics to the ones that exist now and not allowing any more.	12	14	14	14
Shutting down all of these types of clinics.	5	5	6	6
DK/NA	2	3	2	3
<i>Q. 13. Right now, in some provinces, there are health clinics offering diagnostic and surgical services through the private sector. If you had your way, would you like see . . . ?</i>				

Time Frame to Implement Recommendations

Throughout the polling period, Canadians have been convinced that an action plan on the recommendations from the Romanow report should be delivered within four to six months (30%, three point increase), six to twelve months (28%, up one point) or a year or more (20%, up three points).

Reasonable Time Frame to Implement Recommendations (%)				
	<i>Daily: Dec 11</i>	<i>3-day: Dec. 9-11</i>	<i>7-day: Dec. 5-11</i>	<i>Cumulative</i>
	%	%	%	%
A month	7	7	7	7
Two months	2	4	4	4
Three months	13	11	11	10
4-6 months	30	31	29	31
6-12 months	28	28	28	29
A year or more	20	18	18	18
DK/NA	1	2	2	2
<i>Q. 17. If governments do agree to implement some or all of the recommendations from the Romanow Report, what do YOU think is a REASONABLE timeframe for them to come up with an action plan?</i>				

Memorandum

CONFIDENTIAL

To: Renée Harden
Communications
Health Canada

From: Chris Baker
Environics Research Group

Date: December 13, 2002

Re: Post-Romanow Commission Report Daily Tracking Report – Cumulative Results
to December 12, 2002

Environics Research Group is pleased to present you with this final public opinion research tracking report on Canadian attitudes toward the Romanow Commission Report after its release. The following results are based on four sets of research data:

- Daily results (based on 203 interviews) with adult Canadians conducted during the evening of December 12th;
- Three-day results (based on 605 interviews) with adult Canadians conducted during the evenings of December 10th to 12th
- Seven-day results (based on 1,409 interviews) with adult Canadians conducted during the days of December 6th to 12th
- Cumulative results (based on 2,446 interviews) to December 12th, 2002.

When speaking nationally, the daily results are accurate to within +/-7.0 percent, at a 95 percent level of confidence.¹ The three-day results are considered accurate to within +/- 4.1 percent, the seven-day results to +/- 2.7 and the cumulative results to +/-2.0 percent, at the same level of confidence.

Overview

The 12 day tracking survey conducted after the release of the Romanow report reveals some important findings on how Canadians view the health care system, the report recommendations and the principles that Canadians want taken into account as decisions are made on this important file. Canadians are absolutely firm on some issues; they want universality in our health care system, they feel that urgent, but not hasty, action needs to be taken and they see a system in need of improvement but are

¹ Due to daily weighting and re-weighting of data, those data for previous days may change by approximately one percent. We will note these changes when they are significant.

confident that improvements are possible. The report recommendations are endorsed by a strong majority of Canadians and there is the view that the proposed increases to federal funding for health care is reasonable. In addition, Canadians say that neither the federal nor the provincial governments are taking leadership on this file.

Some perceptions have fluctuated throughout this survey. Oddly, awareness of the Romanow Commission has fluctuated, although at least a plurality have always been aware of this work. As well, while there has always been a majority desire for urgency in repairing the health care system and a focus on the waste and mismanagement, the level of agreement on these issues has fluctuated throughout this survey.

There has always been confidence, throughout this survey, that the recommendations from the Commission will make a significant difference to the health care system. However, there is less faith in specific recommendations that promote bureaucracy and less tangible or immediate benefits. As well, Canadians have moved from a majority who say that the recommendations will address the larger issue and not specific issues such as doctor and nurse shortages, to a more divided stand on the issue. We leave the survey period unclear as to whether Canadians see the recommendations as overarching or focused, when examined in this context.

Canadians have always supported the Romanow stand against private-for-profit clinics in principle. However, when specific issues, such as private sector service clinics, have been raised, opinions tend to vary, but the consistent expressed preference is for a system that does not charge patients directly for services. This may relate back to the emphasis on universality that has been evident throughout the survey and is clearly a well-entrenched Canadian value.

Further, although Canadians express a firm desire for federal-provincial cooperation, Canadians appear to have become more realistic in their expectations for this kind of cooperation and accountability on the health file as the tracking continued. It is also clear that, regardless of provincial agreement on the accountability procedures for health care transfers, there is an expectation that funding for health care is not to be compromised or used as a bargaining tool by the federal government.

The Policy Environment

The predominance of health issues that was seen at the start of this survey has decreased substantially. By the end of this survey, we find that Canadians are divided as to whether health (48%, down one point) or other (46%, down two points) issues should receive the most government focus.

The final day of surveying finds Canadians with a perception of the health care system in fair shape (52%, down seven points), and an overriding faith that the system can be improved with the right plan and enough resources (97%, up four points).

Most Important Issue (%)				
	Daily: Dec 12	3-day: Dec. 10-12	7-day: Dec. 6-12	Cumulative
	%	%	%	%
Health	48	47	48	52
Other	46	47	45	42
None	2	3	3	3
DK/NA	4	4	4	3
Q. 1. Thinking about the issues facing Canada today, which ONE would you say the Government of Canada should focus on most?				

Status of Health Care System in Canada (%)				
	Daily: Dec 12	3-day: Dec. 10-12	7-day: Dec. 6-12	Cumulative
	%	%	%	%
Excellent	7	4	4	3
Very good	18	19	22	22
Fair	52	55	51	52
Poor	18	15	15	15
Very poor	4	7	7	7
DK/NA	1	1	1	1
Q. 2. Overall, how would you rate the state of the health care system in Canada today? Is it excellent, very good, fair, poor or very poor?				

Can the Quality of Health Care Improve (%)				
	Daily: Dec 12	3-day: Dec. 10-12	7-day: Dec. 6-12	Cumulative
	%	%	%	%
Yes	97	92	92	92
No	3	8	8	7
DK/NA	-	-	1	1
Q. 3. If "poor" or "very poor" in Q.2 Ask: Do you think that, with the right plan and enough resources, it is possible to improve the quality of health care?				

Canadian Attitudes Toward Efforts to Address Health Care Problems

We continue to see fluctuations in federal versus provincial leadership on this file. Perceptions of both have increased overnight; federal leadership is up to 25% (up one point) and provincial leadership is at 33% (up four points). It is worth noting, however, the Canadian's faith in the leadership of both governments has been minimal at best. Overall (and overnight) results indicate that the urgency in addressing the health care system (72%, down 11 points) and concern regarding waste and mismanagement in the healthcare system (75%, up nine points) are still predominant.

Attitudes Toward Efforts to Address Health Care Problems (% Agree)				
	Daily: Dec 12	3-day: Dec. 10-12	7-day: Dec. 6-12	Cumulative
	%	%	%	%
If the problems with Canada's health care system are not addressed right now, the system won't be there for the next generation of Canadians.	72	75	76	76
The problem with the health care system is that there is too much waste and mismanagement of the money that is already there	66	70	70	68
The real problem with the healthcare system is that the federal government is not paying its fair share.	60	60	60	61
Simply putting more money into health care WOULD go a long way to solving a lot of the problems with the system.	60	54	54	54
Lately, my PROVINCIAL government HAS BEEN showing some real leadership on health care reform	33	31	31	33
Lately, the FEDERAL government HAS BEEN showing some real leadership on health care reform	25	27	27	28
Q.4 Using a scale of 1 to 7, where 7 means you strongly agree, 1 means you strongly disagree and the mid-point 4 means you neither agree nor disagree, please tell me if you agree or disagree with the following statements. How about...?				
Note: The "agree" category was created by collapsing responses of 5,6,and 7.				

Universality

Seven in ten Canadians (69%, down two points) support universal access to the health care system, regardless of the cost, representing a slight decline from the start of the survey period.

Universality of Health Care System as a Function of Cost (%)				
	Daily: Dec 12	3-day: Dec. 10-12	7-day: Dec. 6-12	Cumulative
	%	%	%	%
Universality regardless of cost	69	71	72	73
Universality too costly to expect from system	26	25	25	24
DK/NA	4	4	3	3
Q. 5. Some people say that [ROTATE] ensuring that health care is universally available to everyone, regardless of their ability to pay, is so important that we must do everything we can to protect these principles. Other people say that [ROTATE] ensuring universal access, regardless of ability to pay, is simply too costly and we can no longer afford to expect so much from the health care system. Which point of view best reflects your own?				

Awareness of the Romanow Commission

At the end of this daily tracking project, we see that, although a majority overall (51%) have heard at least something about the Romanow Commission, this awareness may be on the wane. Overnight, only a plurality (45%) reports that they have heard either something (26%) or a lot (19%) about the Romanow Commission.

Awareness of the Commission (%)				
	<i>Daily: Dec 12</i>	<i>3-day: Dec. 10-12</i>	<i>7-day: Dec. 6-12</i>	<i>Cumulative</i>
	%	%	%	%
A lot	19	23	23	22
Something	26	26	28	29
Not too much	29	25	23	23
Nothing at all	25	26	26	26
DK/NA	1	1	1	*
<i>Q. 6. Have you seen, read or heard a lot, something, not too much, or nothing at all about the Commission on the Future of Health Care, chaired by Roy Romanow?</i>				

Perceptions of the Recommendations

Majority support for the recommendations from the Romanow Commission continues to be seen (62% overnight, six -point decrease). In addition, the belief that the health care system will be improved as a result of the recommendations remains stable; nine-in-ten Canadians (89%, down three points) endorse this belief. Canadians are becoming more entrenched in their views that the recommendations will focus on larger issues related to the system (50%, down three points) rather than addressing the issues of waiting times and the shortage of doctors and nurses (46%, up three points).

Although there is no recommendation that does not receive majority endorsement, Canadians are clearly able to prioritize. They appear to have focused on tangible efforts for which the government can be clearly accountable as the most favored recommendations and express less interest in those recommendations that might result in new burdens on the system. On this final day of polling, we see that providing money to increase the availability of diagnostic services and reduce waiting times for tests such as MRIs and CAT-scans (94%, up five points) and ensuring that money transferred to the provinces from the federal government for health care services is used only for that purpose (90%, up one point) are still the recommendations that Canadians say will make the largest difference to improving health care. Establishing a Health Council where the public, health care professionals and government officials can have a say on the future of health care (68%, down seven points) and developing electronic health records that would allow Canadians individual access to their own health information while protecting the privacy of that information (68%, up two points) are seen as least likely to produce a significant difference to the health care system.

Support of the Recommendations of the Romanow Commission (%)				
	Daily: Dec 12	3-day: Dec. 10-12	7-day: Dec. 6-12	Cumulative
	%	%	%	%
Strongly support	22	24	24	24
Somewhat support	40	40	39	40
Somewhat oppose	5	9	10	11
Strongly oppose	3	4	5	5
DK/NA	29	24	21	21

Q. 7. From what you know, do you support or oppose the recommendations that Mr. Romanow has made to reform the health care system? Would that be strongly or somewhat?

Extent to Which Reforms will make a Difference to Improve Health Care (% Significant Difference)				
	Daily: Dec 12	3-day: Dec. 10-12	7-day: Dec. 6-12	Total
	%	%	%	%
Providing money to increase the availability of diagnostic services and reduce waiting times for tests such as MRIs and CAT-scans.	94	90	90	90
Ensuring money transferred to the provinces from the federal government for health care services is used ONLY for that purpose.	90	91	88	87
Setting aside money to improve access to health care in rural and remote areas.	88	84	83	83
Funding for home care services to support terminally ill patients.	87	87	86	85
Increasing the focus on healthy living and preventing illness.	82	83	84	84
Providing 24 hour-a-day, 7 day a week access to a team of health care professionals.	81	82	82	81
Committing to long term PREDICTABLE federal funding to the provinces for health care.	80	85	82	83
Funding for home care services following a hospital stay.	77	79	78	78
Introducing a publicly funded program to cover drug expenses for those who cannot afford to pay.	76	73	72	73
Developing a Health Covenant that would declare what Canadians can expect from their governments and the health care system.	70	69	67	66
Establishing a Health Council where the public, health care professionals and government officials, can have a say on the future of health care.	68	71	71	71
Developing electronic health records that will allow Canadians individual access to their own health information, while protecting the privacy of that information.	68	67	63	64

Q.8 The Royal Commission on The Future of Health Care in Canada has come forward with a series of recommendations to reform health care. I'd like you to tell me the extent to which you think each of these proposed reforms, if implemented, would make a difference to improving health care. Please use a scale of 1 to 7, where 7 means it will make a significant difference, 1 means it will make no difference at all and the mid-point 4 means it will make some difference. How about . . . ?

Note: The "significant difference" category was created by collapsing responses of 5,6,and 7.

Improvement to the Health Care System as a Result of Recommendations (%)				
	Daily: Dec 12	3-day: Dec. 10-12	7-day: Dec. 6-12	Cumulative
	%	%	%	%
Significant improvement	42	43	42	41
Some improvement	47	48	49	49
Not much of an improvement	5	5	5	5
No improvement at all	4	3	2	2
DK/NA	2	2	2	3
Q. 9. If most or all of the Royal Commission's recommendations were implemented, how much of an improvement do you think they would make to the health care system? Do you think they would make a significant improvement, some, not much or no improvement at all?				

What Will the Recommendations Achieve (%)				
	Daily: Dec 12	3-day: Dec. 10-12	7-day: Dec. 6-12	Cumulative
	%	%	%	%
The recommendations will not address the real issues of doctor and nurse shortages and waiting times.	46	43	40	41
The recommendations will address the larger problem	50	51	53	52
DK/NA	4	6	7	7
Q. 10. Some people say that these recommendations won't address the real issues of doctor and nurse shortages and waiting times. Others say that shortages of health professionals and the issue of waiting times are only symptoms of a larger problem that these recommendations WILL address. Which view is closer to your own?				

Federal-Provincial Cooperation

Although there have been fluctuations in the extent to which Canadians expect the federal and provincial governments to cooperate, a clear majority (59%, up one point) express a desire for cooperation. The conjoint desire for accountability evidenced from the first day of polling continues to be seen. Eight in ten (77%, down three points) insist that health care funds be spent only on health care and seven in ten (70%, up four points) would like the provincial governments to issue an annual report these expenditures. Further, a majority of Canadians say that the federal government should insist that any additional funding going to the provinces be used to support specific agreed-upon changes to the health care system (58%, up five points). However, Canadians also insist that the federal government increase funding to the provinces even if that cooperation cannot be reached (64%, down four points).

Federal Government Must Increase Funding Regardless of Cooperation (%)				
	<i>Daily: Dec 12</i>	<i>3-day: Dec. 10-12</i>	<i>7-day: Dec. 6-12</i>	<i>Cumulative</i>
	%	%	%	%
Federal government should not make additional investments without provincial co-operation	35	33	33	33
Federal government must increase funding, regardless of provincial agreement	64	64	64	64
DK/NA	1	3	3	3
<i>Q. 11. Some people say that if the federal government can't get cooperation from the provinces to implement some of the recommendations, they should not make ANY additional investments in the system. Other people say that the federal government MUST increase funding to the system, irrespective of whether or not they have the agreement of the provinces on how the funds should be used. Which view is closer to your own?</i>				

Federal Government Involvement in Provincial Transfer Payments (% Strongly Support)				
	<i>Daily: Dec 12</i>	<i>3-day: Dec. 10-12</i>	<i>7-day: Dec.6-12</i>	<i>Cumulative</i>
	%	%	%	%
Insisting that funds transferred for the purposes of health care be spent on health care services and nothing else	77	80	78	77
Requiring that the provinces issue an annual report on how they are spending these funds	70	70	70	69
Withholding funds unless the province agrees to have their services meet minimal national standards	45	44	43	43
Specifying very clearly that certain funds must be spent on very specific types of health services – that is, only giving funds if the province agrees to spend them in on certain kind of health care services	30	30	30	31
<i>Q.15 As you may also know, right now the federal government transfers funds to the provinces, who have the responsibility to deliver health care services. There has been some talk recently about whether or not the federal government should have a say in how the money they transfer to the provinces is spent. As far as you are concerned, would you support or oppose the federal government? Would that be strongly or somewhat? (READ AND ROTATE)</i>				

Federal Input Into Additional Provincial Funding (%)				
	<i>Daily: Dec 12</i>	<i>3-day: Dec. 10-12</i>	<i>7-day: Dec. 6-12</i>	<i>Cumulative</i>
	%	%		%
Monitor but with no say in how money is spent	40	42	43	41
Insist that new money be spent in specific areas	58	55	54	56
DK/NA	2	3	3	3
<i>Q. 16. Some people say that, because the delivery of health care is a provincial responsibility, the federal government should be able to monitor and report on what the provinces are doing, but that they should not tell the provinces how to spend the money. Other people say that since the federal government funds health care with money from Canadian taxpayers, it should insist that any additional funding that goes to the provinces be used to support specific agreed-upon changes to the health care system. Which view is closer to your own?</i>				

Provincial-Federal Cooperation on Health Care Issues (%)				
	<i>Daily: Dec 12</i>	<i>3-day: Dec. 10-12</i>	<i>7-day: Dec. 6-12</i>	<i>Cumulative</i>
	%	%	%	%
Encourage your provincial government to WORK WITH the federal government to implement changes to the health care system;	59	60	60	57
Encourage your provincial government to NEGOTIATE WITH the federal government but not to implement any parts they might disagree with;	30	26	26	26
Encourage your provincial government to ACT INDEPENDENTLY of the federal government in reforming the health care system in your province or territory.	11	12	14	15
DK/NA	*	1	1	1
<i>Q. 18. If you had your way, would you...</i>				

Proposed Federal Contribution to Health Care

Although there have been fluctuations in Canadians' perceptions of the adequacy of the proposed increase in the federal contribution to health care, we end the survey with a plurality opinion that the amount is reasonable (45%, down five points) and one-quarter (27%, up seven points) who say that this amount is not enough to guarantee the health care that Canadians want.

Federal Contribution to Health Care (%)				
	Daily: Dec 12	3-day: Dec. 10-12	7-day: Dec. 6-12	Cumulative
	%	%	%	%
A reasonable amount	45	50	54	52
Not enough to guarantee the health care Canadians want	27	23	19	21
Too much given other spending priorities	21	15	16	16
DK/NA	7	12	11	11
Q. 12. The Romanow Commission has also recommended that the federal contribution to health care should increase, over time, by almost \$7 billion per year. Does that amount strike you as a REASONABLE amount considering everything; NOT ENOUGH to guarantee the kind of health care Canadians want, or TOO MUCH given other spending priorities?				

Private Health Care Clinics

The Romanow stand against more private-for-profit sector involvement in the health care system receives majority support (64% overnight, 60% cumulative) on the last day of this tracking survey. Interestingly, those who strongly agree with this position have increased eight points overnight. Although there is a substantial number of Canadians who would support increasing the number of these clinics only if clients did not have to pay a direct fee for their use, these numbers remain volatile. We see a nine-point overnight decrease (22%) in the proportion that would allow more private-for-profit clinics with a fee and five-point increase (55%) in those who prefer these clinics operate at no cost to the consumer.

Restricting Private-for-Profit Involvement in the Health Care System (%)				
	Daily: Dec 12	3-day: Dec. 10-12	7-day: Dec. 6-12	Cumulative
	%	%	%	%
Strongly agree	38	34	31	31
Somewhat agree	26	27	29	29
Somewhat disagree	19	21	21	22
Strongly disagree	14	15	15	15
DK/NA	2	3	3	4
Q. 14. The Romanow Commission has taken a strong stand AGAINST more private-FOR-PROFIT sector involvement in the health care system. Overall do you agree or disagree with this position? Would that be strongly or somewhat?				

Perceptions of Private Health Clinics Offering Diagnostic and Surgical Services (%)				
	Daily: Dec 12	3-day: Dec. 10-12	7-day: Dec. 6-12	Cumulative
	%	%	%	%
More of these clinics but ONLY if they are funded through the system so patients DO NOT pay a fee.	55	50	51	51
More of these clinics and allowing them to charge a fee	22	27	26	27
Limiting these clinics to the ones that exist now and not allowing any more.	13	14	13	14
Shutting down all of these types of clinics.	10	7	7	6
DK/NA	*	2	2	2
Q. 13. Right now, in some provinces, there are health clinics offering diagnostic and surgical services through the private sector. If you had your way, would you like see . . . ?				

Time Frame to Implement Recommendations

The final day of polling confirms what has been evident since day one; although Canadians see some urgency to improving our health care system, they are realistic in their timelines for this action. A majority of eight in ten (81%) say that, if some or all of the recommendations from the Romanow report are implemented, four to six months (31%), six to 12 months (31%) or a year or more (19%) would be a reasonable time frame within which to develop the implementation plan.

Reasonable Time Frame to Implement Recommendations (%)				
	Daily: Dec 12	3-day: Dec. 10-12	7-day: Dec. 6-12	Cumulative
	%	%	%	%
A month	8	8	7	7
Two months	3	3	4	4
Three months	5	10	10	10
4-6 months	31	29	30	31
6-12 months	31	29	29	29
A year or more	19	19	18	18
DK/NA	1	2	3	2
Q. 17. If governments do agree to implement some or all of the recommendations from the Romanow Report, what do YOU think is a REASONABLE timeframe for them to come up with an action plan?				

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Q1

	GENDER			AGE			EDUCATION			INCOME					INT.LANG.			Q6 LEVEL OF AWARENESS				
	TOTAL	Male	Fe- male	18 to 29	30 to 44	45 to 59	60 or More	Less H.S.	Ormm H.S.	Uni- ver- Voca	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	\$80K or More	Eng.	Fre.	A Lot	Not Too Some	Not at Much All		
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626
Health	52	45	57	42	50	53	63	54	50	54	50	53	54	50	48	46	45	72	59	57	46	44
Other	42	49	36	46	45	43	33	37	43	40	47	37	39	45	47	51	48	25	38	38	49	46
None	3	2	3	5	2	2	1	3	3	2	2	4	3	2	3	2	3	1	2	2	2	5
DK/NA	3	3	4	6	2	3	3	6	4	4	1	6	4	2	2	1	4	2	1	3	3	6

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13		Q26 ELDER		Q27 USE	
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prairies	EC	100K to 5K Less Than				Tot.	Mtl.	Van.	Yes		No		Yes	No	
										+	Mill	100K	5K				Yes	No	Yes	No			
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631	
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621	
Health	52	56	71	43	50	46	38	42	46	54	46	53	53	43	72	46	48	53	56	51	53	47	
Other	42	38	25	50	42	44	55	50	48	41	47	41	39	52	25	50	45	41	40	43	41	45	
None	3	4	2	3	3	2	4	3	2	2	3	2	4	3	1	2	3	3	1	3	2	3	
DK/NA	3	3	2	4	5	8	4	5	4	2	4	4	5	2	3	2	4	3	2	3	3	4	

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INF. DATE DECEMBER										7 days										
	TOTAL	Heal	Othr	Exc.	Very Good	Fair	Poor	Very Poor	1st-3rd	2nd-4th	3rd-5th	4th-6th	5th-7th	6th-8th	7th-9th	8th-10th	9th-11th	10-12th	1st-7th	2nd-8th	3rd-9th	4th-10th	5th-11th	6th-12th
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407
Health	52	100	-	21	42	57	56	53	59	55	53	50	52	50	50	47	46	47	54	53	51	49	49	48
Other	42	-	100	67	51	38	38	41	35	38	42	45	44	44	43	45	47	47	40	41	43	44	45	45
None	3	-	-	3	3	2	3	3	2	4	3	3	3	3	3	3	3	3	3	3	3	3	3	3
DK/NA	3	-	-	9	4	3	4	3	4	4	3	2	2	4	4	5	4	4	3	3	3	3	3	4

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2. Overall, how would you rate the state of the health care system in Canada today? Is it excellent, very good, fair, poor or very poor?

	GENDER		AGE				EDUCATION				INCOME				INT. LANG. Q6 LEVEL OF AWARENESS			
			18 to 29	30 to 44	45 to 59	60 or More	Less Than H.S.	High School	Uni- Coll	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	More	Eng.	Fre.	Lot	Not Too at
TOTAL	Male	female	29	44	59	More	H.S.	H.S.	Voca	sity	\$20K	\$40K	\$60K	\$80K	More	Eng.	Fre.	Lot
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590
Excellent	3	4	2	3	3	2	4	3	4	3	4	4	2	4	4	3	3	3
Very good	22	25	20	28	19	19	25	21	23	23	23	21	23	22	30	22	25	14
Fair	52	49	54	50	54	54	50	47	49	49	58	50	52	53	50	55	50	58
Poor	15	14	16	13	17	16	14	19	16	18	11	18	16	16	14	14	15	15
Very poor	7	7	7	5	6	8	6	10	8	7	3	8	7	5	3	6	5	11
DK/NA	1	1	*	1	*	*	1	1	*	*	1	*	1	1	-	-	1	1

	PROVINCE/REGION								COMMUNITY SIZE				CITY		KIDS < 13 Q26 ELDER Q27 USE			
									1 Mill	100K	SK	Less Than			Yes	No	Yes	No
TOTAL	Atl.	QC	ON	MB	SK	AB	Prai	ries	BC	+	Mill	100K	SK	Tor.	Mpl.	Van.	Yes	No
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751
Excellent	3	2	2	4	2	3	2	3	4	3	4	3	3	3	3	4	3	3
Very good	22	20	13	30	17	22	28	24	18	22	25	22	19	31	12	21	20	23
Fair	52	53	58	49	58	52	47	50	51	52	51	51	53	48	56	52	55	51
Poor	15	19	15	13	15	18	16	16	19	16	12	19	16	13	18	16	16	15
Very poor	7	6	11	4	7	5	6	6	7	7	7	5	8	4	10	7	6	7
DK/NA	1	1	1	1	1	*	1	1	1	*	1	1	1	-	1	-	*	1

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER																		7 days					
				Very			Very 1st-			2nd-	3rd-	4th-	5th-	6th-	7th-	8th-	9th-	10-	1st-	2nd-	3rd-	4th-	5th-	6th-			
	TOTAL	Heal	Othr	Exc.	Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	7th	8th	9th	10th	11th	12th			
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409			
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407			
Excellent	3	1	5	100	-	-	-	-	2	2	3	4	4	4	4	3	2	4	3	3	3	3	3	4			
Very good	22	18	27	-	100	-	-	-	24	23	21	22	25	27	24	22	19	19	23	24	23	23	23	22			
Fair	52	57	47	-	-	100	-	-	53	54	53	50	48	47	49	50	55	55	51	50	51	50	50	51			
Poor	15	17	14	-	-	-	100	-	13	14	17	17	16	14	16	17	15	15	15	15	16	16	16	15			
Very poor	7	7	6	-	-	-	-	100	7	6	6	7	7	6	7	8	7	7	7	6	6	7	7	7			
DK/NA	1	*	1	-	-	-	-	-	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1			

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3. Do you think that, with the right plan and enough resources, it is possible to improve the quality of health care?

Subsample: Respondents who say the health care system in Canada is poor or very poor

	GENDER		AGE					EDUCATION					INCOME					INT. LANG. Q6 LEVEL OF AWARENESS				
	TOTAL	Male	Female	18 to 29	30 to 44	45 to 59	60 or More	Less Than H.S.	High School	Comm Coll	Uni-Ver	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	\$80K or More	Eng.	Fre.	Lot	A	Not Too Much	Not at All
UNWEIGHTED SAMPLE	555	252	303	75	175	172	116	125	135	155	125	109	144	97	51	77	425	130	136	153	118	146
WEIGHTED SAMPLE	536	242	294	97	183	135	105	115	123	163	122	106	141	97	48	75	386	149	116	147	114	156
Yes	92	88	96	94	91	92	94	94	90	92	93	91	94	95	84	93	93	91	91	92	94	92
No	7	11	3	6	8	6	6	6	9	7	4	8	5	4	14	7	6	9	9	7	4	7
DK/NA	1	1	1	-	2	2	-	-	1	1	2	1	1	2	2	-	1	1	-	1	2	1

	PROVINCE/REGION								COMMUNITY SIZE				CITY		KIDS < 13 Q26 ELDER Q27 USE							
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prairies	BC	100K +	100K to 50K	50K to 25K	25K to 10K	Thrs.	Yes	No	Yes	No	Yes	No	Yes	No
UNWEIGHTED SAMPLE	555	43	138	103	50	51	84	185	86	148	157	122	128	44	67	37	141	402	97	447	398	147
WEIGHTED SAMPLE	536	49	160	155	20	18	49	87	85	203	121	106	105	68	98	37	145	380	95	430	385	142
Yes	92	100	91	89	93	93	97	95	91	91	94	92	93	93	90	90	94	92	92	92	93	90
No	7	-	8	9	7	5	3	4	8	8	6	6	6	5	10	8	5	7	7	7	6	9
DK/NA	1	-	1	2	-	3	-	1	1	1	-	2	1	2	-	2	1	1	1	1	1	1

	Q1 FOCUS		Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER												7 days									
	TOTAL	Heal	Other	Exc.	Very Good	Fair	Poor	Very Poor	1st-3rd	2nd-4th	3rd-5th	4th-6th	5th-7th	6th-8th	7th-9th	8th-10th	9th-11th	10th-12th	1st-7th	2nd-8th	3rd-9th	4th-10th	5th-11th	6th-12th
UNWEIGHTED SAMPLE	555	306	213	-	-	-	388	167	125	126	141	147	142	130	138	148	150	145	313	312	324	336	336	328
WEIGHTED SAMPLE	536	295	206	-	-	-	373	162	127	124	137	141	139	127	136	142	137	132	308	308	316	323	320	310
Yes	92	96	86	-	-	-	93	90	92	93	93	92	90	90	91	92	92	92	92	92	92	91	91	92
No	7	4	12	-	-	-	6	9	7	4	5	5	8	9	8	8	8	8	7	7	6	7	8	8
DK/NA	1	*	2	-	-	-	1	1	1	2	2	2	2	2	1	-	-	-	2	2	2	1	1	1

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Q4a

4. Using a scale of 1 to 7, where 7 means you strongly agree, 1 means you strongly disagree and the mid-point 4 means you neither agree nor disagree, please tell me if you agree or disagree with the following statements. How about...?

a. If the problems with Canada's health care system are not addressed right now, the system won't be there for the next generation of Canadians.

	GENDER			AGE				EDUCATION				INCOME				INT. LANG.		Q6 LEVEL OF AWARENESS				
	TOTAL	Male	Fe- male	18	30	45	60	Less	Comm	Uni-	Less	\$20K	\$40K	\$60K	\$80K	Eng.	Fre.	A Lot	Not Too Some	Not at Much All		
				to 29	to 44	to 59	or More	Than H.S.	H.S.	Voca	ver- sity	Than \$20K	to \$40K	to \$60K	to \$80K						or More	
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626
Strongly disagree	4	5	3	3	4	5	4	7	4	3	3	6	3	4	3	5	4	5	4	3	5	5
Disagree	4	6	3	3	5	4	5	5	5	4	4	5	5	4	4	5	4	7	4	6	4	4
Somewhat disagree	6	6	5	6	5	4	7	5	4	6	7	5	4	7	4	5	5	6	6	6	5	5
Neither agree nor disagree	9	11	7	10	8	7	10	12	7	8	9	7	9	8	9	10	9	9	9	9	7	10
Somewhat agree	14	14	14	18	15	11	11	12	15	13	15	15	14	12	20	12	14	13	11	13	16	15
Agree	20	20	20	22	22	17	18	14	17	20	23	21	18	21	21	19	20	19	21	19	19	19
Strongly agree	43	37	48	37	41	51	43	42	47	44	38	41	46	43	38	43	43	40	45	41	44	42
DK/NA	1	1	1	*	*	*	2	1	1	1	1	*	1	1	1	*	1	1	1	*	*	*
DISAGREE	14	18	11	13	14	14	16	18	13	13	14	16	12	15	11	15	13	18	15	15	13	13
NEUTRAL	9	11	7	10	8	7	10	12	7	8	9	7	9	8	9	10	9	9	9	9	7	10
AGREE	76	71	81	77	78	79	72	69	80	78	76	77	78	77	79	74	77	73	75	75	80	77

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13		Q26 ELDER		Q27 USE	
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prairie	BC	1	100K	5K	Less	Tor.	M.L.	Van.	Yes	No	Yes	No	Yes	No	
										Mill	to Mill	to 100K	Than 5K										
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631	
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621	
Strongly disagree	4	4	5	4	2	3	4	3	5	4	4	5	4	3	5	4	3	5	5	4	3	6	
Disagree	4	2	7	5	3	2	4	4	2	5	5	4	4	5	6	3	4	5	3	5	5	4	
Somewhat disagree	6	5	6	5	5	4	6	5	6	6	6	3	5	6	7	8	5	6	4	6	6	4	
Neither agree nor disagree	9	9	8	8	11	15	11	12	8	7	11	8	10	8	6	8	9	9	6	9	8	11	
Somewhat agree	14	12	12	14	14	14	16	15	16	15	15	14	11	15	13	18	15	13	11	14	14	15	
Agree	20	17	20	19	24	20	17	19	21	21	20	19	18	20	19	23	20	20	20	20	20	19	
Strongly agree	43	49	41	44	40	41	41	41	40	42	39	47	45	44	43	35	44	42	50	42	44	40	
DK/NA	1	1	1	1	*	2	*	1	1	*	1	*	2	-	1	1	*	1	*	1	1	-	
DISAGREE	14	11	18	14	11	9	14	12	13	15	15	12	13	13	18	15	12	15	13	14	14	15	
NEUTRAL	9	9	8	8	11	15	11	12	8	7	11	8	10	8	6	8	9	9	6	9	8	11	
AGREE	76	79	73	78	78	74	75	75	78	77	74	80	75	79	76	76	79	75	81	76	77	74	

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4. Using a scale of 1 to 7, where 7 means you strongly agree, 1 means you strongly disagree and the mid-point 4 means you neither agree nor disagree, please tell me if you agree or disagree with the following statements.
How about...?

- a. If the problems with Canada's health care system are not addressed right now, the system won't be there for the next generation of Canadians.

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER																7 days					
	TOTAL	Heal	Ochr	Exc.	Very Good	Very Fair	Poor	Poor	1st- 3rd	2nd- 4th	3rd- 5th	4th- 6th	5th- 7th	6th- 8th	7th- 9th	8th- 10th	9th- 11th	10- 12th	1st- 7th	2nd- 8th	3rd- 9th	4th- 10th	5th- 11th	6th- 12th	
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409	
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407	
Strongly disagree	4	3	5	8	5	2	6	6	4	5	5	5	4	4	3	4	3	5	4	4	4	4	4	4	
Disagree	4	4	6	2	5	5	3	5	3	4	5	5	5	5	5	4	5	4	4	4	4	5	5	5	
Somewhat disagree	6	5	6	11	7	6	4	4	7	6	7	6	7	5	5	4	5	5	6	6	6	5	5	5	
Neither agree nor disagree	9	7	10	19	11	8	6	4	9	8	7	7	8	9	10	10	9	9	9	9	8	9	9	9	
Somewhat agree	14	13	14	16	16	16	8	3	13	13	14	15	14	15	15	15	14	12	14	14	15	15	14	14	
Agree	20	21	18	8	21	21	18	13	22	21	21	19	20	20	19	17	18	19	21	20	20	19	19	19	
Strongly agree	43	47	40	36	34	41	55	64	42	42	41	42	41	41	42	43	46	44	42	42	42	42	44	43	
DK/NA	1	1	1	1	1	1	1	-	1	*	*	1	1	1	1	1	1	1	1	1	1	1	1	1	
DISAGREE	14	12	17	20	17	13	13	15	14	15	16	15	15	14	13	13	12	15	15	15	15	14	13	14	
NEUTRAL	9	7	10	19	11	8	6	4	9	8	7	7	8	9	10	10	9	9	9	9	8	9	9	9	
AGREE	76	81	72	60	71	78	80	81	77	76	76	77	76	76	76	76	78	75	76	76	76	76	77	76	

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4. Using a scale of 1 to 7, where 7 means you strongly agree, 1 means you strongly disagree and the mid-point 4 means you neither agree nor disagree, please tell me if you agree or disagree with the following statements. How about?

- b. Simply putting more money into health care WOULD go a long way to solving a lot of the problems with the system.

	GENDER			AGE				EDUCATION				INCOME				INT. LANG.		Q6 LEVEL OF AWARENESS				
	Fe- TOTAL Male male			18 to 29	30 to 44	45 to 59	60 or More	Less H.S.	Comm H.S.	Uni- Coll Voca	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	\$80K or More	Eng.	Fre.	A Lot	Not Too Some	Not at Much	Not at All	
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626
Strongly disagree	10	12	7	9	11	11	8	8	9	9	11	7	10	10	8	14	10	9	12	10	9	7
Disagree	8	10	7	10	8	10	6	5	6	9	12	7	7	10	9	12	9	7	8	9	7	9
Somewhat disagree	11	12	10	12	11	11	10	5	10	8	17	8	9	10	16	15	11	9	16	10	9	9
Neither agree nor disagree	16	17	16	14	15	18	18	19	15	17	15	14	16	17	15	17	16	16	13	18	16	18
Somewhat agree	22	19	23	24	24	18	19	19	22	23	22	20	22	23	28	21	23	18	19	21	26	20
Agree	14	14	15	15	13	14	16	17	16	14	12	18	15	15	10	10	14	15	14	14	15	14
Strongly agree	19	16	22	16	17	19	23	26	23	20	10	26	21	15	14	10	17	25	18	17	18	23
DK/NA	*	*	*	*	*	*	*	*	1	-	*	*	*	*	-	*	*	1	*	*	-	*
DISAGREE	29	34	24	30	31	31	24	18	25	26	40	21	26	30	33	41	30	25	37	30	26	24
NEUTRAL	16	17	16	14	15	18	18	19	15	17	15	14	16	17	15	17	16	16	13	18	16	18
AGREE	54	49	60	55	54	51	58	62	60	57	45	64	58	53	51	42	53	59	50	52	59	57

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13		Q26 ELDER		Q27 USE	
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prairies	BC	1 Mill	100K to 1 Mill	5K to 100K	Less Than 5K	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No	
										+													
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631	
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621	
Strongly disagree	10	6	9	9	12	11	13	12	13	10	12	8	9	9	10	13	10	10	10	10	9	12	
Disagree	8	10	8	8	9	5	10	9	10	10	6	9	7	11	9	11	7	9	9	8	8	9	
Somewhat disagree	11	11	9	12	11	10	10	10	12	12	11	11	8	13	11	15	12	10	10	11	12	9	
Neither agree nor disagree	16	16	16	16	15	20	18	18	14	15	18	15	17	16	15	15	15	17	15	16	16	16	
Somewhat agree	22	18	18	26	22	24	20	22	19	21	23	22	20	26	17	16	23	21	24	21	23	19	
Agree	14	15	15	14	16	13	15	15	13	14	15	13	14	15	15	13	15	14	13	14	14	14	
Strongly agree	19	23	25	16	14	17	12	14	19	17	15	22	24	11	22	18	17	19	18	18	18	21	
DK/NA	*	1	1	-	-	*	*	*	-	*	*	*	*	-	1	-	*	*	-	*	*	1	
DISAGREE	29	27	26	28	32	25	34	32	35	32	29	27	24	32	30	39	29	29	29	29	29	30	
NEUTRAL	16	16	16	16	15	20	18	18	14	15	18	15	17	16	15	15	15	17	15	16	16	16	
AGREE	54	56	57	55	53	55	48	50	51	52	53	57	58	52	54	46	55	54	56	54	54	54	

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4. Using a scale of 1 to 7, where 7 means you strongly agree, 1 means you strongly disagree and the mid-point 4 means you neither agree nor disagree, please tell me if you agree or disagree with the following statements.
How about?

- b. Simply putting more money into health care WOULD go a long way to solving a lot of the problems with the system.

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER												7 days									
				Very			Very			1st-	2nd-	3rd-	4th-	5th-	6th-	7th-	8th-	9th-	10-	1st-	2nd-	3rd-	4th-	5th-	6th-
	TOTAL	Heal	Othr	Exc.	Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	7th	8th	9th	10th	11th	12th	
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409	
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407	
Strongly disagree	10	7	13	14	10	7	12	18	9	8	8	9	9	11	10	11	12	12	9	9	10	10	11	11	
Disagree	8	7	11	4	9	9	6	6	8	7	9	10	11	10	9	7	7	7	9	9	9	9	9	9	
Somewhat disagree	11	10	12	9	12	12	9	4	10	12	11	11	11	12	12	10	11	10	11	11	12	11	11	11	
Neither agree nor disagree	16	17	15	11	17	15	18	18	17	18	17	16	15	14	15	18	18	16	17	16	16	17	16	15	
Somewhat agree	22	23	20	24	19	25	17	14	21	22	20	21	22	23	22	19	18	22	22	22	21	21	21	22	
Agree	14	15	12	14	16	15	11	11	15	15	14	14	13	15	15	15	13	12	14	15	15	14	14	14	
Strongly agree	19	22	15	24	16	16	27	27	19	17	20	19	18	15	17	20	21	20	18	17	18	19	19	18	
DK/NA	*	*	*	-	-	*	-	1	*	*	*	*	-	-	-	*	*	1	*	*	*	*	*	*	
DISAGREE	29	23	37	27	32	29	27	28	27	27	29	29	32	33	31	29	30	29	29	29	30	30	31	31	
NEUTRAL	16	17	15	11	17	15	18	18	17	18	17	16	15	14	15	18	18	16	17	16	16	17	16	15	
AGREE	54	60	48	61	51	56	55	52	55	55	54	54	54	53	54	54	52	54	54	55	54	54	53	54	

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4. Using a scale of 1 to 7, where 7 means you strongly agree, 1 means you strongly disagree and the mid-point 4 means you neither agree nor disagree, please tell me if you agree or disagree with the following statements. How about?

c. The problem with the health care system is that there is too much waste and mismanagement of the money that is already there

	GENDER			AGE				EDUCATION				INCOME				INT. LANG.				Q6 LEVEL OF AWARENESS			
	TOTAL	Male	Female	18 to 29	30 to 44	45 to 59	60 or More	Less Than H.S.	High School	Univ. Coll.	Univ. Voca	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	\$80K or More	Eng.	Fre.	A Lot	Not Too Much	Not at All		
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576	
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626	
Strongly disagree	5	6	4	3	5	5	6	9	4	4	4	7	5	4	2	5	4	8	5	4	5	6	
Disagree	4	5	4	5	5	5	4	3	4	3	6	4	4	6	5	5	5	4	5	4	7	3	
Somewhat disagree	7	7	7	8	7	7	6	5	6	6	9	7	7	8	6	8	7	8	7	7	7	8	
Neither agree nor disagree	14	13	15	17	13	13	13	15	13	13	14	15	13	14	15	14	15	11	14	12	14	15	
Somewhat agree	17	16	18	20	19	14	14	12	18	16	20	17	15	19	20	18	18	13	15	19	16	17	
Agree	18	18	18	19	19	18	15	14	19	19	19	12	18	19	26	20	18	17	17	19	19	17	
Strongly agree	33	33	32	27	31	37	37	39	35	37	25	35	37	29	25	30	31	38	35	34	31	32	
DK/NA	2	2	2	1	2	1	4	3	2	2	2	3	1	2	1	1	2	1	1	2	1	2	
DISAGREE	16	17	16	16	17	16	16	18	14	13	20	18	16	17	13	17	15	20	18	14	18	16	
NEUTRAL	14	13	15	17	13	13	13	15	13	13	14	15	13	14	15	14	15	11	14	12	14	15	
AGREE	68	68	68	66	69	69	66	65	71	72	64	65	70	67	71	68	68	67	72	67	66		

	PROVINCE/REGION									COMMUNITY SIZE				CITY			KIDS < 13 Q26 ELDER Q27 USE							
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prairies	BC	1 Mill	100K to 1 Mill	SK 100K	Less Than SK	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No		
										+														
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631		
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621		
Strongly disagree	5	3	8	4	3	3	3	3	4	5	4	5	6	4	7	4	5	5	4	5	5	5		
Disagree	4	4	4	5	3	7	4	5	4	5	4	3	6	5	5	6	4	5	4	5	5	4		
Somewhat disagree	7	9	8	7	4	7	4	5	7	8	7	6	6	8	9	7	6	8	8	7	7	7		
Neither agree nor disagree	14	17	11	14	14	14	14	14	15	11	16	15	14	12	9	13	15	13	18	13	14	12		
Somewhat agree	17	19	12	19	19	22	21	21	16	18	18	16	16	21	13	20	18	17	12	18	17	18		
Agree	18	12	18	18	23	15	20	20	20	20	18	16	15	22	17	22	19	18	17	18	18	17		
Strongly agree	33	34	39	30	33	29	32	31	31	31	32	36	35	25	39	27	32	33	35	32	32	35		
DK/NA	2	2	1	3	2	1	1	1	2	1	2	3	2	3	*	*	2	2	2	2	2	2		
DISAGREE	16	16	20	16	10	18	12	13	15	18	15	14	17	17	21	17	15	17	15	17	17	15		
NEUTRAL	14	17	11	14	14	14	14	14	15	11	16	15	14	12	9	13	15	13	18	13	14	12		
AGREE	68	65	68	67	74	66	72	72	67	69	67	68	66	68	70	69	69	67	64	68	67	70		

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4. Using a scale of 1 to 7, where 7 means you strongly agree, 1 means you strongly disagree and the mid-point 4 means you neither agree nor disagree, please tell me if you agree or disagree with the following statements. How about?

- c. The problem with the health care system is that there is too much waste and mismanagement of the money that is already there

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER												7 days								
	TOTAL	Heal	Othr	Exc.	Very Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	1st-7th	2nd-8th	3rd-9th	4th-10th	5th-11th	6th-12th
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407
Strongly disagree	5	5	4	13	3	4	7	9	6	5	5	4	5	5	5	4	4	5	5	5	4	4	4	4
Disagree	4	4	5	2	6	4	5	2	6	5	4	4	5	5	3	4	4	4	5	4	4	4	4	4
Somewhat disagree	7	9	5	9	8	8	5	3	8	8	9	7	8	7	7	5	5	6	8	8	8	7	6	6
Neither agree nor disagree	14	13	14	21	14	14	12	10	14	14	13	14	12	12	14	14	15	14	14	13	13	14	13	14
Somewhat agree	17	16	18	19	22	18	12	6	18	18	16	16	17	18	18	16	17	16	18	18	17	16	17	17
Agree	18	18	19	13	19	19	17	10	18	17	17	17	18	18	21	18	19	16	18	18	16	18	19	18
Strongly agree	33	34	33	24	25	31	42	57	28	30	33	36	33	34	33	35	36	36	31	32	34	34	35	35
DK/NA	2	1	2	-	4	1	1	2	3	2	2	2	2	2	2	2	1	1	2	2	2	2	2	1
DISAGREE	16	18	14	23	16	16	17	15	20	18	18	15	18	16	15	13	12	15	18	17	16	15	15	15
NEUTRAL	14	13	14	21	14	14	12	10	14	14	13	14	12	12	14	14	15	14	14	13	13	14	13	14
AGREE	68	68	70	56	66	68	70	73	64	65	67	69	69	70	69	70	71	70	66	68	68	69	70	70

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4. Using a scale of 1 to 7, where 7 means you strongly agree, 1 means you strongly disagree and the mid-point 4 means you neither agree nor disagree, please tell me if you agree or disagree with the following statements. How about...?

d. Lately, the FEDERAL government HAS BEEN showing some real leadership on health care reform

	GENDER			AGE				EDUCATION				INCOME				INT. LANG.				Q6 LEVEL OF AWARENESS			
	Fe- Male male			18 to 29	30 to 44	45 to 59	60 or More	Less Than H.S.	H.S.	Comm Coll	Uni-ver-	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	More	Eng.	Fre.	A Lot	Not Too Much	Not at All		
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576	
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626	
Strongly disagree	16	17	15	11	16	20	17	16	17	17	15	13	17	16	14	18	15	20	22	15	13	14	
Disagree	13	13	12	11	14	14	11	11	11	12	15	11	13	12	13	16	11	18	13	15	11	10	
Somewhat disagree	15	15	14	18	15	14	12	11	12	14	19	14	13	14	19	18	16	13	16	14	16	14	
Neither agree nor disagree	27	26	28	35	27	24	21	29	26	29	24	26	26	28	25	23	27	26	16	24	32	35	
Somewhat agree	15	15	15	15	15	15	14	14	17	14	14	16	14	16	17	15	16	11	13	16	15	14	
Agree	8	8	8	5	8	6	12	9	7	7	8	9	8	8	7	7	8	6	11	9	7	4	
Strongly agree	5	5	6	2	3	6	11	9	6	5	4	9	7	5	3	3	5	5	8	5	4	4	
DK/NA	2	1	3	3	2	1	2	2	3	2	1	3	2	2	2	1	2	1	*	1	1	5	
DISAGREE	43	45	42	40	45	48	40	38	41	43	48	37	43	42	46	52	41	51	51	45	40	38	
NEUTRAL	27	26	28	35	27	24	21	29	26	29	24	26	26	28	25	23	27	26	16	24	32	35	
AGREE	28	28	28	23	26	26	37	32	30	26	26	34	29	29	27	24	30	22	32	30	26	23	

	PROVINCE/REGION									COMMUNITY SIZE				CITY			KIDS < 13				Q26 ELDER		Q27 USE	
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prairies	BC	1 Mill +	100K Mill	SK 100K	Less Than SK	Tor.	Mid.	Van.	Yes	No	Yes	No	Yes	No		
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631		
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621		
Strongly disagree	16	8	20	14	13	7	17	14	20	17	15	14	18	13	21	17	13	17	18	16	16	16		
Disagree	13	8	18	10	14	12	14	14	12	13	13	13	9	9	17	15	12	13	15	12	12	14		
Somewhat disagree	15	22	13	14	19	17	16	17	14	13	17	14	16	13	11	17	16	14	17	14	16	13		
Neither agree nor disagree	27	27	27	29	26	28	25	26	23	27	26	26	29	29	27	24	30	26	24	27	26	29		
Somewhat agree	15	16	11	15	17	21	16	17	17	15	15	17	12	19	10	15	16	15	11	15	16	13		
Agree	8	11	6	9	6	7	5	5	6	9	6	7	7	12	9	3	7	8	7	8	8	8		
Strongly agree	5	7	5	6	3	7	4	5	5	5	4	5	7	5	5	7	4	6	7	5	6	5		
DK/NA	2	1	1	3	2	1	3	2	2	1	2	3	3	1	-	2	3	2	1	2	2	2		
DISAGREE	43	38	50	38	47	36	47	45	47	43	46	42	43	35	49	50	41	44	50	42	44	43		
NEUTRAL	27	27	27	29	26	28	25	26	23	27	26	26	29	29	27	24	30	26	24	27	26	29		
AGREE	28	34	22	31	26	35	24	27	28	29	26	30	25	35	24	24	27	28	25	28	29	26		

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4. Using a scale of 1 to 7, where 7 means you strongly agree, 1 means you strongly disagree and the mid-point 4 means you neither agree nor disagree, please tell me if you agree or disagree with the following statements. How about...?

d. Lately, the FEDERAL government HAS BEEN showing some real leadership on health care reform

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER												7 days											
	TOTAL	Heal	Othr	Exr.	Very			Very			1st-	2nd-	3rd-	4th-	5th-	6th-	7th-	8th-	9th-	10-	1st-	2nd-	3rd-	4th-	5th-	6th-	
					Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	7th	8th	9th	10th	11th	12th			
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409			
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407			
Strongly disagree	16	16	17	20	9	14	25	35	14	14	17	17	16	15	15	18	18	18	15	15	16	17	17	16			
Disagree	13	13	13	3	9	13	14	22	11	11	13	15	16	15	13	11	11	11	13	14	14	13	13	13			
Somewhat disagree	15	15	16	8	12	17	17	8	15	15	14	15	16	16	13	13	15	17	15	15	15	14	15	16			
Neither agree nor disagree	27	25	28	20	30	29	20	19	25	28	28	27	24	26	28	27	27	27	26	27	28	27	26	27			
Somewhat agree	15	15	14	17	18	15	12	8	16	15	14	12	12	13	15	18	17	17	14	14	14	15	15	15			
Agree	8	9	6	15	12	7	6	1	10	9	8	6	7	7	8	6	6	6	9	8	8	7	7	7			
Strongly agree	5	6	4	15	7	4	5	6	6	5	4	6	6	6	5	5	4	5	6	6	5	6	5	5			
DK/NA	2	1	2	2	3	2	1	1	3	2	2	2	2	2	2	2	2	1	2	2	2	2	2	2			
DISAGREE	43	44	45	30	30	44	57	65	40	40	44	47	49	46	41	41	44	45	44	44	44	44	45	45			
NEUTRAL	27	25	28	20	30	29	20	19	25	28	28	27	24	26	28	27	27	27	26	27	28	27	26	27			
AGREE	28	30	25	48	37	26	23	15	32	29	26	24	26	26	28	29	28	27	28	28	26	27	27	27			

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4. Using a scale of 1 to 7, where 7 means you strongly agree, 1 means you strongly disagree and the mid-point 4 means you neither agree nor disagree, please tell me if you agree or disagree with the following statements.
How about ...?

e. Lately, my PROVINCIAL government HAS BEEN showing some real leadership on health care reform

	GENDER			AGE				EDUCATION				INCOME				INT. LANG.			Q6 LEVEL OF AWARENESS			
				18	30	45	60	Less	Comm	Uni-	Less	\$20K	\$40K	\$60K	\$80K					Not	Not	
	Fe-	to	to	to	to	to	or	Than	Coll	ver-	Than	to	to	to	to		A		Too	at		
	TOTAL	Male	male	29	44	59	More	H.S.	H.S.	Voca	sity	\$20K	\$40K	\$60K	\$80K	More	Eng.	Fre.	Lot	Some	Much	All
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626
Strongly disagree	15	15	16	12	15	18	17	15	16	15	16	17	14	16	11	17	15	16	18	16	13	15
Disagree	12	12	12	12	15	11	10	8	11	11	16	11	13	11	12	16	11	17	15	13	11	10
Somewhat disagree	12	13	12	13	13	12	11	8	12	14	13	11	14	11	15	10	12	12	11	13	12	12
Neither agree nor disagree	25	23	28	30	25	25	22	24	26	28	24	24	25	27	28	23	26	25	20	22	29	31
Somewhat agree	17	19	16	18	18	16	16	20	15	18	17	16	16	21	20	18	19	14	15	18	21	16
Agree	9	11	8	7	9	9	12	12	12	8	8	9	11	8	7	11	10	7	11	10	9	6
Strongly agree	6	7	5	4	4	7	9	11	6	5	4	9	6	5	4	5	5	8	9	6	4	6
DK/NA	2	1	3	3	1	1	3	3	3	2	1	3	2	2	3	*	2	1	1	1	1	5
DISAGREE	40	40	40	37	42	41	38	31	39	39	45	39	40	38	39	44	38	45	45	42	36	36
NEUTRAL	25	23	28	30	25	25	22	24	26	28	24	24	25	27	28	23	26	25	20	22	29	31
AGREE	33	36	29	30	31	32	37	42	33	31	29	34	33	33	30	33	34	29	35	34	34	28

	PROVINCE/REGION										COMMUNITY SIZE				CITY		KIDS < 13 Q26 ELDER Q27 USE							
											1 Mill + 100K 5K Less Than													
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prai ries	BC		1 Mill + 100K	5K Less Than	Tor.	Mtl.	Van.		Yes	No	Yes	No	Yes	No	Yes	No
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631		
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621		
Strongly disagree	15	13	17	13	7	5	12	10	28	17	13	18	13	13	19	24	13	16	15	15	15	17		
Disagree	12	7	16	11	11	12	9	10	15	13	12	13	10	10	16	15	14	12	16	12	13	12		
Somewhat disagree	12	13	12	12	13	11	10	11	14	13	12	12	12	14	11	14	12	12	14	12	13	11		
Neither agree nor disagree	25	27	26	28	27	31	26	27	15	24	27	24	26	28	24	16	29	24	24	26	26	25		
Somewhat agree	17	20	14	21	19	20	20	20	9	15	21	16	18	22	12	8	18	17	13	18	18	17		
Agree	9	12	7	8	13	12	13	13	10	9	9	9	11	8	8	12	9	10	11	9	10	8		
Strongly agree	6	7	7	4	8	7	7	7	7	6	5	5	7	3	8	10	4	7	6	6	5	8		
DK/NA	2	1	1	4	1	3	2	2	1	1	2	3	3	2	1	1	2	2	2	2	2	3		
DISAGREE	40	33	45	35	32	27	31	30	58	44	37	43	34	37	46	53	39	40	45	39	40	39		
NEUTRAL	25	27	26	28	27	31	26	27	15	24	27	24	26	28	24	16	29	24	24	26	26	25		
AGREE	33	39	28	33	40	39	41	40	26	31	34	31	36	33	28	30	30	33	29	33	33	33		

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4. Using a scale of 1 to 7, where 7 means you strongly agree, 1 means you strongly disagree and the mid-point 4 means you neither agree nor disagree, please tell me if you agree or disagree with the following statements.
How about?

e. Lately, my PROVINCIAL government HAS BEEN showing some real leadership on health care reform

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER										7 days											
	TOTAL	Heal	Othr	Exc.	Very Good	Fair	Poor	Very Poor	1st-3rd	2nd-4th	3rd-5th	4th-6th	5th-7th	6th-8th	7th-9th	8th-10th	9th-11th	10-12th	1st-7th	2nd-8th	3rd-9th	4th-10th	5th-11th	6th-12th	
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409	
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407	
Strongly disagree	15	16	16	14	11	13	21	34	14	15	15	17	17	17	14	15	16	17	15	16	15	16	16	16	
Disagree	12	14	11	12	10	12	15	19	12	11	10	12	14	15	14	11	11	11	12	13	12	12	13	13	
Somewhat disagree	12	12	11	3	11	13	15	7	12	13	14	13	13	11	10	10	12	13	13	13	12	12	12	11	
Neither agree nor disagree	25	25	26	18	24	29	23	17	24	23	25	25	24	25	27	28	28	27	24	24	26	26	26	26	
Somewhat agree	17	16	19	23	24	17	13	8	17	18	18	18	17	17	18	18	18	18	17	17	18	18	17	18	
Agree	9	9	9	13	11	9	8	6	11	12	10	9	8	9	10	9	9	7	10	10	9	9	8	8	
Strongly agree	6	6	6	15	6	5	4	7	7	6	6	5	6	5	5	4	5	6	6	6	5	5	5	5	
DK/NA	2	1	3	2	3	2	1	1	3	2	2	1	1	2	3	3	2	2	2	2	2	2	2	2	
DISAGREE	40	43	38	29	31	38	51	61	38	39	39	43	44	43	38	36	39	41	41	41	40	40	41	41	
NEUTRAL	25	25	26	18	24	29	23	17	24	23	25	25	24	25	27	28	28	27	24	24	26	26	26	26	
AGREE	33	31	34	51	41	32	25	21	35	36	34	32	31	30	32	32	32	31	33	33	32	32	31	31	

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4. Using a scale of 1 to 7, where 7 means you strongly agree, 1 means you strongly disagree and the mid-point 4 means you neither agree nor disagree, please tell me if you agree or disagree with the following statements.
How about ...?

f. The real problem with the healthcare system is that the Federal government is not paying its fair share

Subsample: Added on December 4th

	GENDER		AGE		EDUCATION					INCOME				INT.LANG. Q6 LEVEL OF AWARENESS			
	TOTAL	Male	Female	18 to 29	30 to 44	45 to 59	60 or More	Less Than H.S.	Comm Uni- Coll ver- sity	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	Eng. Pre.	A Lot	Not Too Much	Not at All
UNWEIGHTED SAMPLE	1812	873	939	318	552	520	386	307	422	447	604	299	470	352	212	265	1422
WEIGHTED SAMPLE	1812	874	938	389	590	411	387	289	397	473	621	294	478	347	218	255	1376
Strongly disagree	4	6	3	4	4	4	4	9	3	3	4	7	3	5	2	5	4
Disagree	5	6	4	6	5	4	5	6	5	4	5	5	4	4	4	7	5
Somewhat disagree	6	8	5	7	7	6	6	6	5	6	9	8	6	5	6	8	7
Neither agree nor disagree	20	17	23	26	21	17	15	16	19	19	23	16	22	20	23	23	22
Somewhat agree	17	17	17	26	16	14	14	13	18	17	19	19	15	18	19	17	18
Agree	17	16	18	15	18	15	18	15	17	16	18	17	18	14	22	15	17
Strongly agree	27	28	26	14	24	36	35	31	29	32	20	27	29	31	19	23	25
DK/NA	3	3	4	2	4	4	3	4	4	4	2	2	4	4	4	2	4
DISAGREE	15	20	11	17	16	14	15	20	13	12	18	19	13	14	12	20	15
NEUTRAL	20	17	23	26	21	17	15	16	19	19	23	16	22	20	23	23	22
AGREE	61	60	62	55	59	65	67	59	64	65	57	63	62	62	60	55	59

	PROVINCE/REGION							COMMUNITY SIZE				CITY			KIDS < 13 Q26 ELDER Q27 USE			
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prairies	EC	1 Mill +	100K to 1 Mill	5K to 100K	Less Than 5K	Tor. Mtl. Van.	Yes	No	Yes	No
UNWEIGHTED SAMPLE	1812	135	410	450	163	153	274	590	227	472	568	361	411	185	176	111	473	1319
WEIGHTED SAMPLE	1812	149	463	678	68	60	162	290	231	661	474	340	337	288	258	115	490	1302
Strongly disagree	4	2	7	4	2	4	3	3	4	6	4	3	3	5	8	4	4	4
Disagree	5	4	5	5	3	6	3	3	6	6	3	6	4	6	6	5	5	6
Somewhat disagree	6	9	6	7	6	4	5	5	6	7	6	6	6	8	7	7	6	7
Neither agree nor disagree	20	21	17	22	19	21	21	21	21	20	21	20	18	23	18	18	25	18
Somewhat agree	17	18	17	17	17	24	20	20	15	17	19	15	17	19	15	18	14	19
Agree	17	13	14	18	27	16	21	21	16	17	18	16	15	19	14	18	18	16
Strongly agree	27	31	33	23	23	23	24	24	29	24	26	31	31	17	30	27	25	28
DK/NA	3	3	2	5	3	3	3	3	3	3	3	4	5	4	2	2	4	3
DISAGREE	15	14	18	16	11	13	11	12	16	19	12	15	14	19	20	17	14	16
NEUTRAL	20	21	17	22	19	21	21	21	21	20	21	20	18	23	18	18	25	18
AGREE	61	61	64	58	67	63	64	65	61	58	64	61	63	54	60	63	57	63

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4. Using a scale of 1 to 7, where 7 means you strongly agree, 1 means you strongly disagree and the mid-point 4 means you neither agree nor disagree, please tell me if you agree or disagree with the following statements. How about ...?

f. The real problem with the healthcare system is that the Federal government is not paying its fair share

Subsample: Added on December 4th

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER												7 days															
	TOTAL			Very			Very			1st-	2nd-	3rd-	4th-	5th-	6th-	7th-	8th-	9th-	10-	1st-	2nd-	3rd-	4th-	5th-	6th-						
	Heal	Othr	Exc.	Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	7th	8th	9th	10th	11th	12th								
UNWEIGHTED SAMPLE	1812	890	811	58	376	935	301	129	-	202	403	604	603	604	603	603	602	605	805	1007	1207	1408	1407	1409							
WEIGHTED SAMPLE	1812	891	813	65	395	929	288	120	-	205	405	606	603	606	602	600	598	604	808	1011	1208	1408	1404	1407							
Strongly disagree	4	4	5	6	5	3	5	9	-	4	4	4	3	4	3	4	4	5	4	4	4	4	4	4							
Disagree	5	4	5	10	7	3	6	3	-	2	3	3	6	6	6	4	4	5	5	5	5	5	5	5							
Somewhat disagree	6	6	8	9	7	6	6	6	-	11	8	7	6	6	6	6	6	6	7	7	7	7	7	6							
Neither agree nor disagree	20	19	20	19	19	22	22	8	-	13	15	18	20	21	21	24	23	22	18	18	19	20	21	22							
Somewhat agree	17	17	17	11	20	18	11	16	-	21	16	16	14	16	17	18	18	18	16	16	17	17	16	17							
Agree	17	16	18	6	17	18	16	16	-	19	18	16	17	17	19	17	16	15	17	18	18	17	17	16							
Strongly agree	27	33	23	31	21	27	32	38	-	27	32	31	29	26	24	24	26	27	29	28	27	27	27	26							
DK/NA	3	2	4	9	4	3	2	5	-	2	4	5	5	4	3	3	3	2	4	4	4	4	4	3							
DISAGREE	15	13	18	25	18	13	17	18	-	17	15	14	16	16	16	14	15	16	16	16	15	15	15	16							
NEUTRAL	20	19	20	19	19	22	22	8	-	13	15	18	20	21	21	24	23	22	18	18	19	20	21	22							
AGREE	61	65	58	47	58	63	59	69	-	67	66	63	60	59	60	59	60	60	62	62	62	61	60	60							

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5. Some people say that ensuring that health care is universally available to everyone, regardless of their ability to pay, is so important that we must do everything we can to protect these principles. Other people say that ensuring universal access, regardless of ability to pay, is simply too costly and we can no longer afford to expect so much from the health care system. Which point of view best reflects your own?

	GENDER			AGE					EDUCATION					INCOME				INT. LANG. Q6 LEVEL OF AWARENESS									
	TOTAL	Male	Fe- male	18 to 29	30 to 44	45 to 59	60 or More	Less H.S.	H.S.	Comm Coll	Uni- ver-	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	\$80K or More	Eng.	Fre.	A Lot	Not Too Some	Not at Much All						
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576					
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626					
Universality is important regardless of cost	73	69	76	75	73	71	73	69	75	72	73	72	76	73	69	68	74	67	72	72	73	74					
Universality is too costly to expect from system	24	27	22	23	24	27	24	27	21	26	24	24	21	25	27	29	22	31	26	25	23	24					
DK/NA	3	4	3	3	4	2	3	4	4	2	3	4	3	2	4	2	3	2	2	4	4	3					

	PROVINCE/REGION							COMMUNITY SIZE					CITY			KIDS < 13 Q26 ELDER Q27 USE							
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prai ries	BC	1 Mill +	100K Mill	5K to 100K	Less Than 5K	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No	
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631	
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621	
Universality is important regardless of cost	73	77	67	75	78	73	74	75	72	71	72	72	76	76	67	67	75	72	74	72	74	68	
Universality is too costly to expect from system	24	18	31	22	18	21	22	21	26	26	24	25	21	21	29	30	21	25	24	24	23	28	
DK/NA	3	4	2	4	4	5	4	4	2	3	4	3	3	3	3	3	3	3	2	3	3	4	

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER															7 days									
	TOTAL	Heal	Other	Very Exc.	Good	Fair	Poor	Very Poor	1st- 3rd	2nd- 4th	3rd- 5th	4th- 6th	5th- 7th	6th- 8th	7th- 9th	8th- 10th	9th- 11th	10- 12th	1st- 7th	2nd- 8th	3rd- 9th	4th- 10th	5th- 11th	6th- 12th				
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409				
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407				
Universality is important regardless of cost	73	75	71	74	77	72	69	70	73	73	73	72	73	75	74	72	71	71	73	74	73	73	73	72				
Universality is too costly to expect from system	24	23	26	23	21	25	26	27	23	23	23	25	24	23	24	25	27	25	23	23	24	24	25	25				
DK/NA	3	3	3	3	2	3	5	2	4	4	5	3	3	2	2	3	3	4	3	3	3	3	3	3				

ENVIRONICS RESEARCH GROUP LIMITED

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6. Have you seen, read or heard a lot, something, not too much, or nothing at all about the Commission on the Future of Health Care, chaired by Roy Romanow?

	GENDER			AGE					EDUCATION					INCOME					INT. LANG. Q6 LEVEL OF AWARENESS				
	TOTAL	Male	Fe- male	18 to 29	30 to 44	45 to 59	60 or More	Less H.S.	Comm H.S.	Uni- ver- Voca	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	\$80K or More	Eng.	Fre.	A Lot	Not Too Some	Not at Much All			
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576	
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626	
A lot	22	26	19	13	17	26	35	16	16	16	35	16	21	24	23	32	24	17	100	-	-	-	
Something	29	28	29	21	31	30	33	24	28	32	30	23	31	28	36	29	29	29	-	100	-	-	
Not too much	23	24	22	26	24	22	18	26	24	25	18	28	21	23	22	22	25	16	-	-	100	-	
Nothing at all	26	22	29	39	28	21	13	33	31	27	17	33	28	25	18	17	22	38	-	-	-	100	
DK/NA	*	*	1	*	*	*	1	1	1	*	*	1	-	*	-	-	*	*	-	-	-	-	

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13 Q26 ELDER Q27 USE							
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prairies	BC	1 Mill +	100K Mill	5K to 100K	Less Than 5K	Tbr.	Mtl.	Van.	Yes	No	Yes	No	Yes	No			
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631			
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621			
A lot	22	21	17	25	26	31	26	27	21	22	25	22	21	24	18	23	15	25	25	22	24	17			
Something	29	36	29	27	29	29	28	28	29	30	32	27	25	29	31	30	27	30	29	29	29	30			
Not too much	23	26	16	25	23	20	30	26	24	22	23	22	26	26	16	21	26	21	23	22	23	22			
Nothing at all	26	16	37	23	21	18	16	18	26	27	20	29	27	20	35	26	31	23	22	26	24	30			
DK/NA	*	1	*	*	1	1	1	1	-	*	*	*	1	*	*	-	*	*	1	*	*	*			

	Q1 FOCUS		Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER												7 days									
	TOTAL	Heal	Othr	Exc.	Very Good	Fair	Poor	Very Poor	1st-3rd	2nd-4th	3rd-5th	4th-6th	5th-7th	6th-8th	7th-9th	8th-10th	9th-11th	10th-12th	1st-7th	2nd-8th	3rd-9th	4th-10th	5th-11th	6th-12th
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407
A lot	22	26	20	18	23	22	21	23	21	22	21	24	23	24	22	23	22	23	22	23	22	23	23	23
Something	29	32	26	24	27	31	29	25	33	28	25	28	30	30	30	29	28	26	30	29	28	28	29	28
Not too much	23	20	26	28	27	22	22	18	22	22	24	23	21	20	22	22	23	25	22	22	22	22	22	23
Nothing at all	26	22	28	29	23	25	28	32	24	28	29	26	26	25	27	26	26	26	25	27	27	26	26	26
DK/NA	*	*	1	-	*	*	-	2	-	*	*	*	*	1	1	*	*	1	*	*	*	*	*	1

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7. From what you know, do you support or oppose the recommendations that Mr. Romanow has made to reform the health care system? Would that be strongly or somewhat?

Subsample: Respondents who have heard or read at least something about the Romanow commission

	GENDER			AGE				EDUCATION					INCOME					INT. LANG.		Q6 LEVEL OF AWARENESS				
				18 to 29	30 to 44	45 to 59	60 or More	Less Than H.S.	H.S.	Coll. Voc.	Univ. sity	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	\$80K or More	Eng.	Fre.	A Lot	Not Too Much	Not at All			
UNWEIGHTED SAMPLE	1860	931	929	268	540	553	468	283	376	477	697	284	463	361	235	315	1533	327	591	719	550	-		
WEIGHTED SAMPLE	1810	916	894	322	568	436	455	263	345	479	696	270	453	351	235	304	1444	366	545	708	557	-		
Strongly support	24	24	23	17	18	25	35	23	24	21	26	25	24	25	23	24	25	17	42	21	9	-		
Somewhat support	40	39	40	42	44	36	37	38	36	40	43	40	40	39	42	41	39	43	36	46	35	-		
Somewhat oppose	11	12	9	10	12	11	9	10	9	12	10	9	11	10	10	11	10	12	12	10	10	-		
Strongly oppose	5	7	4	2	5	7	6	9	4	6	4	7	4	6	5	7	4	10	7	5	4	-		
DK/NA	21	18	23	29	22	21	12	20	27	21	17	19	22	21	20	17	21	18	3	18	41	-		

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13		Q26 ELDER		Q27 USE	
	TOTAL	AEL.	QC	ON	MB	SK	AB	Prairies	BC	1 Mill +	100K to 1 Mill	5K to 100K	Less Than 5K	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No	
UNWEIGHTED SAMPLE	1860	149	342	469	176	175	313	664	236	471	626	356	407	201	152	118	455	1386	253	1587	1392	450	
WEIGHTED SAMPLE	1810	164	386	701	72	65	184	322	238	655	511	319	325	312	221	122	458	1332	248	1540	1359	433	
Strongly support	24	28	17	26	22	31	19	22	27	24	21	27	24	27	18	27	21	25	25	24	26	17	
Somewhat support	40	39	42	39	38	44	37	39	38	42	39	38	38	42	42	41	41	40	43	39	38	45	
Somewhat oppose	11	12	12	10	15	9	15	14	5	9	14	9	10	8	11	7	11	10	12	10	11	10	
Strongly oppose	5	-	11	4	6	4	6	6	6	6	6	3	6	3	11	7	4	6	4	6	5	6	
DK/NA	21	21	18	22	19	13	22	19	23	19	20	23	22	20	18	18	24	19	16	21	20	22	

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM										INT. DATE DECEMBER										7 days					
				Very			Very			1st-	2nd-	3rd-	4th-	5th-	6th-	7th-	8th-	9th-	10-	1st-	2nd-	3rd-	4th-	5th-	6th-				
	TOTAL	Heal	Othr	Exc.	Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	7th	8th	9th	10th	11th	12th					
UNWEIGHTED SAMPLE	1860	998	773	51	414	977	290	117	500	459	454	460	458	461	453	452	445	447	1108	1073	1064	1060	1059	1057					
WEIGHTED SAMPLE	1810	985	742	55	421	946	270	107	482	443	434	449	443	449	439	442	437	441	1071	1038	1029	1032	1032	1036					
Strongly support	24	28	19	28	28	22	24	23	24	22	21	21	22	24	26	27	26	24	23	23	23	24	24	24					
Somewhat support	40	40	39	43	42	41	34	33	40	40	43	41	43	39	37	33	38	40	41	40	40	38	39	39					
Somewhat oppose	11	9	13	7	7	11	12	17	11	13	11	11	10	11	12	12	12	9	11	11	11	12	11	10					
Strongly oppose	5	5	6	4	4	4	10	12	6	6	5	7	7	7	5	5	4	4	6	6	6	6	6	5					
DK/NA	21	18	23	18	19	22	20	16	19	19	20	20	18	19	20	22	21	24	19	19	20	20	20	21					

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8. The Royal Commission on The Future of Health Care in Canada has come forward with a series of recommendations to reform health care. I'd like you to tell me the extent to which you think each of these proposed reforms, if implemented, would make a difference to improving health care. Please use a scale of 1 to 7, where 7 means it will make a significant difference, 1 means it will make no difference at all and the mid-point 4 means it will make some difference. How about ...

- a. Introducing a publicly funded program to cover drug expenses for those who cannot afford to pay

	GENDER			AGE				EDUCATION				INCOME				INT.LANG. Q6 LEVEL OF AWARENESS						
	Fe-			18 to 29	30 to 44	45 to 59	60 or More	Less Than H.S.	High School H.S.	Coll Ver- Vo-	Uni- sity	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	More Eng.	Fre. A	Lot	Not Too at	Not at All		
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626
No significant difference	11	14	9	11	13	10	10	12	8	13	12	8	11	10	13	17	9	20	10	12	10	14
Neutral	15	14	15	18	15	13	13	10	14	15	17	9	13	16	20	13	15	14	14	15	13	15
Significant difference	73	71	75	71	71	77	75	76	77	71	71	82	75	74	66	69	76	65	75	72	76	70
DK/NA	1	1	1	1	1	*	2	2	1	1	1	1	1	1	1	*	1	1	1	1	*	1

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13 Q26 ELDER Q27 USE							
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prair- ies	BC	1	100K	SK	Less	Tor.	Mtl.	Van.	Yes		No		Yes		No		
										Mill	to	to	Than				+	Mill	100K	SK	Yes	No	Yes	No	Yes
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631			
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621			
No significant difference	11	5	20	8	8	8	10	9	11	14	9	10	12	8	19	16	12	11	9	12	10	14			
Neutral	15	14	15	14	16	14	15	15	16	14	16	16	13	11	16	18	15	14	14	15	15	13			
Significant difference	73	80	64	77	74	77	73	74	71	72	74	72	74	81	64	66	72	73	76	73	73	72			
DK/NA	1	1	1	1	2	1	1	1	1	*	1	2	1	-	1	-	1	1	1	1	1	1			

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM			INT. DATE DECEMBER												7 days					
				Very			Very	1st-	2nd-	3rd-	4th-	5th-	6th-	7th-	8th-	9th-	10-	1st-	2nd-	3rd-	4th-	5th-	6th-	
	TOTAL	Heal	Othr	Exc.	Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	7th	8th	9th	10th	11th	12th
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	602	605	1439	1414	1411	1408	1407	1409	
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407
No significant difference	11	11	12	12	10	11	11	16	10	11	11	12	11	12	11	11	13	13	11	11	11	11	12	12
Neutral	15	15	14	17	14	15	17	7	15	11	13	14	17	16	16	15	15	14	15	14	15	15	16	15
Significant difference	73	73	74	72	75	72	72	76	74	76	74	73	71	71	72	72	73	73	73	73	73	72	71	72
DK/NA	1	1	1	-	1	1	1	1	1	2	2	2	1	1	1	1	1	1	1	1	1	1	1	1

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b. Developing a Health Covenant that would declare what Canadians can expect from their government and the health care system

	GENDER			AGE				EDUCATION				INCOME				INT. LANG.				Q6 LEVEL OF AWARENESS			
				18 to 29	30 to 44	45 to 59	60 or More	Less Than H.S.	Comm Coll	Uni-ver-	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	\$80K or More	Eng.	Fre.	A Lot	Not Too Much	Not at All			
	TOTAL	Male	female																				
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576	
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626	
No significant difference	13	15	11	11	13	15	11	12	9	12	16	11	11	13	15	15	11	18	16	14	12	10	
Neutral	18	17	19	20	18	18	18	22	17	16	18	21	18	18	19	14	19	16	17	15	18	23	
Significant difference	66	66	67	69	67	66	66	60	70	70	65	64	69	67	66	70	67	64	65	69	67	64	
DK/NA	2	2	3	1	2	1	5	6	3	1	1	4	2	2	1	*	3	1	3	2	2	3	

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13		Q26 ELDER		Q27 USE	
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prairie	BC	1 Mill	100K to	SK 100K	Less Than	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No	
										+	Mill	100K	SK										
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631	
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621	
No significant difference	13	7	18	13	13	10	13	12	8	16	12	9	12	14	22	9	13	13	13	13	13	14	
Neutral	18	13	16	20	18	25	17	19	19	18	19	18	18	21	15	18	18	18	18	18	18	19	
Significant difference	66	77	65	64	66	64	67	67	69	64	68	70	65	63	63	70	67	66	67	67	67	66	
DK/NA	2	3	1	3	3	2	3	3	4	2	2	3	4	2	1	3	2	2	2	2	3	2	

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER										7 days													
				Very				Very				1st-	2nd-	3rd-	4th-	5th-	6th-	7th-	8th-	9th-	10-	1st-	2nd-	3rd-	4th-	5th-	6th-
	TOTAL	Heal	Othr	Exc.	Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	7th	8th	9th	10th	11th	12th			
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409			
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407			
No significant difference	13	12	14	16	12	12	12	20	13	11	11	13	15	15	14	13	13	12	13	13	13	13	14	14			
Neutral	18	17	19	13	18	19	19	13	20	20	21	20	19	18	17	16	16	16	20	19	19	18	17	17			
Significant difference	66	69	64	70	67	67	67	61	65	66	66	64	64	64	67	68	69	69	65	65	65	66	66	67			
DK/NA	2	2	3	2	3	2	2	6	2	3	2	3	2	3	3	3	3	3	2	2	2	3	3	3			

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c. Funding for home care services following a hospital stay

	GENDER			AGE				EDUCATION				INCOME				INT. LANG. Q6 LEVEL OF AWARENESS							
				18 to 29	30 to 44	45 to 59	60 or More	Less Than H.S.	High School H.S.	Univ. Coll.	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	\$80K or More	Eng.	Fre.	A Lot	Not Too Much	Not at All			
	TOTAL	Male	Female																				
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719			
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708			
No significant difference	7	11	4	11	9	6	3	7	7	9	7	7	7	6	10	8	7	5	9	8			
Neutral	14	15	13	18	15	12	9	13	14	13	15	15	10	15	17	14	14	13	10	13			
Significant difference	78	73	82	70	75	81	86	79	79	77	77	77	82	77	76	76	77	79	84	78			
DK/NA	1	1	1	1	1	1	1	1	1	1	1	*	*	1	1	*	1	*	1	1			

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13 Q26 ELDER Q27 USE							
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prairies	BC	1 Mill	100K to 5K	5K to 100K	Less Than 5K	Tor.	Mtl.	Van.	Q26		Q27		Q27 USE				
										+	Mill	100K	5K				Yes	No	Yes	No	Yes	No			
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631			
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621			
No significant difference	7	10	7	7	6	9	8	8	9	7	7	7	9	7	5	10	9	7	5	8	7	10			
Neutral	14	14	13	14	9	15	14	13	14	15	14	13	11	15	16	15	14	14	14	14	12	18			
Significant difference	78	75	80	78	82	76	77	78	76	78	77	79	78	78	79	75	76	79	80	78	80	71			
DK/NA	1	1	*	1	3	-	1	1	1	*	1	1	1	*	*	1	1	1	1	1	1	1			

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER												7 days											
				Very				Very				1st-	2nd-	3rd-	4th-	5th-	6th-	7th-	8th-	9th-	10-	1st-	2nd-	3rd-	4th-	5th-	6th-
	TOTAL	Heal	Other	Exc.	Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	7th	8th	9th	10th	11th	12th			
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	602	605	1439	1414	1411	1408	1407	1409				
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407			
No significant difference	7	6	9	16	8	6	8	9	8	9	8	8	7	8	7	7	7	8	8	8	8	7	7				
Neutral	14	11	17	17	16	14	10	16	13	14	15	15	15	15	14	13	12	14	14	15	14	14	14				
Significant difference	78	82	74	67	75	79	82	74	79	76	76	76	78	76	77	79	80	79	77	76	77	77	78				
DK/NA	1	1	1	-	1	1	-	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1				

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d. Funding for home care services to support terminally ill patients

	GENDER			AGE			EDUCATION					INCOME				INT. LANG.			Q6 LEVEL OF AWARENESS			
	Fe-	Male	male	18 to 29	30 to 44	45 to 59	60 or More	Less Than H.S.	H.S.	Coll Voca	Uni-ver-	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	\$80K or More	Eng.	Fre.	A Lot	Not Too Same	Not at Much All	
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626
No significant difference	5	6	4	6	5	5	4	6	3	6	5	5	6	3	5	5	4	8	4	6	4	6
Neutral	9	11	7	11	10	8	7	9	9	9	9	12	7	8	7	10	8	11	7	7	10	12
Significant difference	85	82	89	82	85	86	88	84	87	85	85	82	87	88	87	85	87	81	88	86	85	82
DK/NA	1	1	1	*	1	1	1	1	1	*	1	1	*	1	1	1	1	*	1	1	*	*

	PROVINCE/REGION								COMMUNITY SIZE				CITY		KIDS < 13 Q26 ELDER Q27 USE							
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prai ries	BC	1 Mill +	100K Mill	SK to 100K	Less Than 5K	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621
No significant difference	5	5	8	4	3	4	2	3	4	5	4	5	5	4	8	3	5	5	6	5	5	6
Neutral	9	5	11	7	10	12	10	10	12	10	8	8	10	8	10	14	9	9	6	9	7	13
Significant difference	85	88	81	88	86	84	87	86	83	84	87	86	84	87	82	81	85	85	87	85	87	80
DK/NA	1	1	*	1	1	*	*	1	1	1	1	1	1	1	*	1	1	1	1	1	1	1

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER										7 days										
	TOTAL	Heal	Othr	Exc.	Very Good	Fair	Poor	Very Poor	1st-3rd	2nd-4th	3rd-5th	4th-6th	5th-7th	6th-8th	7th-9th	8th-10th	9th-10th	10-12th	1st-7th	2nd-8th	3rd-9th	4th-10th	5th-11th	6th-12th
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407
No significant difference	5	5	6	12	5	4	6	9	7	6	6	5	6	4	4	3	4	3	6	5	5	4	5	4
Neutral	9	7	10	9	9	9	8	7	10	10	9	8	7	9	8	8	8	9	9	9	8	9	8	9
Significant difference	85	88	84	79	85	86	86	83	82	83	84	85	86	86	87	88	87	87	84	85	85	86	87	86
DK/NA	1	1	1	-	*	1	*	*	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1

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8. The Royal Commission on The Future of Health Care in Canada has come forward with a series of recommendations to reform health care. I'd like you to tell me the extent to which you think each of these proposed reforms, if implemented, would make a difference to improving health care. Please use a scale of 1 to 7, where 7 means it will make a significant difference, 1 means it will make no difference at all and the mid-point 4 means it will make some difference. How about ...

- e. Ensuring money transferred to the provinces from the federal government for health care services is used only for that purpose

	GENDER		AGE				EDUCATION				INCOME				INT. LANG. Q6 LEVEL OF AWARENESS			
			18	30	45	60	Less	Comm	Uni-	Less	\$20K	\$40K	\$60K	\$80K				
	Fe-	to	to	to	to	or	Than	Cbll	ver-	Than	to	to	to	to				
TOTAL	Male	male	29	44	59	More	H.S.	H.S.	Voca	sity	\$20K	\$40K	\$60K	\$80K	More	Eng.	Fre.	Lot
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590
No significant difference	5	7	4	4	5	6	5	5	3	3	7	5	4	6	4	6	4	9
Neutral	6	7	6	11	5	4	6	7	8	6	5	8	5	6	9	3	7	5
Significant difference	87	86	89	84	89	90	87	85	88	90	87	86	90	86	87	90	88	86
DK/NA	1	1	1	1	1	*	2	2	1	*	1	1	1	1	1	1	*	1

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13				Q26 ELDER				Q27 USE	
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prairie	BC	1	100K	SK	Less	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No					
										Mill +	to Mill	to 100K	Than SK														
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631					
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621					
No significant difference	5	4	9	4	1	4	4	3	3	6	5	3	5	4	11	3	5	5	4	5	4	7					
Neutral	6	7	5	7	5	8	8	8	6	5	8	7	5	5	5	7	7	6	5	7	5	9					
Significant difference	87	88	86	87	91	88	86	88	91	88	86	89	88	90	84	90	86	88	90	87	89	83					
DK/NA	1	1	*	2	2	1	1	1	*	1	1	1	2	1	*	-	1	1	2	1	1	1					

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER												7 days									
				Very			Very			1st-3rd	2nd-4th	3rd-5th	4th-6th	5th-7th	6th-8th	7th-9th	8th-10th	9th-10th	10th-12th	1st-7th	2nd-8th	3rd-9th	4th-10th	5th-11th	6th-12th
	TOTAL	Heal	Othr	Exc.	Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	7th	8th	9th	10th	11th	12th	
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409	
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407	
No significant difference	5	4	5	8	5	5	4	7	6	7	6	6	6	6	6	5	3	2	6	7	6	6	5	4	
Neutral	6	6	7	5	8	7	6	3	6	5	5	6	7	6	6	7	7	7	6	6	6	7	7	7	
Significant difference	87	89	87	85	86	87	89	89	86	86	87	87	87	87	86	87	89	91	86	86	87	87	88	88	
(continued)																									

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	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER												7 days									
				Very			Very			1st-	2nd-	3rd-	4th-	5th-	6th-	7th-	8th-	9th-	10-	1st-	2nd-	3rd-	4th-	5th-	6th-
	TOTAL	Heal	Othr	Exc.	Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	7th	8th	9th	10th	11th	12th	
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409	
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407	
DK/NA	1	1	1	2	1	1	2	1	1	2	2	1	1	1	1	1	1	1	1	1	1	1	1	1	

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8. The Royal Commission on The Future of Health Care in Canada has come forward with a series of recommendations to reform health care. I'd like you to tell me the extent to which you think each of these proposed reforms, if implemented, would make a difference to improving health care. Please use a scale of 1 to 7, where 7 means it will make a significant difference, 1 means it will make no difference at all and the mid-point 4 means it will make some difference. How about ...

- f. Establishing a Health Council where the public, health care professionals and government officials, can have a say on the future of health care

	GENDER			AGE				EDUCATION				INCOME				INT. LANG. Q6 LEVEL OF AWARENESS																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																												
				18	30	45	60	Less	Comm Uni-	Less	\$20K	\$40K	\$60K	\$80K																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																														

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13 Q26 ELDER Q27 USE							
											1	100K	5K	Less				Yes		No		Yes		No	
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prai	ries	EC	Mill	to	to	Than	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No	Yes	No
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631			
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621			
No significant difference	12	11	16	10	13	13	11	12	12	13	12	12	11	10	17	13	11	13	10	13	12	15			
Neutral	15	13	13	17	22	19	17	19	14	13	18	15	18	14	11	14	18	15	14	16	15	17			
Significant difference	71	75	70	71	63	68	70	68	72	73	68	72	69	75	71	70	70	71	74	70	72	68			
DK/NA	1	1	1	2	1	*	2	1	2	1	1	1	2	1	1	3	1	1	3	1	1	1			

	Q1 FOCUS				Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER												7 days							
					Very			Very	1st-	2nd-	3rd-	4th-	5th-	6th-	7th-	8th-	9th-	10-	1st-	2nd-	3rd-	4th-	5th-	6th-
	TOTAL	Heal	Othr	Exc.	Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	7th	8th	9th	10th	11th	12th
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	602	605	1439	1414	1411	1408	1407	1409	
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407
No significant difference	12	12	14	12	8	14	13	13	13	14	13	13	13	13	11	11	10	13	13	13	13	12	11	12
Neutral	15	15	15	17	17	16	14	13	17	17	17	15	14	15	15	16	15	15	15	16	16	15	15	15
Significant difference	71	72	70	70	74	70	72	71	69	68	69	71	73	71	73	71	72	71	70	70	70	71	72	71
(continued)																								

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	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER												7 days									
	TOTAL	Heal	Othr	Exc.	Very			Poor	1st-3rd	2nd-4th	3rd-5th	4th-6th	5th-7th	6th-8th	7th-9th	8th-10th	9th-11th	10-12th	1st-7th	2nd-8th	3rd-9th	4th-10th	5th-11th	6th-12th	
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409	
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407	
DK/NA	1	1	2	*	1	1	1	3	1	1	1	1	1	1	1	2	2	2	1	1	1	1	2	1	1

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8. The Royal Commission on The Future of Health Care in Canada has come forward with a series of recommendations to reform health care. I'd like you to tell me the extent to which you think each of these proposed reforms, if implemented, would make a difference to improving health care. Please use a scale of 1 to 7, where 7 means it will make a significant difference, 1 means it will make no difference at all and the mid-point 4 means it will make some difference. How about ...

- g. Committing to long term predictable federal funding to the provinces for health care

	GENDER		AGE				EDUCATION				INCOME				INT. LANG. Q6 LEVEL OF AWARENESS			
			18	30	45	60	Less	Comm	Uni-	Less	\$20K	\$40K	\$60K	\$80K				
	Re-	to	to	to	to	or	Than	Coll	ver-	Than	to	to	to	or				
TOTAL	Male	male	29	44	59	More	H.S.	H.S.	Voca	sity	\$20K	\$40K	\$60K	\$80K	More	Eng.	Pre.	Lot
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590
No significant difference	6	8	4	6	7	4	5	7	4	5	7	7	5	5	6	7	5	9
Neutral	10	10	10	13	9	9	8	12	11	9	8	10	10	11	9	8	10	9
Significant difference	83	82	84	80	83	86	83	79	84	85	83	81	84	82	83	85	84	81
DK/NA	1	1	2	1	1	*	3	3	1	*	2	2	1	1	2	*	2	1

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13		Q26 ELDER		Q27 USE	
	TOTAL	Atl.	QC	QN	MB	SK	AB	Prai ries	EC	1 + Mill	100K Mill	SK to 100K	Less Than SK	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No	
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631	
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621	
No significant difference	6	2	9	6	3	5	4	4	5	8	6	3	4	5	13	7	6	6	5	6	5	8	
Neutral	10	10	9	10	13	10	11	11	8	10	9	11	9	12	9	7	9	10	8	10	9	12	
Significant difference	83	86	80	83	82	84	84	84	86	81	84	84	85	82	77	85	84	83	86	83	84	80	
DK/NA	1	2	1	2	2	*	2	2	1	1	1	2	2	1	1	2	1	2	2	1	2	*	

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8. The Royal Commission on The Future of Health Care in Canada has come forward with a series of recommendations to reform health care. I'd like you to tell me the extent to which you think each of these proposed reforms, if implemented, would make a difference to improving health care. Please use a scale of 1 to 7, where 7 means it will make a significant difference, 1 means it will make no difference at all and the mid-point 4 means it will make some difference. How about ...

h. Developing electronic health records that will allow Canadian individual access to their own health information, while protecting the privacy of that information

	GENDER			AGE				EDUCATION				INCOME				INT.LANG.				Q6 LEVEL OF AWARENESS			
	Fe-			18 to 29	30 to 44	45 to 59	60 or More	Less Than H.S.	High School	Coll Voca	Uni- sity	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	More	Eng.	Fre.	A Lot	Not Too Much	Not at All		
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576	
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626	
No significant difference	19	19	18	20	19	20	15	17	15	21	20	20	18	19	16	22	18	20	18	19	19	19	
Neutral	16	14	17	20	16	13	14	13	16	16	17	15	14	14	19	16	17	13	14	16	15	17	
Significant difference	64	66	62	60	64	66	69	68	68	62	62	64	67	66	64	61	63	66	67	64	65	62	
DK/NA	2	1	2	1	1	2	3	3	2	1	1	1	1	1	1	1	2	1	1	2	1	1	

	PROVINCE/REGION										COMMUNITY SIZE				CITY		KIDS < 13 Q26 ELDER Q27 USE					
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prairies	BC	1 Mill +	100K to 1M	5K to 100K	Less Than 5K	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621
No significant difference	19	17	20	18	20	22	18	19	19	20	18	18	18	20	20	20	22	17	24	18	19	17
Neutral	16	15	13	15	15	18	22	20	18	14	17	19	15	13	12	20	15	16	16	16	15	18
Significant difference	64	66	67	65	63	59	58	59	62	65	63	62	66	65	67	60	61	65	57	65	64	63
DK/NA	2	2	1	2	2	1	1	2	1	1	1	2	2	2	1	-	1	2	3	1	2	2

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER														7 days									
	TOTAL	Heal	Othr	Exc.	Very Good	Fair	Poor	Very Poor	1st-3rd	2nd-4th	3rd-5th	4th-6th	5th-7th	6th-8th	7th-9th	8th-10th	9th-11th	10-12th	1st-7th	2nd-8th	3rd-9th	4th-10th	5th-11th	6th-12th			
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409			
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407			
No significant difference	19	18	19	19	17	18	19	26	18	18	19	18	20	21	22	20	18	17	19	19	20	19	19	19			
Neutral	16	13	18	13	16	17	15	10	14	16	18	17	16	17	17	17	16	15	15	16	17	17	16	16			
Significant difference	64	67	61	68	65	64	65	61	66	65	62	63	63	60	60	61	65	67	65	63	61	62	63	63			
(continued)																											

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	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER																		7 days					
	TOTAL	Heal	Othr	Exc.	Very			1st-3rd	2nd-4th	3rd-5th	4th-6th	5th-7th	6th-8th	7th-9th	8th-10th	9th-11th	10-12th	1st-7th	2nd-8th	3rd-9th	4th-10th	5th-11th	6th-12th				
					Good	Fair	Poor																				
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409			
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407			
DK/NA	2	1	2	-	2	1	1	3	1	1	2	2	1	2	2	2	2	2	1	2	2	2	2	2			

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- i. Setting aside money to improve access to health care in rural and remote areas

	GENDER			AGE				EDUCATION				INCOME				INT. LANG.		Q6 LEVEL OF AWARENESS				
				18 to 29	30 to 44	45 to 59	60 or More	Less H.S.	Comm Coll	Uni-ver-	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	\$80K or More	Eng.	Fre.	A Lot	Not Too Some	Not at Much All		
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626
No significant difference	6	8	4	6	6	6	6	7	4	6	7	6	6	5	6	9	5	9	7	7	7	4
Neutral	10	10	9	9	11	8	9	11	7	10	10	6	10	9	10	12	9	12	8	9	9	12
Significant difference	83	80	86	84	82	85	82	79	88	83	82	87	84	86	82	78	85	78	84	83	83	83
DK/NA	1	1	1	*	1	1	3	2	1	1	1	1	*	1	2	1	1	*	1	1	1	1

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13		Q26 ELDER		Q27 USE	
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prairies	BC	1 Mill	100K to Mill	SK to 100K	Less Than	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No	
										+			SK										
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631	
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621	
No significant difference	6	3	9	6	6	4	5	5	5	6	7	4	7	4	9	5	6	6	4	7	5	8	
Neutral	10	10	12	8	11	7	12	11	8	9	11	10	7	7	12	9	10	9	10	10	9	10	
Significant difference	83	86	79	85	82	89	81	83	85	84	81	85	84	88	78	84	83	83	85	83	84	80	
DK/NA	1	1	*	1	1	*	1	1	2	1	1	1	1	1	1	1	1	1	2	1	1	1	

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER										7 days										
	TOTAL Heal Othr			Very Good Fair Poor			Very 1st- 2nd- 3rd- 4th- 5th- 6th- 7th- 8th- 9th- 10-			1st- 2nd- 3rd- 4th- 5th- 6th-														
				Exc.	Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	7th	8th	9th	10th	11th	12th
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407
No significant difference	6	5	7	10	4	7	5	10	6	6	6	6	6	6	7	8	8	5	6	6	7	7	7	6
Neutral	10	9	9	8	10	9	10	8	10	9	10	10	10	9	8	9	9	9	10	9	9	10	9	9
Significant difference	83	85	82	78	86	83	84	80	83	84	83	82	83	84	84	82	82	84	83	84	83	82	83	83
DK/NA	1	1	1	4	1	1	1	2	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1

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8. The Royal Commission on The Future of Health Care in Canada has come forward with a series of recommendations to reform health care. I'd like you to tell me the extent to which you think each of these proposed reforms, if implemented, would make a difference to improving health care. Please use a scale of 1 to 7, where 7 means it will make a significant difference, 1 means it will make no difference at all and the mid-point 4 means it will make some difference. How about ...

- j. Providing money to increase the availability of diagnostic services and reduce waiting time for tests such as MRI's and CAT scan

	GENDER		AGE				EDUCATION				INCOME				INT. LANG. Q6 LEVEL OF AWARENESS							
			18	30	45	60	Less	Comm	Uni-	Less	\$20K	\$40K	\$60K	\$80K								
			Fe-	to	to	to	or	Than	Coll	ver-	Than	to	to	to	or							
	TOTAL	Male	male	29	44	59	More	H.S.	H.S.	Voca	sity	\$20K	\$40K	\$60K	\$80K	More	Eng.	Fre.	Lot	Some	Much	All
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626
No significant difference	4	5	3	3	4	5	4	5	5	3	3	5	3	5	3	4	3	6	4	5	2	5
Neutral	6	6	5	7	5	4	6	9	5	4	5	7	4	8	4	3	5	7	6	4	7	6
Significant difference	90	88	91	90	90	91	88	84	90	92	90	87	93	86	91	92	91	86	89	91	90	88
DK/NA	1	1	1	*	1	1	2	2	1	*	1	1	*	1	1	1	1	*	1	*	1	1

	PROVINCE/REGION									COMMUNITY SIZE				CITY			KIDS < 13 Q26 ELDER Q27 USE							
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prai ries	BC	1 Mill +	100K to Mill	5K to 100K	Less Than 5K	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No		
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631		
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621		
No significant difference	4	3	6	3	3	2	4	3	3	4	4	3	5	3	5	4	4	4	3	4	3	6		
Neutral	6	5	7	5	5	10	6	6	5	6	5	4	7	5	7	5	4	6	6	5	4	9		
Significant difference	90	91	87	91	91	87	89	89	91	90	90	91	87	92	88	90	91	89	90	90	91	85		
DK/NA	1	1	*	1	1	*	1	1	2	*	1	2	2	-	-	1	1	1	1	1	1	1		

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM			INT. DATE DECEMBER										7 days									
				Very			Very			1st-	2nd-	3rd-	4th-	5th-	6th-	7th-	8th-	9th-	10-	1st-	2nd-	3rd-	4th-	5th-	6th-	
	TOTAL	Heal	Othr	Exc.	Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	7th	8th	9th	10th	11th	12th		
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409		
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407		
No significant difference	4	4	4	5	3	4	4	6	5	4	5	4	4	5	4	4	3	3	4	4	4	4	4	4		
Neutral	6	4	7	4	7	5	5	2	7	5	5	5	5	5	5	6	6	6	6	5	5	5	5	5		
Significant difference	90	92	88	89	89	90	91	90	88	89	89	91	90	90	90	89	89	90	89	90	90	90	90	90		
(continued)																										

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		Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER										7 days											
					Very			Very			1st-	2nd-	3rd-	4th-	5th-	6th-	7th-	8th-	9th-	10-	1st-	2nd-	3rd-	4th-	5th-	6th-
TOTAL		Heal	Othr	Exc.	Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	7th	8th	9th	10th	11th	12th		
UNWEIGHTED SAMPLE		2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409	
WEIGHTED SAMPLE		2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407	
DK/NA		1	1	1	2	1	1	1	2	1	2	1	1	1	1	1	1	1	1	1	1	1	1	1	1	

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8. The Royal Commission on The Future of Health Care in Canada has come forward with a series of recommendations to reform health care. I'd like you to tell me the extent to which you think each of these proposed reforms, if implemented, would make a difference to improving health care. Please use a scale of 1 to 7, where 7 means it will make a significant difference, 1 means it will make no difference at all and the mid-point 4 means it will make some difference. How about ...

k. Increasing the focus on healthy living and preventing illness

	GENDER		AGE		EDUCATION				INCOME				INT.LANG. Q6 LEVEL OF AWARENESS			
	Fe- Male	to male	18 to	30 to	45 to	60 or More	Less Than H.S.	Comm Coll Voca	thi- ver- sity	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	Eng. Fre.	Q6 A	Not Too at
TOTAL	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365
No significant difference	6	7	5	6	5	7	7	9	5	6	5	6	7	6	4	7
Neutral	9	9	10	12	10	7	8	12	10	10	8	9	7	12	10	9
Significant difference	84	83	84	83	84	86	83	79	85	84	86	84	85	83	85	83
DK/NA	1	1	1	*	*	*	1	1	1	*	*	1	1	*	1	*

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13 Q26 ELDER Q27 USE							
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prai ries	BC	1 + Mill	100K to Mill	5K to 100K	Less Than 5K	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No			
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631			
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621			
No significant difference	6	4	7	7	5	5	6	6	3	6	6	4	8	5	9	3	5	6	6	6	6	7			
Neutral	9	10	8	9	11	14	11	11	10	9	10	9	11	9	9	9	10	9	8	10	9	11			
Significant difference	84	85	85	82	83	81	83	82	86	85	83	86	80	85	83	87	84	84	85	84	85	81			
DK/NA	1	1	-	1	2	-	*	1	1	1	1	*	1	1	-	1	1	1	1	*	1	*			

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER												7 days											
				Very				Very				1st-	2nd-	3rd-	4th-	5th-	6th-	7th-	8th-	9th-	10-	1st-	2nd-	3rd-	4th-	5th-	6th-
	TOTAL	Heal	Othr	Exc.	Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	7th	8th	9th	10th	11th	12th			
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409			
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407			
No significant difference	6	5	6	7	5	6	7	10	5	8	7	6	6	6	6	7	6	6	6	7	6	6	6	6	6	6	6
Neutral	9	9	9	7	8	10	13	9	10	8	9	10	11	10	7	8	9	11	10	9	9	9	10	9	9	9	9
Significant difference	84	84	84	85	87	84	79	79	84	82	82	82	82	84	86	85	84	83	83	83	84	84	84	84	84	84	84
DK/NA	1	1	1	1	1	1	1	1	1	2	2	1	1	*	*	*	1	1	1	1	1	1	1	1	1	1	*

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8. The Royal Commission on The Future of Health Care in Canada has come forward with a series of recommendations to reform health care. I'd like you to tell me the extent to which you think each of these proposed reforms, if implemented, would make a difference to improving health care. Please use a scale of 1 to 7, where 7 means it will make a significant difference, 1 means it will make no difference at all and the mid-point 4 means it will make some difference. How about ...

1. Providing 24 hours a day, seven days a week access to a team of health care professionals

	GENDER			AGE			EDUCATION					INCOME				INT. LANG.		Q6 LEVEL OF AWARENESS				
		Fe-		18	30	45	60	Less	Comm	Uni-	Less	\$20K	\$40K	\$60K	\$80K					Not	Not	
		male		to	to	to	or	Than	Coll	ver-	Than	to	to	to	to		A			Too	at	
	TOTAL	Male	male	29	44	59	More	H.S.	H.S.	Voca	sity	\$20K	\$40K	\$60K	\$80K	More	Eng.	Fre.	Lot	Some	Much	All
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626
No significant difference	7	9	5	7	8	7	5	5	5	7	9	7	6	5	8	10	7	6	8	7	6	7
Neutral	11	11	11	11	11	10	11	7	11	11	12	9	8	12	12	14	11	9	10	10	11	11
Significant difference	81	79	83	81	79	82	82	87	83	80	78	83	85	83	78	74	80	85	81	82	82	80
DK/NA	1	1	2	1	2	1	1	1	1	1	1	*	1	1	2	2	1	1	1	1	1	1

	PROVINCE/REGION										COMMUNITY SIZE					CITY			KIDS < 13		Q26 ELDER		Q27 USE	
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prai ries	BC	1 Mill +	100K to Mill	5K to 100K	Less Than 5K	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No		
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631		
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621		
No significant difference	7	6	6	8	6	8	8	8	7	7	8	5	7	8	5	9	7	7	7	7	7	7		
Neutral	11	11	9	10	16	14	14	14	11	10	12	11	10	10	10	10	10	11	10	11	11	12		
Significant difference	81	82	85	81	76	77	75	76	81	82	79	82	81	81	84	81	82	81	83	81	81	80		
DK/NA	1	2	1	1	2	1	2	2	2	1	1	2	2	*	1	1	2	1	*	1	1	1		

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER												7 days									
				Very			Very			1st-	2nd-	3rd-	4th-	5th-	6th-	7th-	8th-	9th-	10-	1st-	2nd-	3rd-	4th-	5th-	6th-
	TOTAL	Heal	Othr	Exc.	Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	7th	8th	9th	10th	11th	12th	
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409	
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407	
No significant difference	7	5	9	14	6	7	7	7	7	8	9	9	9	8	6	6	6	6	8	8	8	7	7	6	
Neutral	11	9	12	3	12	11	9	11	11	10	11	11	11	10	10	10	11	12	11	10	10	10	11	11	
Significant difference	81	85	77	83	81	81	83	81	81	81	78	79	79	82	83	82	82	82	80	80	80	81	81	82	
DK/NA	1	1	1	-	1	1	1	1	1	2	2	2	2	1	1	2	1	1	1	2	2	2	1	1	

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9. If most or all of the Royal Commission's recommendations were implemented, how much of an improvement do you think they would make to the health care system? Do you think they would make a significant improvement, some, not much or no improvement at all?

	GENDER			AGE				EDUCATION				INCOME				INT. LANG.		Q6 LEVEL OF AWARENESS				
	TOTAL	Male	Fe- male	18 to 29	30 to 44	45 to 59	60 or More	Less H.S.	Comm H.S.	Uni- ver-	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	\$80K or More	Eng.	Fre.	A Lot	Not Too Some	Not at Much All		
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626
Significant improvement	41	38	44	39	41	42	44	37	43	40	44	45	47	40	38	36	40	47	52	39	36	40
Some improvement	49	50	47	54	49	46	46	50	51	49	46	46	51	50	52	50	44	39	52	54	49	
Not much of an improvement	5	6	5	4	5	6	6	5	3	6	5	5	3	5	7	7	5	5	5	5	6	
No improvement at all	2	3	1	2	3	2	1	3	1	2	1	1	2	1	2	2	2	2	2	2	2	
DK/NA	3	3	3	1	3	4	3	4	2	3	3	2	1	3	4	3	3	2	2	3	3	4

	PROVINCE/REGION									COMMUNITY SIZE				CITY			KIDS < 13 Q26 ELDER Q27 USE							
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prai-ries	BC	1 Mill +	100K Mill	5K to 100K	Less Than 5K	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No		
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631		
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621		
Significant improvement	41	45	47	41	32	37	31	32	41	44	38	41	41	43	49	37	40	42	45	41	43	37		
Some improvement	49	48	44	51	53	55	52	53	46	46	51	51	48	51	41	47	49	49	48	49	47	52		
Not much of an improvement	5	3	5	4	8	5	8	7	7	5	6	5	4	3	5	10	6	5	3	5	5	5		
No improvement at all	2	1	2	2	3	*	4	3	3	2	2	1	3	1	2	4	2	2	1	2	2	3		
DK/NA	3	3	3	3	4	3	5	4	3	3	3	2	4	2	3	2	3	3	3	3	3	2		

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9. If most or all of the Royal Commission's recommendations were implemented, how much of an improvement do you think they would make to the health care system? Do you think they would make a significant improvement, some, not much or no improvement at all?

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER												7 days								
	TOTAL	Heal	Othr	Exc.	Very Good	Fair	Poor	Very Poor	1st-3rd	2nd-4th	3rd-5th	4th-6th	5th-7th	6th-8th	7th-9th	8th-10th	9th-11th	10-12th	1st-7th	2nd-8th	3rd-9th	4th-10th	5th-11th	6th-12th
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407
Significant improvement	41	47	35	32	43	41	43	43	41	39	39	37	40	41	44	45	43	43	40	40	41	42	42	42
Some improvement	49	46	52	55	51	50	45	35	47	50	49	51	50	50	48	47	49	48	49	49	49	49	49	49
Not much of an improvement	5	4	6	7	4	5	6	8	6	6	6	5	5	5	4	4	4	5	6	5	5	5	4	5
No improvement at all	2	1	3	2	1	1	4	6	1	2	2	2	2	2	1	2	2	3	2	2	2	2	2	2
DK/NA	3	2	4	3	2	3	2	7	4	4	4	4	3	2	2	2	2	2	4	3	3	3	2	2

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10. Some people say that these recommendations won't address the real issues of doctor and nurse shortages and waiting times. Others say that shortages of health professionals and the issue of waiting times are only symptoms of a larger problem that these recommendations WILL address. Which view is closer to your own?

	GENDER		AGE					EDUCATION					INCOME				INT. LANG.		Q6 LEVEL OF AWARENESS				
			18	30	45	60	Less	Comm	Uni-	Less	\$20K	\$40K	\$60K	\$80K									
	Fe-	to	to	to	or	Than		Coli	ver-	Than	to	to	to	or					A		Not	Not	
	TOTAL	Male	male	29	44	59	More	H.S.	H.S.	Voca	sity	\$20K	\$40K	\$60K	\$80K	More	Eng.	Fre.	Lot	Some	Much	All	
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576	
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626	
The recommendations will not address the real issue of doctor and nurse shortage an waiting time	41	42	40	40	40	43	41	44	37	42	41	39	39	44	43	39	39	46	45	41	38	40	
The recommendations will address the larger problem	52	50	54	54	53	51	51	47	56	51	53	52	55	50	51	55	53	49	49	52	55	51	
DK/NA	7	8	6	6	7	6	9	10	7	7	6	8	6	6	6	6	8	5	6	7	7	9	

	PROVINCE/REGION								COMMUNITY SIZE				CTTY			KIDS < 13 Q26 ELDER Q27 USE							
									1	100K	5K	Less											
									Mill	to	to	Than											
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prai	BC	+	Mill	100K	5K	Tor.	Mt.	Van.	Yes	No	Yes	No	Yes	No	
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631	
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621	
The recommendations will not address the real issue of doctor and nurse shortage an waiting time	41	39	45	41	39	39	42	41	37	40	44	43	36	38	43	40	40	41	41	41	40	43	
The recommendations will address the larger problem	52	53	50	53	53	50	48	50	54	52	50	50	56	55	49	51	53	52	54	52	53	50	
DK/NA	7	8	5	7	7	10	10	9	9	8	5	8	8	7	7	10	7	7	5	7	7	7	

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10. Some people say that these recommendations won't address the real issues of doctor and nurse shortages and waiting times. Others say that shortages of health professionals and the issue of waiting times are only symptoms of a larger problem that these recommendations WILL address. Which view is closer to your own?

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT.								DATE DECEMBER												7 days					
	TOTAL	Heal	Othr	Exc.	Very Good	Fair	Poor	Very Poor	1st-3rd	2nd-4th	3rd-5th	4th-6th	5th-7th	6th-8th	7th-9th	8th-10th	9th-11th	10-12th	1st-7th	2nd-8th	3rd-9th	4th-10th	5th-11th	6th-12th					
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409					
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407					
The recommendations will not address the real issue of doctor and nurse shortage an waiting time	41	40	42	31	38	43	40	41	42	44	43	43	39	37	36	40	41	43	41	41	40	40	40	40					
The recommendations will address the larger problem	52	54	50	64	54	50	53	50	51	48	50	50	54	56	56	51	50	51	52	52	52	52	53	53					
DK/NA	7	6	8	4	7	7	6	9	7	8	7	7	7	7	8	9	8	6	7	8	8	8	7	7					

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11. Some people say that if the federal government can't get cooperation from the provinces to implement some of the recommendations, they should not make ANY additional investments in the system. Other people say that the federal government MUST increase funding to the system, irrespective of whether or not they have the agreement of the provinces on how the funds should be used. Which view is closer to your own?

Subsample: Wording on Dec. 1st

	GENDER			AGE					EDUCATION					INCOME				INT. LANG.		Q6 LEVEL OF AWARENESS					
				18	30	45	60	Less	Comm	Uni-	Less	\$20K	\$40K	\$60K	\$80K										
				Fe-	to	to	to	or	Coll	Uni-	Than	to	to	to	to										
				29	44	59	More	H.S.	H.S.	Voca	sity	\$20K	\$40K	\$60K	\$80K	More	Eng.	Fre.	Lot	A	Not	Not			
				Male	male															Some	Much	All			
UNWEIGHTED SAMPLE	227	108	119	34	72	57	63	36	34	75	81	40	67	36	27	40	182	45	60	76	55	36			
WEIGHTED SAMPLE	225	110	116	40	77	50	57	34	36	73	81	41	60	39	28	42	175	50	51	78	56	40			
Federal government should act alone if there is no consensus	32	38	26	34	37	29	24	20	19	36	40	20	37	29	41	38	33	27	46	34	22	24			
Federal government must have the agreement of the provinces	65	60	71	66	58	71	71	77	77	62	57	78	59	71	54	59	64	70	51	64	76	70			
DK/NA	3	2	3	-	4	-	5	3	4	2	3	3	4	-	6	3	3	3	3	2	2	6			

	PROVINCE/REGION									COMMUNITY SIZE				CITY			KIDS < 13 Q26 ELDER Q27 USE							
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prairies	BC	1	100K	SK	Less	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No		
										Mill	to	to	Than											
										+	Mill	100K	SK											
UNWEIGHTED SAMPLE	227	16	46	57	20	23	33	76	32	59	71	42	55	25	19	15	60	166	27	199	177	49		
WEIGHTED SAMPLE	225	17	51	85	9	8	21	38	34	82	60	40	44	38	27	16	64	160	30	194	182	42		
Federal government should act alone if there is no consensus	32	50	26	29	20	44	42	37	34	30	34	33	32	32	25	32	43	28	56	28	32	33		
Federal government must have the agreement of the provinces	65	50	71	69	80	56	58	63	56	65	66	64	65	64	70	61	53	70	38	69	66	61		
DK/NA	3	-	3	2	-	-	-	-	10	5	-	3	3	4	5	7	3	3	5	2	2	6		

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11. Some people say that if the federal government can't get cooperation from the provinces to implement some of the recommendations, they should not make ANY additional investments in the system. Other people say that the federal government MUST increase funding to the system, irrespective of whether or not they have the agreement of the provinces on how the funds should be used. Which view is closer to your own?

Subsample: Wording on Dec. 1st

	Q1 FOCUS												Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER												7 days																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																
	TOTAL			Heal			Othr			Exc.			Very Good			Fair			Poor			Very Poor			1st-3rd			2nd-4th			3rd-5th			4th-6th			5th-7th			6th-12th																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																	
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EN5268

11. Some people say that if the federal government can't get cooperation from the provinces to implement some of the recommendations, they should not make ANY additional investments in the system. Other people say that the federal government MUST increase funding to the system, irrespective of whether or not they have the agreement of the provinces on how the funds should be used. Which view is closer to your own?

Subsample: New wording on Dec.2nd

	GENDER			AGE			EDUCATION					INCOME				INT. LANG.				Q6 LEVEL OF AWARENESS			
	TOTAL	Male	Fe- male	18 to 29	30 to 44	45 to 59	60 to More	Less or H.S.	Less Than H.S.	Comm Coll	Uni- ver-	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	\$80K or More	Eng.	Fre.	A Lot	Not Too Some	Not at Much	Not at All	
UNWEIGHTED SAMPLE	2219	1063	1156	398	667	632	475	385	500	553	741	369	557	438	254	330	1737	482	531	643	495	540	
WEIGHTED SAMPLE	2221	1064	1156	488	715	501	470	365	471	581	764	367	566	431	259	323	1681	540	494	631	501	586	
Federal government should not make more investment in the system without provincial cooperation	33	33	32	37	33	30	31	27	31	33	35	31	28	38	40	31	33	32	33	34	33	30	
Federal government must increase funding regardless of whether or not they have provincial cooperation	64	63	65	61	64	66	64	69	65	65	61	67	68	59	58	65	63	66	63	63	64	66	
DK/NA	3	4	3	2	3	4	4	4	3	2	4	3	4	2	2	3	4	3	4	3	2	4	

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13 Q26 ELDER Q27 USE							
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prairies	BC	100K +		5K to 100K		Tor.	Met.	Van.	Yes		No		Yes		No		
										Mill	Less Than	100K	5K				Yes	No	Yes	No	Yes	No			
UNWEIGHTED SAMPLE	2219	165	501	550	198	187	338	723	280	583	697	445	494	226	215	142	579	1613	295	1895	1610	582			
WEIGHTED SAMPLE	2221	182	565	830	84	72	201	357	286	817	584	415	405	353	316	148	603	1592	292	1900	1616	579			
Federal government should not make more investment in the system without provincial cooperation	33	41	32	32	29	31	30	30	33	33	35	32	29	30	32	39	33	32	37	32	32	33			
Federal government must increase funding regardless of whether or not they have provincial cooperation	64	56	65	64	68	66	65	66	63	65	62	65	65	67	65	58	62	65	61	65	64	64			
DK/NA	3	4	3	3	4	3	5	4	4	3	2	4	6	3	3	2	5	3	3	3	3	3			

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12. The Romanow Commission has also recommended that the federal contribution to health care should increase, over time, by almost \$7 billion per year. Does that amount strike you as a REASONABLE amount considering everything; NOT ENOUGH to guarantee the kind of health care Canadians want, or TOO MUCH given other spending priorities?

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER																	7 days					
	TOTAL	Heal	Other	Exc.	Very Good	Fair	Poor	Very Poor	1st-3rd	2nd-4th	3rd-5th	4th-6th	5th-7th	6th-8th	7th-9th	8th-10th	9th-11th	10-12th	1st-7th	2nd-8th	3rd-9th	4th-10th	5th-11th	6th-12th		
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409		
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407		
A reasonable amount	52	56	49	52	53	53	52	42	51	51	51	51	55	57	57	56	54	50	52	54	54	54	55	54		
Not enough to guarantee the health care Canadians want	21	22	20	20	17	20	25	34	22	23	24	23	21	17	15	15	19	23	23	20	19	20	19	19		
Too much given other spending priorities	16	13	18	17	19	16	12	14	15	16	16	16	14	17	16	16	13	15	15	16	16	15	15	16		
DK/NA	11	9	13	11	11	11	11	11	11	10	10	10	10	10	12	13	14	12	10	10	11	11	12	11		

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BN5268

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13. Right now, in some provinces, there are health clinics offering diagnostic and surgical services through the private sector. If you had your way, would you like see

	GENDER			AGE			EDUCATION					INCOME					INT. LANG.			Q6 LEVEL OF AWARENESS				
	TOTAL	Male	Fe- male	18 to 29	30 to 44	45 to 59	60 or More	Less Than H.S.	H.S.	Comm Coll	Uni- ver-	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	\$80K or More	Eng.	Fre.	A Lot	Not Too Much	Not at All			
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576		
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626		
More of these clinics and allowing them to charge a fee	27	28	25	29	29	25	24	22	23	29	30	16	24	29	32	39	27	28	26	28	27	26		
More of these clinics but ONLY if they are funded through the system so patients do not pay a fee	51	49	52	49	50	54	50	54	56	49	47	58	55	49	46	42	53	44	48	48	54	54		
Limiting these clinics to the ones that exist now and not allowing any more	14	14	14	14	13	11	17	16	13	12	14	17	13	15	15	10	12	20	16	14	11	13		
Shutting down all of these types of clinics	6	7	6	7	6	8	5	5	6	6	7	6	6	6	5	7	6	7	9	8	5	4		
DK/NA	2	2	3	1	2	2	3	2	2	2	2	2	2	2	2	2	2	3	2	2	2	3		

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13 Q26 ELDER Q27 USE							
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prai ries	BC	1 + Mill	100K to Mill	5K to 100K	Less Than 5K	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No			
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631			
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621			
More of these clinics and allowing them to charge a fee	27	28	27	24	31	27	21	24	35	27	26	28	25	24	27	36	28	26	28	27	27	27			
More of these clinics but ONLY if they are funded through the system so patients do not pay a fee	51	51	44	57	50	49	52	51	47	49	50	53	52	57	41	47	52	51	51	51	51	49			
Limiting these clinics to the ones that exist now and not allowing any more (continued)	14	12	20	11	12	16	11	13	11	15	14	11	13	12	21	9	12	15	13	14	13	15			

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	PROVINCE/REGION										COMMUNITY SIZE				CITY		KIDS < 13 Q26 ELDER Q27 USE							
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prai	BC	1	100K	SK	Less	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No		
								ries		Mill to	to	Than												
										+	Mill	100K	SK											
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631		
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621		
Shutting down all of these types of clinics	6	8	6	5	5	4	14	10	5	6	8	5	7	5	7	6	6	6	7	6	6	6		
DK/NA	2	1	2	2	2	4	2	2	2	3	1	2	3	2	4	1	3	2	1	2	2	2		

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13. Right now, in some provinces, there are health clinics offering diagnostic and surgical services through the private sector. If you had your way, would you like see

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER												7 days											
	TOTAL	Heal	Other	Exc.	Very Good	Fair	Poor	Very Poor	1st-3rd	2nd-4th	3rd-5th	4th-6th	5th-7th	6th-8th	7th-9th	8th-10th	9th-11th	10-12th	1st-7th	2nd-8th	3rd-9th	4th-10th	5th-11th	6th-12th			
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409			
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407			
More of these clinics and allowing them to charge a fee	27	26	28	26	26	29	23	20	28	29	29	27	25	25	25	26	29	27	27	27	27	26	26	26			
More of these clinics but ONLY if they are funded through the system so patients do not pay a fee	51	50	52	50	50	51	53	51	49	49	50	53	54	52	52	49	49	50	51	51	52	51	51	51			
Limiting these clinics to the ones that exist now and not allowing any more	14	16	12	16	14	13	15	18	15	14	14	12	13	13	14	15	14	14	14	13	13	14	14	13			
Shutting down all of these types of clinics	6	7	6	8	7	6	6	8	6	6	5	6	7	8	7	6	5	7	6	7	6	6	6	7			
DK/NA	2	2	3	1	3	2	2	2	3	2	2	1	1	2	3	4	3	2	2	2	2	2	2	2			

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14. The Romanow Commission has taken a strong stand AGAINST more private-FOR-PROFIT sector involvement in the health care system. Overall do you agree or disagree with this position? Would that be strongly or somewhat?

	GENDER			AGE			EDUCATION					INCOME				INT. LANG.			Q6 LEVEL OF AWARENESS			
				18	30	45	60	Less	Comm	Uni-	Less	\$20K	\$40K	\$60K	\$80K							
				to	to	to	or	Than	Col	ver-	Than	to	to	to	to							
				29	44	59	More	H.S.	H.S.	Voca	sity	\$20K	\$40K	\$60K	\$80K	More	Eng.	Fre.	Lot	Some	Much	All
TOTAL	Male	male																				
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626
Strongly agree	31	30	32	25	28	37	36	22	31	32	34	29	31	34	30	29	32	28	41	33	28	22
Somewhat agree	29	29	29	37	31	22	25	31	28	31	27	37	31	27	27	23	28	33	21	29	31	34
Somewhat disagree	22	22	22	21	22	23	20	28	22	18	22	21	20	21	25	23	22	21	16	22	25	23
Strongly disagree	15	17	13	13	15	16	15	13	15	16	15	10	15	14	15	22	15	16	20	14	12	14
DK/NA	4	2	5	3	5	2	4	6	4	3	2	3	3	3	4	1	4	2	1	2	4	7

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13 Q26 ELDER Q27 USE							
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prai ries	BC	1 +	100K Mill	5K to 100K	Less than 5K	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No			
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631			
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621			
Strongly agree	31	28	29	34	27	36	30	31	29	31	32	31	28	34	31	25	27	33	35	30	32	29			
Somewhat agree	29	30	32	29	28	28	26	27	24	30	28	28	30	29	33	24	32	27	23	30	27	32			
Somewhat disagree	22	28	20	21	22	20	18	19	26	22	19	24	23	22	19	26	21	22	26	21	22	21			
Strongly disagree	15	11	16	13	20	12	21	19	17	15	18	12	14	12	13	22	15	15	14	15	15	16			
DK/NA	4	3	3	4	4	4	5	5	4	3	4	5	4	3	3	3	5	3	2	4	4	1			

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14. The Romanow Commission has taken a strong stand AGAINST more private-FOR-PROFIT sector involvement in the health care system. Overall do you agree or disagree with this position? Would that be strongly or somewhat?

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER												7 days								
	TOTAL	Heal	Othr	Exc.	Very Good	Fair	Poor	Very Poor	1st-3rd	2nd-4th	3rd-5th	4th-6th	5th-7th	6th-8th	7th-9th	8th-10th	9th-11th	10-12th	1st-7th	2nd-8th	3rd-9th	4th-10th	5th-11th	6th-12th
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407
Strongly agree	31	33	29	43	31	29	33	36	28	29	32	31	31	28	31	32	32	34	29	30	30	31	31	31
Somewhat agree	29	28	28	27	29	30	27	22	30	30	27	26	26	30	32	30	30	27	28	29	29	28	29	29
Somewhat disagree	22	22	22	11	22	24	20	13	23	21	23	23	23	24	20	21	19	21	23	23	22	22	22	21
Strongly disagree	15	13	17	17	15	14	16	23	15	16	15	17	16	15	13	13	15	15	16	15	15	15	15	15
DK/NA	4	3	4	2	3	3	4	5	5	4	3	3	3	3	3	4	4	3	4	4	3	4	3	3

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15. As you may also know, right now the federal government transfers funds to the provinces, who have the responsibility to deliver health care services. There has been some talk recently about whether or not the federal government should have a say in how the money they transfer to the provinces is spent. As far as you are concerned, would you support or oppose the federal government? Would that be strongly or somewhat?

- a. Requiring that the provinces issue an annual report on how they are spending these funds

	GENDER			AGE			EDUCATION					INCOME				INT.LANG.		Q6 LEVEL OF AWARENESS			
		</																			

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13		Q26 ELDER		Q27 USE	
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prairies	BC	1 Mill +		5K to 100K		Tor.	Mid.	Van.	Yes	No	Yes	No	Yes	No	
										Mill	100K	5K	Less Than										
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631	
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621	
Strongly support	69	69	65	73	68	63	61	63	71	70	67	72	65	75	64	72	70	69	72	69	69	68	
Somewhat support	20	24	16	20	22	25	25	24	21	18	22	19	24	19	17	19	18	21	19	20	20	20	
Somewhat oppose	4	5	7	2	6	8	6	7	3	4	5	3	4	3	7	2	6	4	5	4	4	5	
Strongly oppose	6	2	12	3	3	2	7	5	4	6	6	5	6	2	11	5	5	6	3	6	6	6	
DK/NA	1	1	*	1	2	2	1	1	1	1	1	1	1	1	*	2	1	1	1	1	1	*	

		Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER										7 days													
					Very				Very				1st-	2nd-	3rd-	4th-	5th-	6th-	7th-	8th-	9th-	10-	1st-	2nd-	3rd-	4th-	5th-	6th-
		TOTAL	Heal	Other	Exc.	Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	7th	8th	9th	10th	11th	12th			
UNWEIGHTED SAMPLE		2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	602	605	1439	1414	1411	1408	1407	1409				
WEIGHTED SAMPLE		2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	1442	1420	1413	1408	1404	1407				
Strongly support		69	69	70	70	69	67	72	71	68	66	67	67	68	69	70	72	70	67	68	68	69	70	70				
Somewhat support		20	21	19	19	24	21	15	13	20	21	19	20	20	21	21	18	20	20	20	20	20	21					
Somewhat oppose		4	5	4	4	2	5	4	5	5	6	5	4	4	4	4	3	4	5	5	5	4	4	4				
Strongly oppose		6	5	6	6	5	5	7	9	5	5	8	9	8	6	4	5	5	6	6	7	7	6	5				
DK/NA		1	*	1	1	1	1	1	2	1	2	2	1	1	1	1	1	1	1	1	1	1	1	*				

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b. Insisting that funds transferred for the purpose of health care be spent on health care services and nothing else

	GENDER			AGE					EDUCATION					INCOME					INT. LANG. Q6 LEVEL OF AWARENESS				
				18	30	45	60	Less	Comm Uni-	Less	\$20K	\$40K	\$60K	\$80K						Not	Not		
	Fe-			to	to	to	or	Than	Coll ver-	Than	to	to	to	to						A	Not	Not	
	TOTAL Male male			29	44	59	More	H.S.	H.S.	Voca	sity	\$20K	\$40K	\$60K	\$80K	More	Eng.	Fre.	Lot	Some	Much	All	
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576	
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626	
Strongly support	77	77	77	69	77	82	79	75	79	77	77	69	79	80	80	77	77	77	80	80	76	71	
Somewhat support	16	15	17	20	18	12	15	16	15	16	17	21	16	14	18	14	17	14	13	15	18	19	
Somewhat oppose	3	4	3	6	3	2	2	6	2	3	2	6	3	3	1	3	3	4	2	2	3	6	
Strongly oppose	3	3	2	4	2	3	2	3	2	3	3	4	2	3	1	4	2	5	4	1	2	4	
DK/NA	1	1	1	1	1	1	1	*	1	1	1	1	1	*	*	1	1	*	*	1	*	1	

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13		Q26 ELDER		Q27 USE	
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prai ries	BC	1 + Mill	100K Mill	5K to 100K	Less to 5K	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No	
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631	
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621	
Strongly support	77	70	77	78	76	76	73	74	81	77	77	78	74	78	76	76	75	78	77	77	78	74	
Somewhat support	16	23	14	16	17	18	19	18	16	16	16	16	18	17	13	19	19	15	16	16	16	19	
Somewhat oppose	3	5	4	3	4	5	4	4	1	3	4	3	3	2	4	2	2	4	4	3	3	4	
Strongly oppose	3	2	6	2	-	1	2	1	2	4	2	2	3	2	6	3	3	3	3	3	3	3	
DK/NA	1	*	*	1	3	1	2	2	*	*	*	1	1	1	*	-	1	1	1	1	1	1	

	Q1 FOCUS										Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER										7 days									
	TOTAL	Heal	Othr	Exc.	Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	7th	8th	9th	10th	11th	12th						
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	604	603	602	605	1439	1414	1411	1408	1407	1409					
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407						
Strongly support	77	80	74	66	76	77	79	81	73	74	77	78	75	75	77	82	82	80	74	75	77	78	78	78						
Somewhat support	16	14	18	29	18	16	15	10	19	19	17	17	17	17	15	13	13	15	18	18	16	15	15	15						
Somewhat oppose	3	3	3	2	3	3	2	5	4	3	3	2	4	4	3	2	2	3	4	4	3	3	3	3						
Strongly oppose	3	2	3	2	2	3	4	4	4	3	3	2	3	3	3	2	2	2	3	3	3	3	3	2						
DK/NA	1	*	1	1	1	1	1	-	1	1	*	1	1	1	*	1	1	1	1	1	1	1	1	1						

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15. As you may also know, right now the federal government transfers funds to the provinces, who have the responsibility to deliver health care services. There has been some talk recently about whether or not the federal government should have a say in how the money they transfer to the provinces is spent. As far as you are concerned, would you support or oppose the federal government? Would that be strongly or somewhat?

c. Specifying very clearly that certain funds must be spent on very specific types of health services - that is only giving funds if the province agrees to spend them in on certain kind of health care services

	GENDER			AGE			EDUCATION				INCOME				INT. LANG.			Q6 LEVEL OF AWARENESS				
	TOTAL	Male	Fe- male	18 to 29	30 to 44	45 to 59	60 or More	Less H.S.	H.S.	Comm Un- Coll	Uni- ver- sity	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	or More	Eng.	Fre.	A Lot	Not Too Some	Not at Much	Not at All
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626
Strongly support	31	31	31	30	32	33	29	35	34	31	28	32	31	33	25	35	28	42	27	29	30	38
Somewhat support	32	30	33	39	33	28	27	28	32	33	33	31	35	31	35	29	34	25	31	32	32	32
Somewhat oppose	17	16	17	17	14	17	21	15	16	18	17	18	15	17	19	14	19	9	16	18	17	16
Strongly oppose	18	20	16	12	19	19	20	17	16	17	20	14	18	17	20	22	17	22	25	18	18	12
DK/NA	3	3	3	3	2	2	3	5	2	2	2	5	1	3	1	1	3	2	2	3	2	3

	PROVINCE/REGION								COMMUNITY SIZE				CITY		KIDS < 13 Q26 ELDER Q27 USE							
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prai ries	EC	1 + Mill	100K to 100K	5K to 5K	Less Than	Tbr.	Mtl.	Van.	Yes	No	Yes	No	Yes	No
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621
Strongly support	31	30	41	29	21	26	21	22	29	32	28	35	29	28	39	25	32	31	37	30	30	33
Somewhat support	32	31	25	34	38	30	32	33	37	33	31	30	31	39	23	40	34	31	27	33	32	31
Somewhat oppose	17	23	10	19	20	26	21	22	13	13	21	15	19	17	10	13	15	17	17	17	17	15
Strongly oppose	18	14	22	15	18	15	24	21	19	19	18	17	17	14	24	20	16	18	16	18	18	18
DK/NA	3	2	2	3	2	3	2	2	3	2	2	3	5	1	4	2	2	2	3	2	2	3

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER																7 days						
	TOTAL	Heal	Othr	Exc.	Very			Very			1st-	2nd-	3rd-	4th-	5th-	6th-	7th-	8th-	9th-	10-	1st-	2nd-	3rd-	4th-	5th-	6th-
					Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	7th	8th	9th	10th	11th	12th		
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409		
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407		
Strongly support	31	32	30	34	29	30	33	38	33	32	33	31	29	30	29	30	30	30	31	31	31	30	30	30		
Somewhat support	32	32	31	28	35	32	30	29	30	32	31	33	31	29	29	31	32	34	31	31	30	31	31	32		
Somewhat oppose	17	16	18	12	19	18	14	9	15	15	16	16	19	20	20	18	17	16	17	17	18	18	18	18		
Strongly oppose	18	18	20	19	14	18	22	19	19	18	18	18	19	19	19	17	18	16	18	18	18	18	19	18		
DK/NA	3	2	2	7	3	2	2	6	3	3	2	3	2	2	2	3	2	3	3	2	2	2	2	3		

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d. Withholding funds unless the province agrees to have their services meet minimal national standards

	GENDER			AGE				EDUCATION				INCOME				INT. LANG.		Q6 LEVEL OF AWARENESS					
	TOTAL	Male	Fe- male	18 to 29	30 to 44	45 to 59	60 or More	Less H.S.	Uni- H.S.	Coll Voca	Ver- sity	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	\$80K to More	Eng.	Fre.	A	Lot	Some	Too Much	Not at All
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576	
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626	
Strongly support	43	44	41	40	43	46	42	35	42	47	44	37	45	46	43	46	42	45	46	44	37	42	
Somewhat support	30	29	31	35	32	26	26	32	31	30	30	34	29	27	31	31	32	26	25	30	34	33	
Somewhat oppose	12	11	13	14	11	10	13	14	12	11	11	13	13	10	14	7	12	11	9	13	15	10	
Strongly oppose	13	14	11	9	11	16	15	16	11	10	14	14	11	15	10	14	11	17	18	11	11	11	
DK/NA	3	2	4	1	3	2	4	3	4	2	2	2	2	3	2	1	3	1	1	2	3	4	

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13 Q26 ELDER Q27 USE							
											1	100K	5K	Less											
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prair	ries	BC	+	Mill	100K	5K	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No	Yes	No
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631			
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621			
Strongly support	43	48	46	42	36	40	37	38	40	45	42	43	39	44	47	41	41	44	44	43	44	40			
Somewhat support	30	28	25	31	35	36	34	35	33	29	30	30	33	33	23	31	34	29	29	30	29	34			
Somewhat oppose	12	14	11	13	14	12	12	13	10	12	12	10	14	12	11	11	12	12	12	12	12	10			
Strongly oppose	13	7	17	11	12	7	15	13	13	13	14	13	10	8	18	13	11	13	13	12	12	14			
DK/NA	3	4	1	3	3	4	2	3	4	2	2	3	4	3	2	3	3	2	2	3	3	2			

	Q1 FOCUS		Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER										7 days											
			Very					Very																
	TOTAL	Heal	Othr	Exc.	Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	1st	2nd	3rd	4th	5th	6th
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407
Strongly support	43	44	41	37	43	43	40	45	42	42	43	40	38	43	44	45	43	44	41	42	43	42	42	43
Somewhat support	30	31	29	26	32	32	25	25	30	31	31	31	33	30	31	29	30	29	31	31	31	31	30	30
Somewhat oppose	12	11	13	18	11	11	15	9	11	9	11	13	14	12	11	11	12	13	12	11	11	12	12	12
Strongly oppose	13	12	14	18	11	12	15	16	14	15	13	14	14	14	11	11	11	14	14	13	12	12	12	12
DK/NA	3	2	2	1	3	2	4	4	2	3	3	3	2	1	2	3	4	3	2	2	2	3	3	2

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16. Some people say that, because the delivery of health care is a provincial responsibility, the federal government should be able to monitor and report on what the provinces are doing, but that they should not tell the provinces how to spend the money. Other people say that since the federal government funds health care with money from Canadian taxpayers, it should insist that any additional funding that goes to the provinces be used to support specific agreed-upon changes to the health care system. Which view is closer to your own?

	GENDER			AGE				EDUCATION				INCOME				INT. LANG.				Q6 LEVEL OF AWARENESS			
	TOTAL	Male	Female	18 to 29	30 to 44	45 to 59	60 or More	Less Than H.S.	H.S.	Comm Coll	Uni-ver-	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	\$80K or More	Eng.	Fre.	A Lot	Not Too Much	Not at All		
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576	
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626	
Monitor but with no say in how money is spent	41	43	39	36	42	42	44	38	38	40	45	40	40	41	41	42	37	53	44	44	37	38	
Insist that new money be spent in specific areas	56	54	58	62	56	55	52	58	58	58	52	56	58	56	57	56	60	44	53	54	59	58	
DK/NA	3	3	3	2	3	3	4	4	3	2	3	4	2	2	2	2	4	3	3	2	4	4	

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13 Q26 ELDER Q27 USE							
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prairies	BC	1 Mill +	100K Mill	SK to 100K	Less Than 100K	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No			
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631			
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621			
Monitor but with no say in how money is spent	41	37	52	33	40	34	51	45	38	41	45	35	40	32	51	40	40	41	36	42	40	43			
Insist that new money be spent in specific areas	56	62	45	63	58	59	48	52	57	56	52	62	56	64	45	57	58	55	61	55	57	53			
DK/NA	3	1	3	4	3	7	1	3	4	3	3	3	4	4	3	3	3	3	3	3	3	4			

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	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER												7 days											
	TOTAL	Heal	Othr	Exc.	Very Good	Fair	Poor	Very Poor	1st-3rd	2nd-4th	3rd-5th	4th-6th	5th-7th	6th-8th	7th-9th	8th-10th	9th-11th	10-12th	1st-7th	2nd-8th	3rd-9th	4th-10th	5th-11th	6th-12th			
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409			
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407			
Monitor but with no say in how money is spent	41	42	41	42	39	42	38	42	39	38	36	39	41	43	43	43	44	42	39	40	40	41	42	43			
Insist that new money be spent in specific areas	56	55	56	55	58	54	59	53	58	58	60	56	55	54	54	53	53	55	57	57	56	55	54	54			
DK/NA	3	3	3	3	3	3	3	5	3	4	4	5	4	3	3	3	3	3	4	4	4	4	3	3			

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17. If governments do agree to implement some or all of the recommendations from the Romanow Report, what do YOU think is a REASONABLE timeframe for them to come up with an action plan?

	GENDER			AGE				EDUCATION				INCOME					INT. LANG.		Q6 LEVEL OF AWARENESS				
	Fe-	Male	Male	18 to 29	30 to 44	45 to 59	60 or More	Less Than H.S.	H.S.	Comm Coll	Uni-ver-	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	\$80K or More	Eng.	Fre.	A	Lot	Some	Not Too Much	Not at All
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576	
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626	
A month	7	7	6	8	6	6	8	11	9	7	4	10	7	6	3	4	5	13	6	7	7	8	
Two months	4	3	5	5	3	4	5	8	4	4	2	7	5	2	3	2	3	6	3	3	4	6	
Three months	10	10	10	9	9	9	13	11	10	8	11	11	9	9	13	7	10	9	12	10	8	9	
4 to 6 months	31	27	34	34	32	30	28	29	28	34	32	33	31	32	34	31	33	23	25	31	35	32	
6 to 12 months	29	30	27	26	33	30	25	24	29	30	31	21	30	31	27	35	30	25	30	31	28	26	
A year or more	18	21	15	17	17	21	17	14	18	18	19	16	17	18	18	19	17	21	23	17	16	16	
DK/NA	2	2	3	1	2	1	4	4	3	1	1	2	1	1	2	1	2	2	1	2	2	3	

	PROVINCE/REGION										COMMUNITY SIZE				CITY		KIDS < 13 Q26 ELDER Q27 USE							
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prai-ries	BC	100K Mill +	100K to 5K	5K to 100K	Less Than 5K	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No	Yes	No
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631		
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621		
A month	7	3	12	5	6	4	4	5	6	7	5	7	9	4	10	6	5	7	8	7	6	8		
Two months	4	3	6	3	3	3	4	3	4	4	4	3	4	3	6	4	3	4	3	4	3	5		
Three months	10	7	9	11	7	12	10	10	10	9	9	10	12	10	9	9	10	10	10	10	10	10		
4 to 6 months	31	35	24	33	32	33	31	32	32	28	33	32	31	33	23	30	31	31	34	30	32	28		
6 to 12 months	29	33	25	29	27	32	30	30	31	30	28	30	25	32	26	35	35	27	26	29	30	27		
A year or more	18	14	21	17	19	18	17	18	15	18	19	16	17	16	23	14	15	18	16	18	17	19		
DK/NA	2	4	2	2	2	2	2	2	2	1	2	3	3	*	3	2	1	2	2	2	2	3		

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER															7 days					
	TOTAL	Heal	Othr	Exc.	Very Good	Fair	Poor	Very Poor	1st-3rd	2nd-4th	3rd-5th	4th-6th	5th-7th	6th-8th	7th-9th	8th-10th	9th-11th	10-12th	1st-7th	2nd-8th	3rd-9th	4th-10th	5th-11th	6th-12th
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407
A month	7	9	5	11	4	6	9	21	7	7	6	6	7	7	7	6	7	8	7	7	6	7	7	7
Two months	4	4	3	5	2	4	5	6	3	5	4	6	5	4	3	3	4	3	4	4	4	5	4	4
Three months	10	9	11	9	10	10	11	11	8	8	10	12	13	11	9	10	11	10	10	10	10	11	11	10
4 to 6 months	31	30	31	34	33	31	30	22	34	32	29	27	23	29	33	34	31	29	29	30	30	29	29	30
6 to 12 months	29	29	30	19	29	31	25	20	29	29	31	29	29	29	29	28	28	29	29	29	30	28	28	29
A year or more	18	17	18	21	20	17	18	15	17	17	17	19	20	17	16	15	18	19	18	18	17	17	18	19
DK/NA	2	2	2	1	2	2	2	5	2	2	2	2	2	3	3	3	2	2	2	2	2	3	2	3

ENVIRONICS RESEARCH GROUP LIMITED

POST-RELEASE OF ROMANOW REPORTS STUDY
BNS268

Dec 12 2002

18. If you had your way, would you...

	GENDER			AGE					EDUCATION					INCOME				INT. LANG. Q6 LEVEL OF AWARENESS							
	TOTAL	Male	Fe- male	18 to 29	30 to 44	45 to 59	60 or More	Less H.S.	Less H.S.	Coll Voca	Uni- ver- sity	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	\$80K or More	Eng.	Fre.	A Lot	Not Some	Not Too Much	Not at All			
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576			
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626			
Encourage your provincial government to WORK with the federal gov't to implement changes to the health care system	57	55	60	51	58	61	59	53	58	57	59	54	58	57	57	61	59	51	62	55	56	58			
Encourage your provincial government to negotiate with the federal gov't but but not to implement any part they might disagree with	26	27	26	31	27	22	25	26	24	26	29	27	25	30	29	23	25	29	23	30	27	24			
Encourage your provincial government to ACT independently of the federal gov't in reforming the health care system in your province or territory	15	17	13	17	13	16	14	19	17	16	11	17	17	12	13	15	14	19	14	14	16	16			
DK/NA	1	1	2	1	2	*	2	2	1	1	1	2	1	1	*	1	2	1	1	1	1	2			

ENVIRONICS RESEARCH GROUP LIMITED

POST-RELEASE OF ROMANOW REPORTS STUDY
R5268

Dec 12 2002

18. If you had your way, would you...

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13 Q26 ELDER Q27 USE							
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prai	BC	1	100K	SK	Less	+ Mill	to 100K	SK	Tor.	Mil.	Van.	Yes No		Yes No		Yes No	
								ries		Mill	to	to	Than												
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631			
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621			
Encourage your provincial government to WORK with the federal gov't to implement changes to the health care system	57	60	52	62	53	56	51	52	59	60	56	61	51	68	53	56	57	58	58	57	59	54			
Encourage your provincial government to negotiate with the federal gov't but but not to implement any part they might disagree with	26	24	29	24	31	31	30	31	26	26	26	25	28	22	29	28	29	26	27	26	26	28			
Encourage your provincial government to ACT independently of the federal gov't in reforming the health care system in your province or territory	15	15	18	13	14	10	16	15	14	13	16	13	19	9	17	14	13	15	12	15	14	17			
DK/NA	1	1	1	1	2	3	2	3	1	1	2	1	2	1	1	1	1	1	1	3	1	1	1		

ENVIRONICS RESEARCH GROUP LIMITED

Dec 12 2002

POST-RELEASE OF ROMANOW REPORTS STUDY
RN5268

18. If you had your way, would you...

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER												7 days											
	TOTAL	Heal	Other	Exc.	Very Good	Very Fair	Very Poor	1st-3rd	2nd-4th	3rd-5th	4th-6th	5th-7th	6th-8th	7th-9th	8th-10th	9th-11th	10-12th	1st-7th	2nd-8th	3rd-9th	4th-10th	5th-11th	6th-12th				
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409			
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407			
Encourage your provincial government to WORK with the federal gov't to implement changes to the health care system	57	59	57	50	62	57	57	53	56	54	53	51	53	58	62	65	62	60	54	55	57	58	59	60			
Encourage your provincial government to negotiate with the federal gov't but but not to implement any part they might disagree with	26	27	26	26	27	28	24	21	26	30	29	28	28	25	25	21	24	26	28	27	27	25	25	26			
Encourage your provincial government to ACT independently of the federal gov't in reforming the health care system in your province or territory	15	13	16	23	10	15	18	22	16	15	16	19	18	15	13	13	13	12	17	16	15	16	15	14			
DK/NA	1	1	1	2	1	1	1	4	2	2	2	2	2	1	1	1	1	1	2	2	1	1	1	1			

ENVIRONICS RESEARCH GROUP LIMITED

Dec 12 2002

POST-RELEASE OF ROMANOW REPORTS STUDY
EN5268

19. In what year were you born?

CONVERTED TO AGE

	GENDER			AGE			EDUCATION					INCOME				INT. LANG.				Q6 LEVEL OF AWARENESS			
	TOTAL	Male	Fe- male	18	30	45	60	Less	Comm Uni-		Less	\$20K	\$40K	\$60K	\$80K	Eng.	Fre.	A Lot	Some	Too Much	Not at All		
				to	to	to	or	Than	Coll	ver-	Than	to	to	to	to								
				29	44	59	More	H.S.	H.S.	Voca	sity	\$20K	\$40K	\$60K	\$80K							More	
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576	
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626	
18 to 29	22	23	20	100	-	-	-	10	18	29	24	29	26	19	20	16	21	25	13	16	25	32	
30 to 44	32	33	32	-	100	-	-	17	32	37	37	21	30	36	42	47	33	31	25	34	34	35	
45 to 59	23	22	23	-	-	100	-	22	28	21	22	19	17	26	25	30	22	23	27	24	22	18	
60 or older	22	20	23	-	-	-	100	49	22	13	16	31	27	18	12	7	22	20	34	25	17	11	
DK/NA	2	1	2	-	-	-	-	1	*	1	1	*	*	*	1	-	2	1	1	1	2	3	

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13 Q26 ELDER Q27 USE							
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prairies	BC	1 to 100K		SK to Less Than		Tor.	Mtl.	Van.	Yes		No		Yes		No		
										+	Mill	100K	SK				Yes	No	Yes	No	Yes	No			
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631			
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621			
18 to 29	22	17	24	20	25	24	25	25	20	24	25	18	16	21	26	26	17	23	18	22	20	27			
30 to 44	32	32	32	29	34	40	32	34	41	32	30	38	30	32	30	39	70	18	35	32	34	30			
45 to 59	23	29	23	24	10	9	19	15	23	22	21	21	28	23	22	20	11	27	27	22	22	24			
60 or older	22	20	20	24	28	24	21	23	15	20	23	22	23	22	21	13	1	30	19	22	23	17			
DK/NA	2	2	1	2	3	2	3	3	2	2	2	1	3	2	1	2	1	1	1	1	1	1			

ENVIRONICS RESEARCH GROUP LIMITED

Dec 12 2002

POST-RELEASE OF ROMANOW REPORTS STUDY
RHS268

19. In what year were you born?

CONVERTED TO AGE

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER												7 days											
	TOTAL	Heal	Ochr	Exc.	Very Good	Fair	Poor	Very Poor	1st-3rd	2nd-4th	3rd-5th	4th-6th	5th-7th	6th-8th	7th-9th	8th-10th	9th-11th	10th-12th	1st-7th	2nd-8th	3rd-9th	4th-10th	5th-11th	6th-12th			
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409			
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407			
18 to 29	22	18	24	18	27	21	18	17	22	25	24	21	23	23	24	18	19	20	23	23	23	21	21	21			
30 to 44	32	32	35	34	28	33	36	30	32	31	31	34	31	33	29	35	34	34	32	32	32	33	33	33			
45 to 59	23	23	23	17	19	23	24	28	22	20	22	23	24	21	22	23	24	23	22	22	22	23	23	23			
60 or older	22	26	17	30	24	21	19	20	22	21	19	19	19	21	23	22	22	22	21	21	21	21	21	22			
DK/NA	2	1	2	1	1	2	2	5	2	3	3	3	2	1	2	2	2	1	2	2	2	2	2	2			

ENVIRONICS RESEARCH GROUP LIMITED

POST-RELEASE OF ROMANOW REPORTS STUDY
R5268

Dec 12 2002

20. For statistical purposes only, we need information about your income. All individual responses will be kept confidential. Please tell me which category applies to your total household income before taxes for 2001.

	GENDER			AGE				EDUCATION				INCOME				INT. LANG.		Q6 LEVEL OF AWARENESS																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																						
				18	30	45	60	Less		Uni-		Less	\$20K	\$40K	\$60K	\$80K																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																								</

ENVIRONICS RESEARCH GROUP LIMITED

Can the Quality of Health Care Improve (%)				
	Daily: Dec 11	3-day: Dec. 9-11	7-day: Dec. 5-11	Cumulative
	%	%	%	%
Yes	93	92	91	92
No	7	8	8	7
DK/NA	-	-	1	1
Q. 3. If "poor" or "very poor" in Q.2 Ask: Do you think that, with the right plan and enough resources, it is possible to improve the quality of health care?				

Canadian Attitudes Toward Efforts to Address Health Care Problems

We continue to see fluctuations in federal versus provincial leadership on this file. Perceptions of both have decreased; federal leadership is down to 24% (down seven points) and provincial leadership is at 29% (down three points); however, the previous trend of more faith in provincial than federal leadership has been restored. Interestingly, the urgency toward addressing these problems that has always been evident in this polling period seems to have increased overnight to 83 percent (up 12 points). Further, issues of waste and mismanagement in the system (75%, up six points) have also gained in importance overnight.

Attitudes Toward Efforts to Address Health Care Problems (% Agree)				
	Daily: Dec 11	3-day: Dec. 9-11	7-day: Dec. 5-11	Cumulative
	%	%	%	%
If the problems with Canada's health care system are not addressed right now, the system won't be there for the next generation of Canadians.	83	78	77	77
The problem with the health care system is that there is too much waste and mismanagement of the money that is already there	75	71	70	68
The real problem with the healthcare system is that the federal government is not paying its fair share.	64	60	60	61
Simply putting more money into health care WOULD go a long way to solving a lot of the problems with the system.	52	52	53	54
Lately, my PROVINCIAL government HAS BEEN showing some real leadership on health care reform	29	32	31	33
Lately, the FEDERAL government HAS BEEN showing some real leadership on health care reform	24	28	27	28
Q.4 Using a scale of 1 to 7, where 7 means you strongly agree, 1 means you strongly disagree and the mid-point 4 means you neither agree nor disagree, please tell me if you agree or disagree with the following statements. How about...?				
Note: The "agree" category was created by collapsing responses of 5,6,and 7.				

Universality

Seven in ten Canadians (71%) support universal access to the health care system, regardless of the cost, representing a slight decline from the start of the survey period.

Universality of Health Care System as a Function of Cost (%)				
	Daily: Dec 11	3-day: Dec. 9-11	7-day: Dec. 5-11	Cumulative
	%	%	%	%
Universality regardless of cost	71	70	73	73
Universality too costly to expect from system	25	27	25	24
DK/NA	3	3	3	3
Q. 5. Some people say that [ROTATE] ensuring that health care is universally available to everyone, regardless of their ability to pay, is so important that we must do everything we can to protect these principles. Other people say that [ROTATE] ensuring universal access, regardless of ability to pay, is simply too costly and we can no longer afford to expect so much from the health care system. Which point of view best reflects your own?				

Awareness of the Romanow Commission

After slight fluctuations at the start of the polling period, it appears that a majority of Canadians have heard of the Romanow survey; one-quarter (24%) have heard a lot and 27 percent have heard something.

Awareness of the Commission (%)				
	Daily: Dec 11	3-day: Dec. 9-11	7-day: Dec. 5-11	Cumulative
	%	%	%	%
A lot	24	22	23	23
Something	27	28	29	29
Not too much	23	23	22	22
Nothing at all	27	26	26	26
DK/NA	-	*	*	*
Q. 6. Have you seen, read or heard a lot, something, not too much, or nothing at all about the Commission on the Future of Health Care, chaired by Roy Romanow?				

Perceptions of the Recommendations

Majority support for the recommendations from the Romanow Commission continues to be seen (68% overnight, seven-point increase). In addition, the belief that the health care system will be improved as a result of the recommendations remains stable; nine-in-ten Canadians (92% overnight) endorse this belief. Canadians are becoming more entrenched in their views that the recommendations will focus on larger issues related to the system (53%, up two points) rather than addressing the issues of waiting times and the shortage of doctors and nurses (43%, up two points).

Dec 12 2002

POST-RELEASE OF ROMANOW REPORTS STUDY
R5268

20. For statistical purposes only, we need information about your income. All individual responses will be kept confidential. Please tell me which category applies to your total household income before taxes for 2001.

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13		Q26 ELDER		Q27 USE	
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prai ries	BC	1 Mill +	100K to Mill	5K to 100K	Less Than 5K	Tor.	Mill.	Van.	Yes	No	Yes	No	Yes	No	
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631	
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621	
Under \$10,000	7	7	10	6	4	7	5	5	6	7	7	6	6	4	11	5	6	7	11	6	7	8	
\$10,001 to \$20,000	10	11	11	7	17	15	8	11	13	9	9	11	13	6	12	10	7	11	7	11	10	10	
\$20,001 to \$30,000	13	14	16	12	17	12	12	13	11	13	12	12	15	11	15	11	11	14	14	13	12	17	
\$30,001 to \$40,000	13	16	15	11	12	10	13	12	13	11	13	15	13	9	13	11	11	13	12	13	13	11	
\$40,001 to \$50,000	10	13	12	10	8	9	8	8	9	11	10	10	10	11	11	13	10	11	11	11	10	11	
\$50,001 to \$60,000	9	7	6	10	6	12	12	11	10	7	10	9	9	9	5	8	11	8	10	9	9	9	
\$60,001 to \$70,000	7	7	4	10	5	5	6	5	5	8	7	6	5	12	6	5	7	7	6	7	7	7	
\$70,001 to \$80,000	5	4	3	5	6	8	6	7	7	5	5	4	5	6	4	6	7	4	4	5	5	3	
\$80,001 to \$90,000	4	3	2	5	2	5	5	4	5	4	5	3	3	4	2	7	5	3	3	4	4	3	
\$90,001 to \$100,000	3	2	2	5	2	2	4	3	4	3	4	4	3	4	1	3	5	3	3	3	3	4	
\$100,000 and over	8	5	5	9	9	3	11	9	9	10	8	6	4	13	6	12	10	7	9	8	9	6	
DK/NA	12	9	14	12	12	11	12	12	9	12	10	12	14	11	15	9	9	11	10	11	11	11	

ENVIRONICS RESEARCH GROUP LIMITED

POST-RELEASE OF ROMANOW REPORTS STUDY
IN5268

Dec 12 2002

20. For statistical purposes only, we need information about your income. All individual responses will be kept confidential. Please tell me which category applies to your total household income before taxes for 2001.

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER												7 days											
				Very				Very				1st-	2nd-	3rd-	4th-	5th-	6th-	7th-	8th-	9th-	10-	1st-	2nd-	3rd-	4th-	5th-	6th-
	TOTAL	Heal	Othr	Exc.	Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	7th	8th	9th	10th	11th	12th			
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	602	605	1439	1414	1411	1408	1407	1409				
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407			
Under \$10,000	7	7	6	10	8	6	8	7	7	9	8	7	7	6	6	5	6	7	7	8	7	7	6	6			
\$10,001 to \$20,000	10	11	9	9	8	10	12	13	11	10	9	10	9	10	10	9	9	9	10	10	10	9	9				
\$20,001 to \$30,000	13	13	12	10	13	13	13	15	11	11	12	12	12	13	15	16	15	14	11	12	13	14	14				
\$30,001 to \$40,000	13	13	12	8	13	13	13	11	13	12	14	15	14	11	10	10	13	13	14	12	12	12	12				
\$40,001 to \$50,000	10	11	10	7	10	11	11	8	10	10	8	8	11	14	14	11	9	9	11	11	11	11	11				
\$50,001 to \$60,000	9	7	11	15	9	8	8	7	9	10	9	8	7	8	8	9	8	10	8	9	9	8	8				
\$60,001 to \$70,000	7	6	9	7	10	6	6	3	6	7	7	7	7	7	7	6	8	8	7	7	7	7					
\$70,001 to \$80,000	5	5	4	7	6	5	4	2	5	4	3	4	4	5	5	5	5	5	4	4	4	5					
\$80,001 to \$90,000	4	4	4	3	3	4	4	4	4	3	3	4	5	5	4	4	4	4	4	4	4	4					
\$90,001 to \$100,000	3	3	4	5	4	3	4	1	4	3	4	3	3	2	2	3	3	4	3	3	3	3					
\$100,000 and over	8	7	9	5	7	9	6	8	9	10	8	8	7	7	7	8	8	6	8	8	8	7					
DK/NA	12	13	10	15	10	11	10	20	11	13	13	13	13	13	13	13	11	11	12	13	13	13					

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21. What is the highest level of education that you have reached?

	GENDER			AGE			EDUCATION					INCOME					INT. LANG. Q5 LEVEL OF AWARENESS						
	TOTAL	Male	Fe- male	18 to 29	30 to 44	45 to 59	60 or More	Less Than H.S.	H.S.	Comm Coll	Uni- ver-	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	\$80K or More	Eng.	Fre.	A	Not Too Much	Not at All		
				29	44	59	More	H.S.	H.S.	Voca	sity	\$20K	\$40K	\$60K	\$80K	More	Eng.	Fre.	Lot	Some	Much	All	
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576	
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626	
Some elementary (Grades 1-6)	1	1	1	*	*	*	3	5	-	-	-	3	1	*	-	-	*	2	*	1	1	1	
Completed elementary (Grade 7 or 8)	4	4	4	*	1	4	12	23	-	-	-	10	3	2	1	1	3	6	3	3	4	4	
Some high school (Grades 9-11)	12	13	11	7	7	12	23	71	-	-	-	20	14	11	6	3	11	15	8	9	14	16	
Completed high school (Grades 12 or 13)	21	19	22	17	20	26	21	-	100	-	-	23	26	24	17	10	23	14	15	20	22	25	
Community college, vocational, trade school	27	25	28	36	30	25	16	-	-	100	-	21	32	27	30	24	26	30	19	30	30	28	
Some university	9	9	9	14	9	7	6	-	-	-	26	10	9	10	9	9	8	11	9	8	8	8	
Completed university (Bachelor's Degree)	18	19	17	20	22	16	14	-	-	-	52	9	11	20	27	32	19	16	28	19	15	11	
Post graduate/ professional school (Master's, PhD's)	8	9	7	5	9	10	5	-	-	-	22	3	5	6	11	20	7	8	14	8	4	4	
No schooling	*	*	-	-	*	-	-	*	-	-	-	*	-	-	-	-	-	*	-	-	-	*	
DK/NA	2	1	2	*	1	1	*	-	-	-	-	-	*	-	-	-	2	1	1	1	2	2	

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13		Q26 ELDER		Q27 USE	
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prai ries	BC	1 +	100K Mill	5K 100K	Less to Than 5K	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No	
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631	
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621	
Some elementary (Grades 1-6)	1	1	2	*	-	*	*	*	*	1	*	1	1	-	3	-	*	1	1	1	1	1	
Completed elementary (Grade 7 or 8)	4	3	6	3	4	3	2	3	3	3	2	6	7	1	5	1	*	5	4	4	3	5	
Some high school (Grades 9-11)	12	14	14	11	15	15	8	11	8	9	9	15	18	7	12	6	9	13	13	12	11	14	
Completed high school (Grades 12 or 13)	21	23	15	22	24	26	24	24	23	17	21	22	27	19	12	20	20	21	14	22	20	24	
Community college, vocational, trade school	27	28	30	25	20	19	28	24	27	25	27	30	26	22	27	28	31	26	30	27	27	26	
Some university	9	7	8	9	12	16	11	12	10	10	12	6	7	11	9	12	8	10	10	9	9	9	
Completed university (Bachelor's Degree)	18	16	16	20	15	15	16	16	19	24	18	14	9	29	19	24	21	17	17	18	20	13	
(continued)																							

(continued)

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	PROVINCE/REGION										COMMUNITY SIZE					CITY		KIDS < 13		Q26 ELDER		Q27 USE	
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prai ries	BC	1 +	100K Mill	5K 100K	Less 5K	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No	
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631	
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621	
Post graduate/ professional school (Master's, PhD's)	8	7	8	8	9	5	7	7	7	10	10	5	2	10	11	8	10	7	8	8	8	7	
No schooling	*	-	*	-	-	-	-	-	-	*	-	-	-	-	*	-	-	*	-	*	*	-	
DK/NA	2	2	1	2	1	1	3	2	2	1	1	1	3	1	2	1	1	1	2	*	*	1	

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER												7 days									
	TOTAL	Heal	Othr	Exc.	Very Good	Fair	Poor	Very Poor	1st-3rd	2nd-4th	3rd-5th	4th-6th	5th-7th	6th-8th	7th-9th	8th-10th	9th-11th	10-12th	1st-7th	2nd-8th	3rd-9th	4th-10th	5th-11th	6th-12th	
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409	
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407	
Some elementary (Grades 1-6)	1	1	*	-	1	*	2	2	1	1	1	1	*	1	1	1	1	1	1	1	1	1	1	1	
Completed elementary (Grade 7 or 8)	4	5	3	2	3	4	3	7	4	4	3	3	3	3	4	4	4	3	4	4	4	4	4	4	
Some high school (Grades 9-11)	12	11	11	8	11	11	15	14	12	13	12	10	12	12	13	11	10	11	12	12	12	11	11	12	
Completed high school (Grades 12 or 13)	21	20	21	24	21	20	22	24	17	18	21	22	24	21	22	23	25	22	20	20	21	22	23	22	
Community college, vocational, trade school	27	28	25	22	27	25	31	29	29	27	28	27	25	25	25	26	25	26	27	26	26	26	26	26	
Some university	9	9	9	15	8	10	7	6	8	8	8	10	11	10	8	8	9	10	9	9	9	10	10	10	
Completed university (Bachelor's Degree)	18	18	19	14	20	20	13	8	18	19	18	18	18	18	18	17	18	17	18	18	18	18	18	18	
Post graduate/ professional school (Master's, PhD's)	8	6	10	10	7	9	5	4	9	8	7	7	6	7	7	6	6	7	8	7	7	7	6	7	
No schooling	*	-	-	2	-	-	-	-	-	-	-	-	-	-	-	-	-	*	-	-	-	-	-	*	
DK/NA	2	1	2	2	1	2	2	4	1	2	3	3	2	2	1	2	2	1	2	2	2	2	2	2	

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22. Are you a parent or guardian of any children under the age of 13 years?

	GENDER			AGE				EDUCATION				INCOME				INT. LANG. Q6 LEVEL OF AWARENESS							
				18	30	45	60	Less	Comm	Uni-	Less	\$20K	\$40K	\$60K	\$80K					Not	Not		
	Fe-			to	to	to	or	Than	Coll	ver-	Than	to	to	to	or	A				Too	at		
TOTAL	Male	male		29	44	59	More	H.S.	H.S.	Voca	sity	\$20K	\$40K	\$60K	\$80K	More	Eng.	Pre.	Lot	Some	Much	All	
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576	
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626	
Yes	27	27	27	22	59	13	1	16	26	31	31	21	24	30	33	38	28	25	19	26	31	33	
No	72	72	71	78	41	86	99	84	74	69	69	79	76	70	67	62	71	74	81	73	67	66	
DK/NA	1	1	1	*	-	*	-	-	-	-	-	-	-	-	-	-	1	1	1	1	2	1	

	PROVINCE/REGION										COMMUNITY SIZE				CITY		KIDS < 13 Q26 ELDER Q27 USE							
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prai ries	BC	1 +	100K Mill	5K to	Less Than	Tor.	Mil.	Van.	Yes	No	Yes	No	Yes	No		
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631		
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621		
Yes	27	28	25	27	31	36	27	30	28	26	26	34	25	27	25	23	100	-	31	27	30	19		
No	72	70	74	72	68	63	71	69	71	73	73	65	73	72	74	76	-	100	69	73	70	80		
DK/NA	1	1	1	1	*	1	2	2	1	1	1	1	2	1	1	1	-	-	*	*	*	*		

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER																7 days					
				Very			Very			1st-	2nd-	3rd-	4th-	5th-	6th-	7th-	8th-	9th-	10-	1st-	2nd-	3rd-	4th-	5th-	6th-
	TOTAL	Heal	Othr	Exc.	Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	7th	8th	9th	10th	11th	12th	
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409	
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407	
Yes	27	25	29	27	25	29	28	24	28	26	28	28	28	28	26	29	28	27	27	27	28	28	28	27	
No	72	74	70	72	75	70	70	72	71	72	70	70	71	71	73	70	71	72	72	71	71	71	71	72	
DK/NA	1	1	1	1	*	1	1	4	1	2	2	2	1	1	1	1	1	1	1	1	1	1	1		

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05

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23. Are you or is anyone in your immediate family caring for an older family member?

	GENDER			AGE				EDUCATION				INCOME				INT. LANG. Q6 LEVEL OF AWARENESS																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																					
		Fe-		18	30	45	60	Less	Comm	Uni-	Less	\$20K	\$40K	\$60K	\$80K																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																						

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13 Q26 ELDER Q27 USE							
											1	100K	SK	Less											
	TOTAL	All.	QC	ON	MB	SK	AB	Prai	ries	BC	+	Mill	100K	SK	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No	Yes	No
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631			
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621			
Yes	13	13	13	14	14	10	11	12	13	14	12	13	13	16	12	11	15	13	100	-	14	11			
No	86	86	87	84	86	89	86	87	86	85	87	86	85	83	87	88	85	87	-	100	86	89			
DK/NA	1	1	1	1	*	1	2	2	1	1	1	1	2	1	1	1	*	*	-	-	*	*			

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER												7 days											
				Very				Very				1st-	2nd-	3rd-	4th-	5th-	6th-	7th-	8th-	9th-	10-	1st-	2nd-	3rd-	4th-	5th-	6th-
	TOTAL	Heal	Othr	Exc.	Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	7th	8th	9th	10th	11th	12th			
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	602	605	1439	1414	1411	1408	1407	1409				
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407			
Yes	13	14	12	9	11	12	17	19	12	12	12	12	12	13	14	15	16	15	12	12	13	13	14	14			
No	86	85	86	89	88	86	82	77	87	86	86	86	87	85	85	84	84	84	87	86	86	85	85	85			
DK/NA	1	1	1	1	*	1	1	4	1	2	2	2	1	1	1	1	1	1	1	2	2	1	1	1			

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24. Have you used the health care system IN ANY WAY in the last six months?

	GENDER			AGE				EDUCATION				INCOME				INT. LANG. Q6 LEVEL OF AWARENESS							
				18 to	30 to	45 to	60 or	Less Than	Comm Coll	Uni-ver-	Less Than	\$20K to	\$40K to	\$60K to	\$80K or				A	Not Too at			
	TOTAL	Male	male	29	44	59	More	H.S.	H.S.	Voca	sity	\$20K	\$40K	\$60K	\$80K	More	Eng.	Fre.	Lot	Some	Much	All	
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576	
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626	
Yes	74	68	78	68	76	73	80	69	70	76	79	74	72	73	78	78	77	63	80	73	73	69	
No	25	31	20	32	24	27	20	31	30	24	21	26	28	27	22	22	22	36	19	27	25	30	
DK/NA	1	1	1	*	-	*	-	-	*	-	-	-	-	*	-	-	1	1	*	1	2	1	

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13 Q26 ELDER Q27 USE							
											1	100K	5K	Less											
											Mill	to	to	Than											
TOTAL	Atl.	QC	ON	MB	SK	AB	ries	BC	+	Mill	100K	5K	Tbr.	Mt.	Van.	Yes	No	Yes	No	Yes	No				
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631			
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621			
Yes	74	73	64	80	72	70	77	74	73	74	73	76	70	82	65	73	82	72	80	74	100	-			
No	25	26	35	19	28	28	21	24	26	25	26	23	28	17	34	25	18	28	20	26	-	100			
DK/NA	1	1	1	1	*	1	2	2	1	1	1	1	2	1	1	1	*	-	-	*	-	-			

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER												7 days									
				Very			Very			1st-	2nd-	3rd-	4th-	5th-	6th-	7th-	8th-	9th-	10-	1st-	2nd-	3rd-	4th-	5th-	6th-
	TOTAL	Heal	Othr	Exc.	Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	7th	8th	9th	10th	11th	12th	
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409	
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407	
Yes	74	76	72	68	73	75	74	66	75	71	70	70	71	72	73	76	76	75	72	71	72	73	73	74	
No	25	23	27	31	27	24	25	31	23	27	28	28	28	27	26	23	23	24	26	28	27	26	26	25	
DK/NA	1	1	1	1	*	1	1	3	1	2	2	2	1	1	1	1	1	1	1	1	1	1	1		

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Gender

	GENDER			AGE			EDUCATION				INCOME				INT. LANG.		Q6 LEVEL OF AWARENESS					
		Fe-	18 to	30 to	45 to	60 or	Less Than	Comm Coll	Uni- ver-	Less Than	\$20K to	\$40K to	\$60K to	\$80K or			A Lot	Not Too	Not at			
	TOTAL	Male	29	44	59	More	H.S. H.S.	Voca	sity	\$20K \$40K	\$60K \$80K	More	Eng.	Pre.	Lot	Some	Much	All				
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626
Male	48	100	-	52	48	47	45	52	45	45	51	37	47	53	51	58	47	50	55	47	51	41
Female	52	-	100	48	52	53	55	48	55	55	49	63	53	47	49	42	53	50	45	53	49	59
DK/NA	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13 Q26 ELDER Q27 USE							
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prai ries	BC	1 + Mill	100K to 100K	5K Less Than	Tor.	Mtl.	Van.	Yes	No	Yes	No	Yes	No				
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157	639	1779	322	2094	1787	631			
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164	667	1751	322	2093	1798	621			
Male	48	41	48	49	49	42	50	48	48	50	50	45	45	52	49	47	48	48	47	48	45	58			
Female	52	59	52	51	51	58	50	52	52	50	50	55	55	48	51	53	52	52	53	52	55	42			
DK/NA	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			

	Q1 FOCUS			Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER												7 days								
					Very		Very	1st-	2nd-	3rd-	4th-	5th-	6th-	7th-	8th-	9th-	10-	1st-	2nd-	3rd-	4th-	5th-	6th-	
	TOTAL	Heal	Othr	Exc.	Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	7th	8th	9th	10th	11th	12th
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	603	602	605	1439	1414	1411	1408	1407	1409
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407
Male	48	42	56	61	54	46	44	47	47	47	48	49	49	49	49	48	47	47	48	48	49	49	48	48
Female	52	58	44	39	46	54	56	53	53	53	52	51	51	51	51	52	53	53	52	52	51	51	52	52
DK/NA	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

ENVIRONICS RESEARCH GROUP LIMITED

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POST-RELEASE OF ROMANOW REPORT'S STUDY
B5268

REGION/CSIZE

	GENDER			AGE					EDUCATION					INCOME					INT.LANG. Q6 LEVEL OF AWARENESS				
	TOTAL	Male	Fe- male	18 to 29	30 to 44	45 to 59	60 or More	Less Than H.S.	H.S.	Comm Coll	Uni- ver- sity	Less Than \$20K	\$20K to \$40K	\$40K to \$60K	\$60K to \$80K	\$80K or More	Eng.	Fre.	A Lot	Not Too Much	Not at All		
UNWEIGHTED SAMPLE	2446	1171	1275	432	739	689	538	421	534	628	822	409	624	474	281	370	1919	527	591	719	550	576	
WEIGHTED SAMPLE	2446	1174	1272	528	791	552	528	399	506	654	845	409	627	470	287	365	1856	590	545	708	557	626	
Atlantic Canada	8	7	9	6	8	10	8	9	9	8	7	9	10	9	8	6	11	-	8	10	9	5	
Newfoundland	2	1	2	2	2	2	1	2	2	2	1	3	3	1	2	1	3	-	2	2	2	1	
Prince Edward Island	*	*	1	*	*	1	*	1	*	1	*	*	1	*	*	-	1	-	1	*	1	-	
Nova Scotia	3	3	3	3	3	4	4	3	3	3	3	4	3	4	3	3	4	-	3	4	4	2	
New Brunswick	3	2	3	1	3	3	2	3	4	2	2	2	3	3	3	1	3	-	2	3	2	3	
Quebec	25	25	25	28	25	26	24	34	18	28	23	32	30	24	15	15	2	99	19	26	18	37	
Ontario	37	38	36	35	34	40	42	33	39	36	39	28	32	39	47	46	49	1	41	35	40	34	
Western Canada	29	29	29	31	34	24	26	23	33	28	30	30	28	29	30	33	38	1	32	29	32	24	
Manitoba	4	4	4	4	4	2	5	5	4	3	4	5	4	3	4	3	5	*	4	4	4	3	
Saskatchewan	3	3	4	4	4	1	4	4	4	2	3	4	3	4	4	2	4	-	5	3	3	2	
Alberta	9	9	9	11	9	8	9	6	10	10	9	7	9	9	9	12	12	-	10	9	12	6	
British Columbia	13	13	13	12	17	13	9	9	15	13	14	15	12	13	14	16	17	1	13	13	14	13	
Toronto	16	17	15	16	16	16	16	8	15	13	23	10	13	17	24	23	21	-	18	16	19	12	
Montreal	14	14	14	17	13	13	14	17	8	14	16	19	15	12	11	8	1	54	11	15	10	19	
Vancouver	7	7	7	8	8	6	4	3	6	7	8	6	6	7	6	10	9	*	7	7	6	7	
Less than \$K	18	17	19	13	17	23	20	29	24	18	10	20	20	19	15	13	19	17	17	16	21	19	
\$K to 100K	19	17	20	16	22	18	19	25	20	21	13	19	20	19	17	17	20	14	18	17	18	21	
100K to 1 million	26	27	26	30	25	24	28	18	27	26	30	25	26	27	26	30	30	14	29	29	26	21	
1 million or more	37	38	35	41	37	36	34	28	29	34	47	35	34	35	41	41	31	54	35	38	35	38	

ENVIRONICS RESEARCH GROUP LIMITED

POST-RELEASE OF ROMANOW REPORTS STUDY
R5268

Dec 12 2002

REGION/CSIZE

	PROVINCE/REGION										COMMUNITY SIZE				CITY			KIDS < 13 Q26 ELDER Q27 USE					
	TOTAL	Atl.	QC	ON	MB	SK	AB	Prai ries	BC	+	1 Mill	100K	5K Less to Than	Tor.	Mtl.	Van.		Yes	No	Yes	No	Yes	No
UNWEIGHTED SAMPLE	2446	181	547	607	218	210	371	799	312	642	768	487	549	251	234	157		639	1779	322	2094	1787	631
WEIGHTED SAMPLE	2446	199	616	915	93	81	222	395	320	898	643	455	449	391	342	164		667	1751	322	2093	1798	621
Atlantic Canada	8	100	-	-	-	-	-	-	-	-	9	14	17	-	-	-		8	8	8	8	8	8
Newfoundland	2	23	-	-	-	-	-	-	-	-	2	3	5	-	-	-		2	2	1	2	2	1
Prince Edward Island	*	6	-	-	-	-	-	-	-	-	-	2	1	-	-	-		-	1	*	*	1	*
Nova Scotia	3	39	-	-	-	-	-	-	-	-	6	4	5	-	-	-		4	3	4	3	3	4
New Brunswick	3	32	-	-	-	-	-	-	-	-	2	5	7	-	-	-		3	3	3	3	2	3
Quebec	25	-	100	-	-	-	-	-	-	38	13	19	24	-	100	-		23	26	24	26	22	35
Ontario	37	-	-	100	-	-	-	-	-	44	39	33	27	100	-	-		37	37	41	37	41	28
Western Canada	29	-	-	-	100	100	100	100	100	18	39	35	32	-	-	100		31	28	27	29	29	29
Manitoba	4	-	-	-	100	-	-	23	-	-	8	2	6	-	-	-		4	4	4	4	4	4
Saskatchewan	3	-	-	-	-	100	-	20	-	-	5	4	7	-	-	-		4	3	2	3	3	4
Alberta	9	-	-	-	-	-	100	56	-	-	20	10	11	-	-	-		9	9	8	9	9	8
British Columbia	13	-	-	-	-	-	-	-	100	18	6	19	8	-	-	100		13	13	13	13	13	13
Toronto	16	-	-	43	-	-	-	-	-	44	-	-	-	100	-	-		16	16	19	16	18	11
Montreal	14	-	56	-	-	-	-	-	-	38	-	-	-	-	100	-		13	15	13	14	12	19
Vancouver	7	-	-	-	-	-	-	-	51	18	-	-	-	-	-	100		6	7	6	7	7	7
Less than 5K	18	39	17	13	31	37	22	27	11	-	-	-	100	-	-	-		17	19	18	18	18	20
5K to 100K	19	31	14	16	12	22	21	19	26	-	-	100	-	-	-	-		23	17	19	19	19	17
100K to 1 million	26	30	13	28	57	41	58	54	11	-	100	-	-	-	-	-		25	27	25	27	26	27
1 million or more	37	-	56	43	-	-	-	-	51	100	-	-	-	100	100	100		34	38	38	37	37	36

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POST-RELEASE OF ROMANOW REPORTS STUDY
RNS268

REGION/CSIZE

	Q1 FOCUS												Q2 STATE OF H.C. SYSTEM INT. DATE DECEMBER												7 days					
	TOTAL			Very				Very				1st-	2nd-	3rd-	4th-	5th-	6th-	7th-	8th-	9th-	10-	11th	12th	1st-	2nd-	3rd-	4th-	5th-	6th-	
	Heal	Ochr	Exc.	Good	Fair	Poor	Poor	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	7th	8th	9th	10th	11th	12th	7th	8th	9th	10th	11th	12th	
UNWEIGHTED SAMPLE	2446	1258	1038	73	526	1275	388	167	634	609	607	604	603	604	603	605	1439	1414	1411	1408	1407	1409								
WEIGHTED SAMPLE	2446	1262	1035	78	547	1268	373	162	634	614	609	606	603	606	602	600	598	604	1442	1420	1413	1408	1404	1407						
Atlantic Canada	8	9	7	6	7	8	10	7	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8		
Newfoundland	2	2	2	5	1	2	4	1	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2		
Prince Edward Island	*	1	*	-	1	1	-	-	*	*	*	*	1	1	1	*	*	*	*	*	*	*	*	*	*	*	*	*		
Nova Scotia	3	3	4	1	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3		
New Brunswick	3	3	2	-	2	3	3	3	2	3	3	3	3	3	3	3	2	3	3	3	3	3	3	3	3	3	3	3		
Quebec	25	35	15	19	15	28	25	40	24	25	26	26	26	25	25	25	25	25	25	25	25	25	25	25	25	26	25	25		
Ontario	37	31	44	47	49	35	31	24	37	37	37	37	38	38	38	38	37	37	37	38	38	38	38	38	38	38	38	38		
Western Canada	29	25	34	28	28	28	34	28	31	29	29	29	28	28	28	29	29	29	29	29	29	29	29	29	29	29	29	29		
Manitoba	4	4	4	3	3	4	4	4	4	4	4	4	4	4	3	4	4	4	4	4	4	4	4	4	4	4	4	4		
Saskatchewan	3	3	3	3	3	3	4	2	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3		
Alberta	9	7	12	6	11	8	10	8	9	9	9	9	8	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9		
British Columbia	13	12	15	16	11	13	17	14	14	13	13	13	13	13	12	13	13	13	13	13	13	13	13	13	13	13	13	13		
Toronto	16	13	20	15	22	15	14	10	16	16	16	15	16	16	16	16	16	16	16	16	16	16	16	16	16	16	16	16		
Montreal	14	19	8	11	7	15	17	22	13	14	14	15	15	14	14	14	14	14	14	14	14	14	14	14	14	14	14	14		
Vancouver	7	6	8	8	6	7	7	7	8	8	7	7	7	6	6	6	6	7	7	7	6	6	6	6	6	6	6	6		
Less than 5K	18	19	17	17	16	19	19	22	18	18	19	19	18	17	18	19	18	18	18	18	18	18	18	18	18	18	18	18		
5K to 100K	19	19	18	17	19	18	23	13	18	18	19	19	20	20	19	18	18	19	19	19	19	19	19	19	19	19	19	19		
100K to 1 million	26	23	29	33	29	26	21	26	27	27	26	25	26	27	27	26	26	26	26	26	26	26	26	26	26	26	26	27		
1 million or more	37	39	36	34	36	37	37	39	37	38	37	37	37	36	37	36	37	36	37	37	37	37	37	37	37	37	36	36		

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